

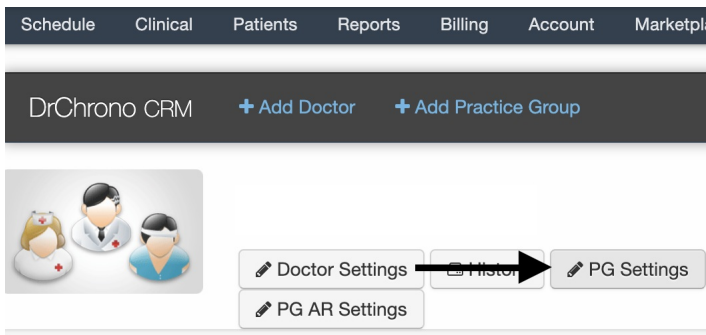
What is the difference between the basic and advanced patient portal?

07/24/2024 10:57 pm EDT

DrChrono offers two versions of the patient portal: Basic and Advanced. Basic is for Prometheus plans and the Advanced option is available for Hippocrates and above but it is not enabled by default. The features of both portals are the same for patients. The advanced version of the portal allows providers to customize their portal.

	EHR & Practice Management Prometheus	Advanced EHR & Practice Management Hippocrates	EHR, Practice Management & Medical Billing Software Apollo	EHR, Practice Management & Revenue Cycle Management Services Apollo Plus
Request Pricing Today				
Practice Management and Administration				
Telehealth	✓	✓	✓	✓
Patient Check-in and Kiosk + App	✓	✓	✓	✓
Patient Portal + App	Basic	Advanced	Advanced	Advanced

To enable this feature, go to the PG Settings in the CRM for the account.



Search for the OnPatient white label setting, check the box to enable, and save.

Office for lab results

Onpatient white label Allow the white labeling of onpatient

Overlap check all calendar When True, prevent overlapping appointments on a per docto

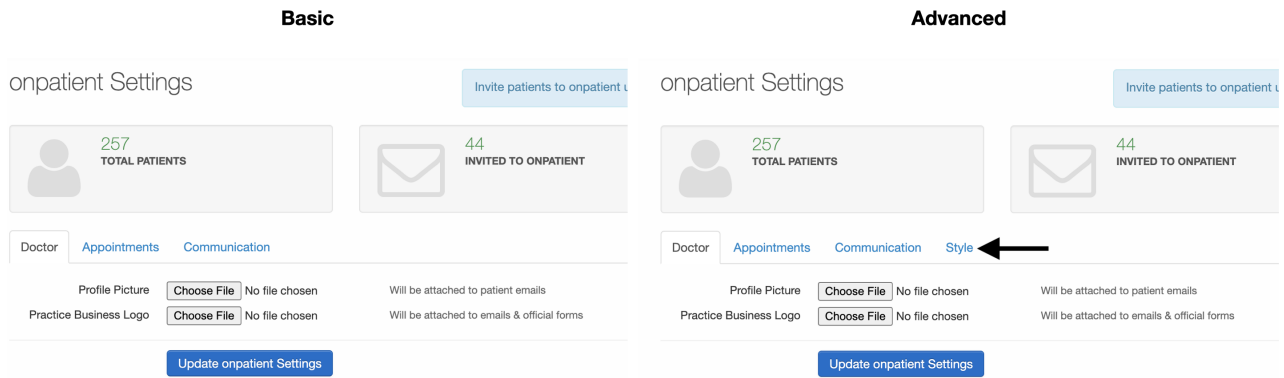
Patient payments transaction fee base A flat per-transaction fe

Under **Account > OnPatient Settings** we can see the difference between the Basic and Advanced portal.

ACCOUNT SETTINGS

- User Settings
- Provider Settings
- onpatient Settings**
- Account Setup

The portals are the same, but the Advanced portal has a Style tab.



The Style tab allows the practice to customize the logo, colors, the reply to email address, and the message that goes out with an OnPatient invitation.

