INTERNAL - Hierarchy of NPIs used to run RTE

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In running Real Time Eligibility (RTE), the DrChrono system will use a hierarchy of NPIs.

- First, it will use any listed under Insurance Setup by the payer
    - If nothing is under Insurance Setup, it will then use the NPI under the office settings.

    - If nothing is listed there, it will then go to account settings and use the NPI there.