Setting: Is international customer (eRx)

07/24/2024 9:12 pm EDT

The **Is international customer** setting allows providers who are using DrChrono outside of the United States to access the send eRx function. By default, a provider must register with eRx to enter medications and send prescriptions. By checking the **Is international customer** box, a provider can enter medications and print prescriptions.

The setting can be found under the account's CRM > Doctor Settings > eRx.

Erx hide printed footer	☐
Maximum number of eRx profiles	-1
	Use this field to specify the maximum number of prescription profiles that a user can have. The defaults for this feature differ based on plan types.
Drug interact severity	All ⌄ for mu stage 2, adjust the severity level of interventions provided for drug-drug interaction checks to be displayed
Is international customer	☐ Enable to allow international customers access some of eRx features (and potentially other stuff)

Note: In the event there are multiple offices, the **Is international customer** setting will populate the provider's default billing office and not the practice group billing office. If a practice needs to have the primary billing office listed on the prescription, that office information will need to be entered under the desired provider.