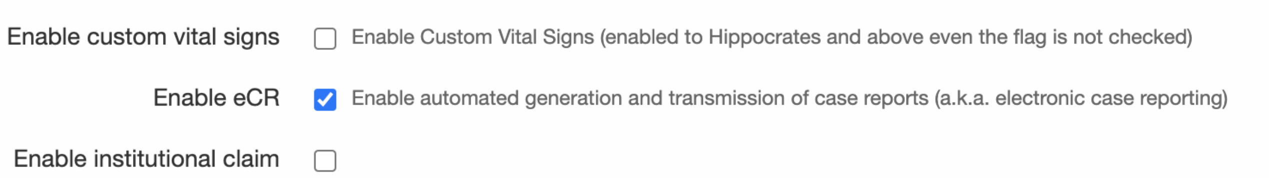
INTERNAL - Turning on Electronic Case Reporting for a Customer

07/24/2024 5:35 pm EDT

To set up electronic case reporting, go to **Swords**, **DrChrono Sales CRM**, and then click the **PG-Practice Group Settings** button. Scroll down until you find the **Enable eCR** check box (or use command + F).

Check the box to turn it on for a customer. See screenshot below:



Now electronic case reporting will be active and the customer will need to be informed on how to set it up on their end. See: Automated Electronic Case Reporting (eCR) with DrChrono.