INTERNAL: Multiple RCM Vendors

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If we are utilizing multiple vendors for an RCM account, we now can document the information and have it show on the Apollo Plus Dashboard.

- First, navigate to the Apollo Plus Dashboard.
 - Swords > Apollo Plus Dashboard

ACCOUNT MANAGEMENT	DASHBOARDS
DrChrono Sales CRM	3rd Party Usage
Practice Group Management	SAML SSO Dashboard
Search for References	Apollo Plus Dashboard
User Management	Apollo Plus RCM Operations
Employee Accounts	Labs
INTERNAL TOOLS	Stripe Disputes
Data Recovery	Patient Education Settings
Setup / Enrollment	API
Form Migration	Telehealth Usage
Quick View	Feature Rollout Tool
Support KBA Dashboard	Redshift Reporting Dashboard
Internal Billing Tools	GLOBAL SETTINGS
Scheduled Reports	Develop/Test iChrono API

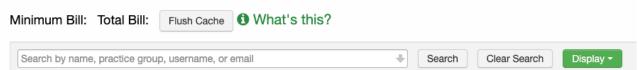
RCM TOOLS

Manage Apollo Plus Contacts Manage RCM Vendors

Update Patient Appointment Date

• Select the client

Apollo Plus Doctors () Show Info



API Application Management

• Select the edit icon on the right



• Scroll to the bottom to select "RCM Vendor Type"

RCM Vendor Type O Single

• When you select **Multi**, 3 additional options will open. These fields are **not** mandatory, so you can add whichever one/multiple is/are applicable.

RCM Vendor Type	⊖ Single
	Multi
Coding	🖌
Account Receivable	¥
Patient Support	•
	Update Apollo Plus

Here, you can select the applicable vendor(s) for each RCM service. All 3 lines **must** be filled in. Once selected, click on **Update Apollo Plus**.

- Now, from the Apollo + Dashboard view, you can see at a glance under the **RCM Vendor** heading which vendor is responsible for each area.
 - \circ C = Coding
 - A/R = Accounts Receivable
 - PS = Patient Support

RCM Vendor Description	Billing Notes	
C - QWAY,		
A/R - GHR,		i 🔳 🖉
PS - Centro		

In addition, each vendor will only receive the daily exported claims that they are responsible for.