

INTERNAL: Appointment Overlapping Settings

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There are several layers to how appointment overlapping works. This article includes information on how the settings work for the: [practice group](#), [doctor](#), and [account](#).

PG Settings

Overlap check all calendars

- This setting controls the ability to book overlapping appointments for a **doctor** which is the same as **Global overlap checking** does. However, the way it works is that is:
 - IF **Overlap check all calendars** = false & **Global overlap checking** = false
 - then appointments can overlap for the doctor
 - IF **Overlap check all calendars** = True & **Global overlap checking** = false
 - then appointments cannot overlap for the doctor
 - IF **Overlap check all calendars** = false & **Global overlap checking** = True
 - then appointments cannot overlap for the doctor but can be for other doctors in the practice who have **Global overlap checking** = false
 - IF **Overlap check all calendars** = True & **Global overlap checking** = True
 - then appointments cannot overlap for the doctor or any other doctors in the practice
 - NOTE: appointments include **breaks**

Provider Settings

Allow overlapping appointments

- This setting is the same exact setting as **Allow Exam room overlap settings** in Account settings. If this is turned on in Doctor settings, then it changes **Allow Exam room overlap settings** to **True**. And vice versa, if **Allow Exam room overlap settings** is set to **True** in the Account settings, then **Allow overlapping appointments** is then set to true (same case for false).
- However, if **Global overlap checking** = **True** in Account Settings and a DrChrono employee marks **Allow overlapping appointments** as **True**, then it overrides **Global overlap checking**, setting it as **false** and setting **Allow Exam room overlap settings** as **True**.

Account Settings (in specific doctor's account)

- **Allow Exam room overlap settings**: if true, then multiple appointments can overlap within an exam room
 - **Global overlap checking** if true, then appointments cannot overlap for a provider
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