Release Notes - June 16, 2026 (includes meta description and title manually added)

06/30/2026 5:13 pm EDT

> June 2026 is one of our most practice-focused releases yet. You'll notice a faster, more reliable platform, tools that cut down on administrative work, and new capabilities in prescriptions, billing, and document management — all designed to give your team more time for patient care.

Release date: June 16, 2026

Rolling out through: June – July 2026

In this release: Platform reliability | Real-time billing | Practice settings | Document management | AI documentation | Prescription workflows

⚙ Platform & Reliability

No more unexpected logouts

Available now

Everyone

If your providers or staff have been getting logged out mid-session while actively working, that's now fixed. This is one of the most common things we've heard from practices — we're glad to put it to rest.

 Sessions stay open while you're actively working

□ No more lost work mid-encounter or mid-billing session

NO ACTION REQUIRED

Already live as of June 16. Normal idle timeouts still apply when a session is genuinely inactive.

Medication list loads faster

Available now

Providers **Clinical Staff**

The medication list loads significantly faster — especially for patients with long or complex histories where slowness was a real barrier during visits. The layout is also cleaner and easier to scan.

⚡ Loads in under a second for most patients

□ Nothing to do — you'll simply notice it's faster

□ Billing & Revenue Cycle

Claims transmit the moment you submit them

Available now

Billing Staff **Office Managers**

When billing status changes to Bill Insurance or Bill Secondary, the claim now transmits immediately. Error responses also come back the same day, so your team can correct and resubmit without waiting overnight.

⚡ Claims reach the clearinghouse the moment billing status is updated

□ Same-day error feedback — catch and fix issues faster

□ No workflow changes — the process for setting billing status is identical

HEADS UP

When you see the status update to "In Process" almost immediately after submitting — that's correct. The claim has already been transmitted. No retraining needed.

□ Claim submission process guide

□ Practice Operations

Practice Settings redesigned for clarity and easier navigation

Rolling out · Full availability June 30

Practice Admins **Office Managers**

Practice Settings has been rebuilt from the ground up — everything is reorganized and faster to find. Multi-location practices also get a new way to assign providers by office location directly from settings.

□ Settings reorganized for clarity — faster to find, harder to misconfigure

▯ Simplified permission and role management

▯ Location-based provider assignment for multi-location practices

HEADS UP FOR PRACTICE ADMINS

Settings have moved — nothing has been removed. The guide below maps out where everything is now. Rollout begins June 18; fully available June 30.

▯ Interactive walkthrough ▯ Manage Practice Settings — full guide

Enhanced patient chart documents with batch faxing and smart search

Rolling out · Full availability June 23

Front Desk **Medical Assistants** **Providers**

The Documents tab has been completely redesigned — your team can now search and filter instantly, fax multiple documents at once, and providers get a new Summary Widget in the Patient Summary tab for quick access during visits.

▯ Batch faxing — select multiple documents and send them in one action

▯ Search, sort, and filter across all patient documents instantly

▯ Summary Widget surfaces the most relevant documents at a glance during visits

HEADS UP

The Documents tab has a new look. Share the walkthrough below with your front office staff before rollout reaches your practice.

▯ Interactive walkthrough ▯ Patient Chart Documents guide

Create appointment profiles without requiring providers to log in and create them

Available now

Front Desk **Practice Admins**

Any staff member can now build an appointment profile and assign any provider as the owner — no more waiting for that specific provider to log in first.

▯ Removes the bottleneck of coordinating provider logins during scheduling setup

⚡ Most valuable for large and multi-provider practices managing many templates

▯ How to add a new appointment profile

▯ Compliance & Regulatory

Mobile patient intake forms now match the full web experience

Available now

Front Desk Clinical Staff

New intake field types — including updated assessment forms and patient status indicators — are now available in the mobile app, bringing it in line with what's already on web.

 Mobile intake forms now match the web experience

 More complete patient data collection during mobile check-in

 Patient intake form updates guide

As part of this release, we are continuing our ongoing work to assess, monitor, and address any security vulnerabilities.

Early access Features

Available to select practices now — with full availability rolling out in the months ahead. Use the links under each feature to express interest or contact support.

Early access

Clinical

Clinical staff can send non-controlled substance prescriptions on behalf of providers

Early access · Full availability July 2026

RNs & MAs Providers Practice Admins

Authorized clinical staff can now prepare and send non-controlled substance prescriptions on behalf of providers, with a full audit trail and provider approval queue — restoring the team-based prescribing workflows your practice relied on.

✍ Staff handle routine refills on behalf of providers — no shared logins required

 Full audit trail on every delegated action

SETUP REQUIRED

Practice admin must configure delegation settings before clinical staff can use this feature.

 Interactive walkthrough How to set up prescription delegation Contact support to get started

Prior authorizations initiate automatically when you prescribe

Early access · Full availability July 9, 2026

Providers Clinical Staff Prior Auth Coordinators

When you prescribe a medication that requires prior authorization, the request starts automatically — right from within DrChrono. A companion feature also lets your team work any prior authorization retroactively in DrChrono if a pharmacy initiates it.

⚡ Prior auth requests start automatically at the point of prescribing

- Retrospective PA catches any missed authorizations after the fact
- Track and manage authorization status entirely within DrChrono

HEADS UP

For Retrospective PA to appear in DrChrono, the pharmacy must initiate the request on their end first.

Interactive walkthrough · New prior authorization workflow · Express interest in early access

Scribe notes now carry over to DrChrono exactly as they appear in Scribe

Early access · Full availability July 2026

Providers

Formatting from EverHealth Scribe — bold text, headers, bullet points — now carries over into your DrChrono chart exactly as it appeared in Scribe. No more manual reformatting after generation.

- AI-generated note formatting preserved in DrChrono — no cleanup required
- What Scribe produces is exactly what your chart shows

NO ACTION REQUIRED FOR CURRENT SCRIBE USERS

This rolls out automatically to all EverHealth Scribe users in July. To get early access now, or to add EverHealth Scribe to your plan, contact support.

Contact support to get started

Scribe now suggests billing-compliant CPT codes automatically

Early access · Full availability July 2026

Providers **Billing Staff**

EverHealth Scribe now suggests CPT codes in AI-drafted assessments that already follow billing rules — correct code ordering and payer-specific requirements built in from the start. Less manual review, lower denial risk.

- Code suggestions follow billing rules from the moment they're generated
- Fewer manual corrections needed after AI-assisted encounters
- AI code suggestions are a starting point — clinical and billing review before submission is still required

AVAILABLE TO EVERHEALTH SCRIBE USERS

To add Scribe to your plan or enable this feature for an existing Scribe account, contact support.

Contact support to get started

Health Gorilla now lives inside the patient chart with expanded capabilities

Rolling out · Full availability July 2026

Providers Clinical Staff

The Health Gorilla integration is moving from the App Directory into the Patient Chart and Clinical Notes directly, adding radiology imaging orders and automated result ingestion along the way.

 Order labs and radiology imaging directly from the Patient Chart and the Clinical Note

 Results automatically ingested — no manual upload required

> **HEADS UP**
>
> If Health Gorilla is no longer in your App Directory, it has moved — look for it directly in the Patient Chart and Clinical Notes. If it's still in your App Directory, your account hasn't migrated yet.

 Interactive walkthrough New Health Gorilla workflow Current workflow guide Interested in Health Gorilla? Contact support

Practice Operations

All patient messages grouped into a single conversation thread

Early access · Full availability August 2026

Front Desk Clinical Staff Providers

Patient messages in the Message Center are now grouped into threaded conversations — full message history visible at a glance before responding. How you send and receive messages is completely unchanged.

 All messages with a patient grouped into one continuous thread

 Full conversation history visible immediately — no more searching for prior context

 No changes to sending or receiving workflows

> **HEADS UP**
>
> Currently available on web only — mobile threading is coming in July. Patient-side threading via the patient portal requires portal v2.

 Express interest in early access

Rollout schedule

Feature	Status	Availability
No more unexpected logouts	Available now	June 16, 2026
Medication list loads faster	Available now	June 16, 2026
Mobile patient intake forms updated	Available now	June 16, 2026
Create appointment profiles for any provider	Available now	June 16, 2026

Feature	Status	Availability
Claims transmit the moment you submit them	Rolling out	June 22, 2026
Enhanced patient chart documents	Rolling out	Full availability June 23
Practice Settings redesigned	Rolling out	Full availability June 30
Health Gorilla inside the patient chart	Rolling out	Full availability July 2026
Prescription delegation (non-controlled substances)	Early access	Full availability July 2026
Automated prior authorizations	Early access	Full availability July 9, 2026
Scribe: preserved note formatting	Early access	Full availability July 2026
Scribe: billing-compliant CPT code suggestions	Early access	Full availability July 2026
Message Center threaded conversations	Early access	Full availability August 2026

Resources

▶

Release spotlight video

A short overview of the biggest changes — available week of June 15.

Release changelog

[Placeholder — link to changelog article] A complete list of all changes and fixes in this release, including high-priority bug resolutions.

Interactive walkthroughs

Step-by-step demos for new features — linked from each section above.

Have questions?

Our support team is here to help with anything in this release.