

INTERNAL: Multiple RCM Vendors

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If we are utilizing multiple vendors for an RCM account, we now can document the information and have it show on the Apollo Plus Dashboard.

- First, navigate to the Apollo Plus Dashboard.
 - Swords > Apollo Plus Dashboard

ACCOUNT MANAGEMENT	DASHBOARDS
DrChrono Sales CRM	3rd Party Usage
Practice Group Management	SAML SSO Dashboard
Search for References	Apollo Plus Dashboard
User Management	Apollo Plus RCM Operations
Employee Accounts	Labs
INTERNAL TOOLS	Stripe Disputes
Data Recovery	Patient Education Settings
Setup / Enrollment	API
Form Migration	Telehealth Usage
Quick View	Feature Rollout Tool
Support KBA Dashboard	Redshift Reporting Dashboard
Internal Billing Tools	GLOBAL SETTINGS
Scheduled Reports	Develop/Test iChrono API
Update Patient Appointment Date	API Application Management
RCM TOOLS	
Manage Apollo Plus Contacts	
Manage RCM Vendors	

- Select the client

Apollo Plus Doctors 📘 Show Info

Minimum Bill: Total Bill: Flush Cache 📘 What's this?

↓ Search Clear Search Display ▾

- Select the edit icon on the right



- Scroll to the bottom to select "RCM Vendor Type"

RCM Vendor Type Single Multi

- When you select **Multi**, 3 additional options will open. These fields are **not** mandatory, so you can add whichever one/multiple is/are applicable.

RCM Vendor Type Single
 Multi

Coding ▼

Account Receivable ▼

Patient Support ▼

[Update Apollo Plus](#)

Here, you can select the applicable vendor(s) for each RCM service. All 3 lines **must** be filled in. Once selected, click on **Update Apollo Plus**.

- Now, from the Apollo + Dashboard view, you can see at a glance under the **RCM Vendor** heading which vendor is responsible for each area.
 - C = Coding
 - A/R = Accounts Receivable
 - PS = Patient Support

RCM Vendor	Description	Billing Notes	
C - QWAY, A/R - GHR, PS - Centro			i ☰ ✎

In addition, each vendor will only receive the daily exported claims that they are responsible for.