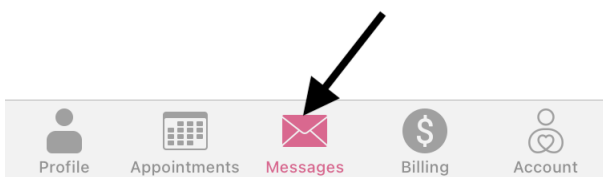
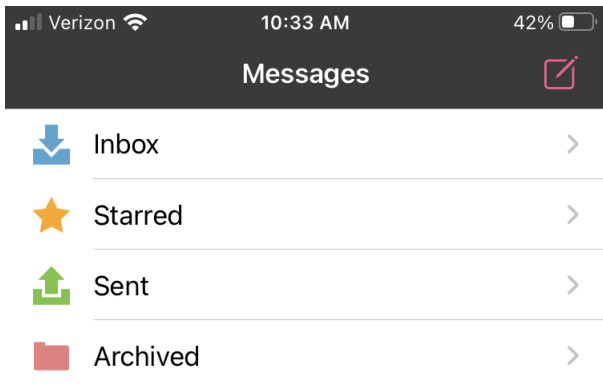


Messaging with Providers

07/24/2024 6:50 pm EDT

You can use the OnPatient mobile app to view, send, and respond to messages from your provider.

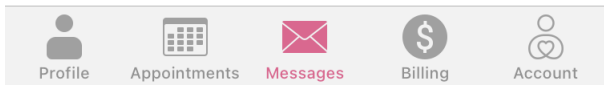
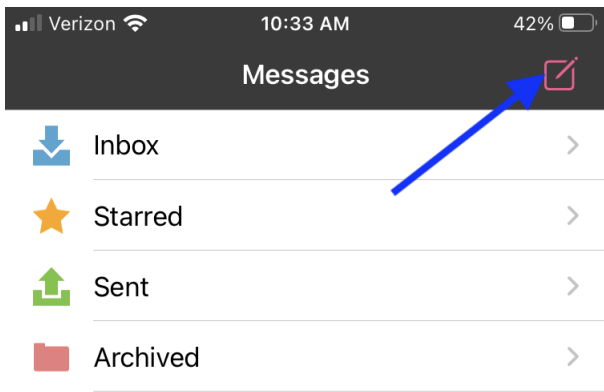
1. Go to the **Messages** menu at the bottom of the screen.



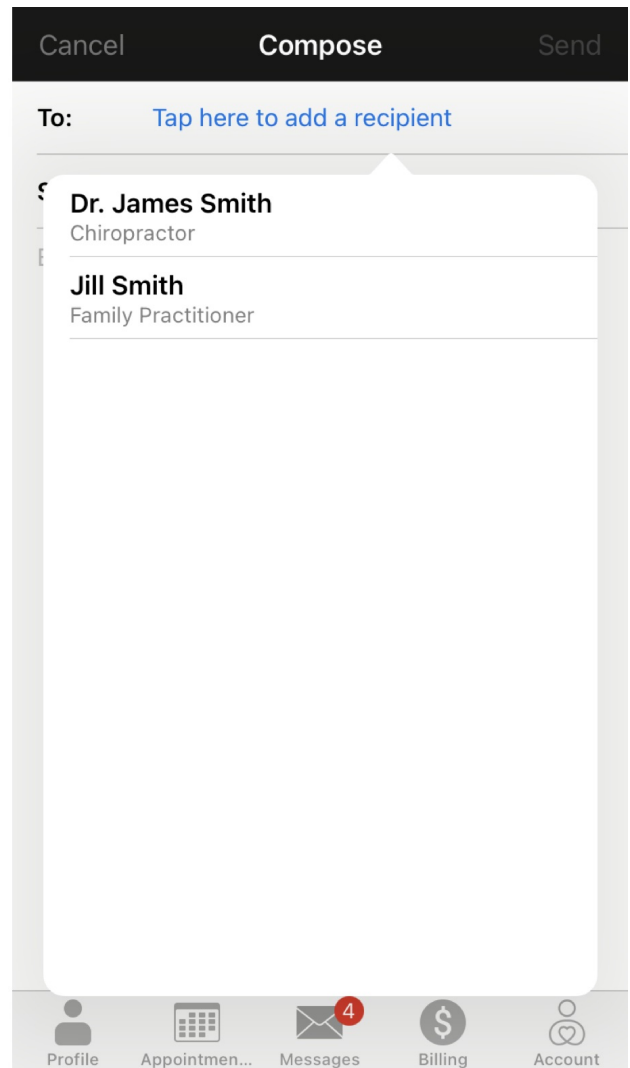
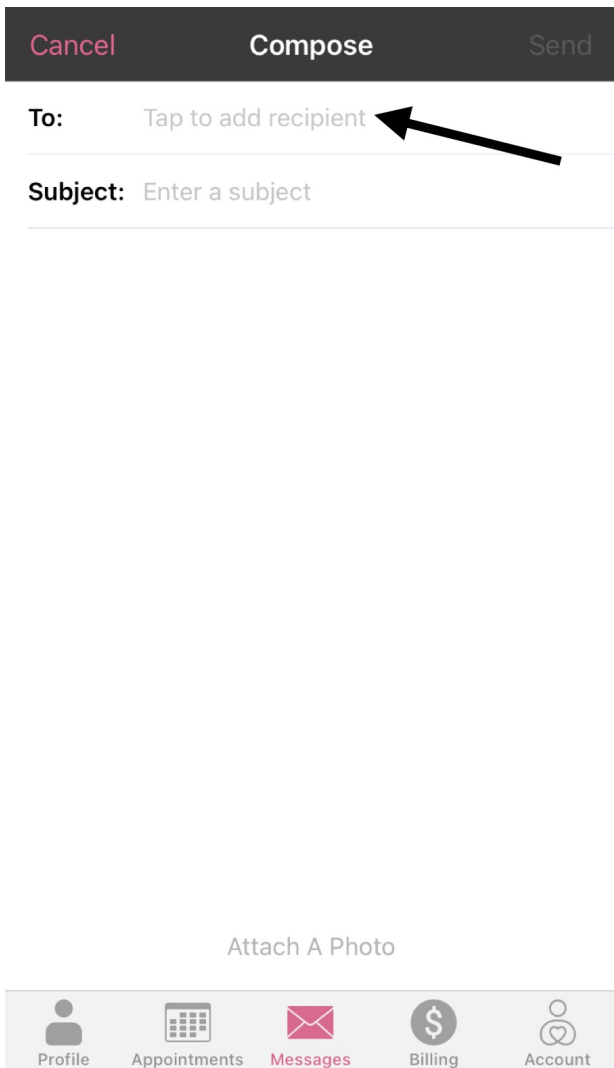
2. To compose a message, select the compose (



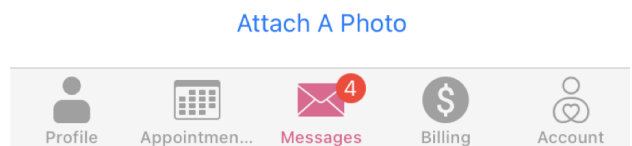
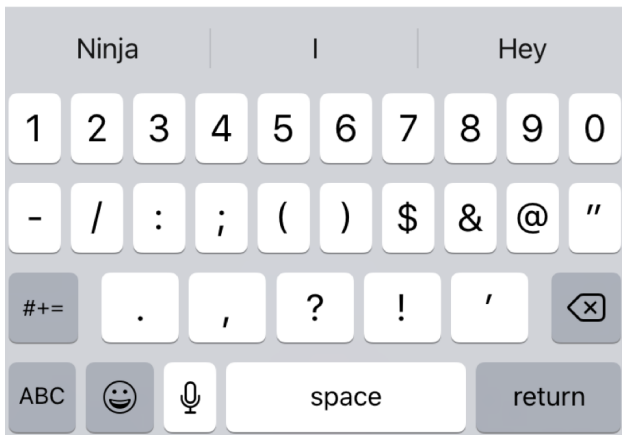
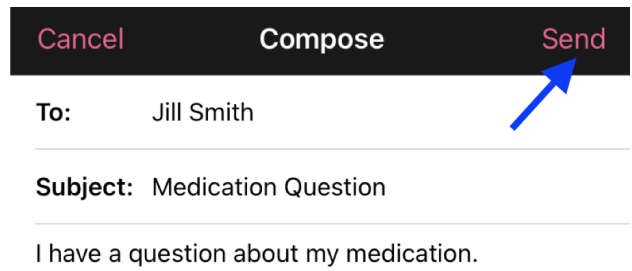
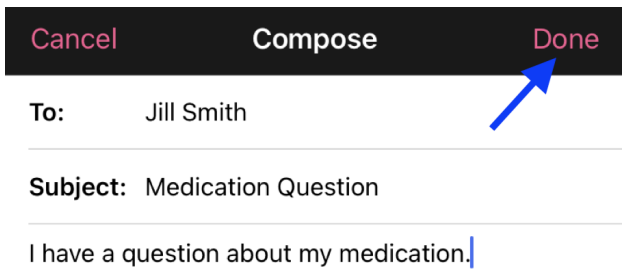
) icon.



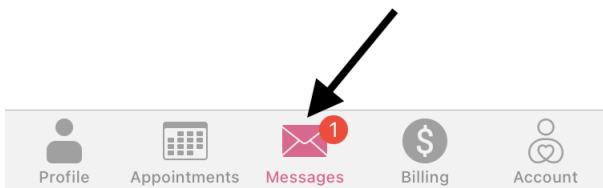
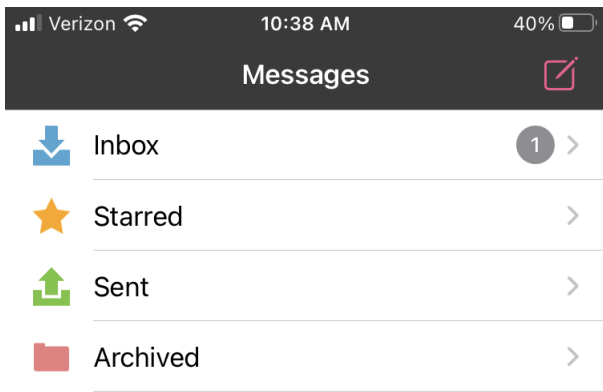
3. Choose the provider to message by tapping in the **Subject** line.



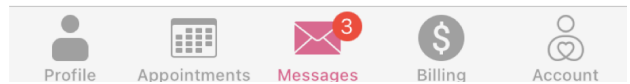
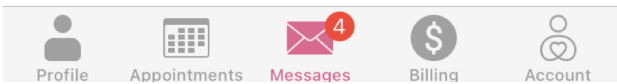
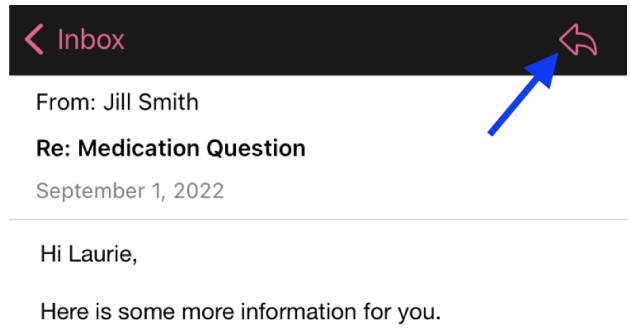
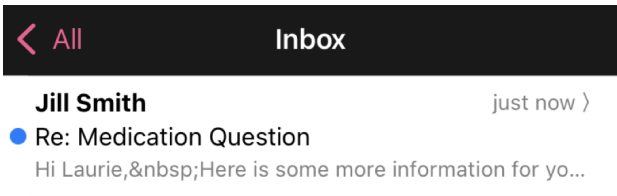
4. Enter a **Subject**, write the message, and tap **Done** and **Send**.



5. When your provider responds, you will see a notification next to **Messages**.



6. Tap on the message to view it. You can also reply to the message by selecting the reply icon.



7. You can swipe on a message to **Star** or **Archive** it. You can find these messages in the app message center under **Star** and **Archived**.

