

Trizetto Clearinghouse Authentication Dashboard

07/24/2024 9:41 pm EDT

Trizetto requires an SFTP password along with the 4-digit site ID. The password is necessary for EDI transactions and running RTE. Without the SFTP password, an error will occur when trying to run eligibility.

The SFTP password has to be reset every year.

Trizetto will send the Site ID and Password to the Implementation Specialist for the account.

- The Implementation Specialist will send a Sales Order form to TriZetto.
- TriZetto representative will create the Site ID and Password and share it via email.
- The Implementation Specialist will update the site in the Clearinghouse Authentication Dashboard.

The dashboard allows us to manage the SFTP password for the entire practice group instead of the individual provider. Passwords will be entered by the IS and managed in the **Clearinghouse Authentication Dashboard**.

The dashboard can be accessed from **Swords** (



) > **Quick View**.



ACCOUNT MANAGEMENT

DrChrono Sales CRM
Practice Group Management
Search for References
User Management
Employee Accounts

INTERNAL TOOLS

Data Recovery
Setup / Enrollment
Form Migration
Remove Deleted Staff User

Quick View

Mayo Education Favorites
Break the Glass Logs
Two Factor Auth

Select **Clearinghouse Authentication** from the menu on the left and select **Trizetto (Gateway)** from the dropdown menu.

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Your activity of quick view is being recorded.

Trizetto (Gateway) Site ID Q Search

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Clearinghouse Authentication	Clearinghouse	Site ID	Practice Group	Password Updated At	Status	What's this?	Actions
EDI Submission	gateway	3FPZ	Sara Yeglyants, MD (4032)		Healthy		Change Password
EDI Received	gateway	3RG2	Conscious Chiropractic & Acupuncture (206500)		Healthy		Change Password
Providers	gateway	41KN	Michael J. Pierce MD LLC (258728)		Missing Password		Change Password
Unmatched ERAs	gateway	3WUP	Austin Womens Clinic (241162)		Password Incorrect		Change Password
Real Time Eligibility	gateway	4750	Physicians Premiere Weight & Wellness Center, PLLC (269363)		Site Not Used		Change Password
Search for References	gateway	4EPW	Omni Pain & Precision Medicine (286870)		Site Not Used		Change Password
Search Patient in IXT	gateway	4L6U	Compassionate Psychiatric Services (306688)		Site Not Used		Change Password
Insurance Payer	gateway	1111		Mar 2, 2022 7:17:30 PM	Site Not Used		Change Password
COM ValueSet	gateway	4GR5	(222226)	May 19, 2022 6:02:44 PM	Site Not Used		Change Password
Demographics Zip Codes	gateway	3R5G	(206578)		Site Not Used		Change Password
Migrations	gateway	3XA3	William Van Horn (242328)		Site Not Used		Change Password
Square Users	gateway	431G	Frederick Chiropractic Wellness Center (260662)		Site Not Used		Change Password
Fax Transmission	gateway	4HEA	Medilaser (272368)		Site Not Used		Change Password
Fax Receipt	gateway	4EQ8	Monmouth Pain and Rehabilitation (266889)		Site Not Used		Change Password
Scrubbing Logs	gateway	4LJD	From The Ground Up Family Practice (306761)		Site Not Used		Change Password
Visit Records	gateway	3ACV			Site Not Used		Change Password
	gateway	3FQ0	Neal Handel, MD (4033)		Site Not Used		Change Password
	gateway	3RZZ	Piedmont Behavioral Services (207314)		Site Not Used		Change Password
	gateway	3WX6	Provoke SF (198536)		Site Not Used		Change Password
	gateway	41YX	Complete Wellness Medical PC (258826)		Site Not Used		Change Password
	gateway	47TD	(269282) Glynn Chiropractic (269443)		Site Not Used		Change Password
	gateway	4FQ5	Tarek Yamany, MD (287725)		Site Not Used		Change Password
	gateway	4MBK	Sundwall Family Medicine (306634)		Site Not Used		Change Password

To change or enter a password select **Change Password** for the site ID you need to enter. Ensure the password is correct. Click **Change Password** when finished.

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Marcus Graves - Marcus Graves (ingress)

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Reset password for: 3FPZ

Do not change this password unless you are sure you have the correct one from trizetto for site 3FPZ

New Password

[Change Password](#)

Note: this does not change the password on the clearinghouse system. It will only update DrChrono's system with the given value. Passwords are automatically reset with the clearinghouse by our system on a yearly basis.

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The site will have 1 of 4 statuses regarding the password.

Healthy: SFTP password entered for the site, RTE has been run, and it's accurate.

Missing Password: SFTP password not entered for the site.

Password Incorrect: SFTP password was entered, but it's not accurate.

Site Not Used RTE: SFTP password entered. We are yet to validate.

Status Explanations



Label	Explanation
Healthy	This site is functioning with no issues.
Site Not Used	This site has not yet been used for an eligibility request.
Password Incorrect	This site attempted an eligibility request but received an authentication error. Please reach out to the account rep to retrieve the current password.
Missing Password	DrChrono does not have a password saved for this site. Please reach out to the account rep to retrieve the password and enter it into our system using the "Change Password" feature.
