Internal: Setting Up Acronis for Customer Accounts

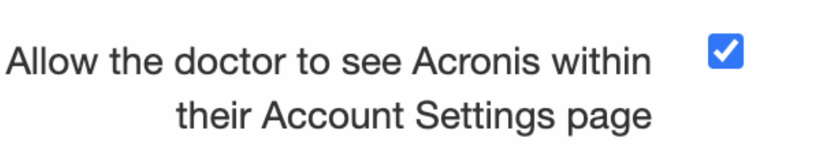
07/24/2024 6:20 pm EDT

Acronis backs up the account's locked clinical notes, uploaded documents, and signed consent forms. Acronis is added to the account through inclusion in the contract or a contract addendum.

Once the feature is enabled for the account, it can be activated in two ways:

- Through the **Doctor Settings:** Check the box and update the doctor info. This will enable Acronis for just this provider.

NOTE: Turning off this feature will delete the the Acronis account.



- Through the **Practice Group Settings:** Select **On for All** and update the info. This will activate Acronis for the **whole** group.

NOTE: Selecting **OFF for ALL** will delete the Acronis account for the practice group.