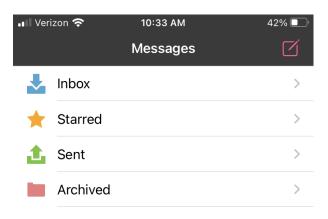
Messaging with Providers

07/24/2024 6:50 pm EDT

You can use the OnPatient mobile app to view, send, and respond to messages from your provider.

1. Go to the Messages menu at the bottom of the screen.





2. To compose a message, select the compose (



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| | | Messages | |
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3. Choose the provider to message by tapping in the **Subject** line.

| Cancel | Compose | Send | Cance | el | Compose | | |
|---------|----------------------|-------------|----------------------------|---|---------------|---------------------|-------------------|
| То: | Tap to add recipient | | То: | Tap here | to add a reci | pient | |
| | Enter a subject | | f Dr. Chir I Jill | James Smit opractor Smith ily Practitioner | h | | |
| Profile | Attach A Photo | S O Account | Profile | Appointmen | Messages | Š Billing | O Q Account |

4. Enter a **Subject**, write the message, and tap **Done** and **Send**.

| Cancel | Compose | Done | Cancel | Compose | Se | | |
|------------|--|------|----------|--|----------|--|--|
| То: | Jill Smith | | То: | Jill Smith | <u> </u> | | |
| Subject: | Medication Question | | Subject: | Medication Question | | | |
| l have a d | I have a question about my medication. | | | I have a question about my medication. | | | |

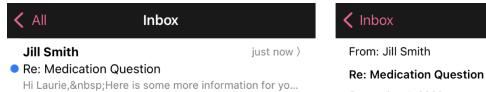


5. When your provider responds, you will see a notification next to Messages.

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6. Tap on the message to view it. You can also reply to the message by selecting the reply icon.



September 1, 2022

Hi Laurie,

Here is some more information for you.



7. You can swipe on a message to **Star** or **Archive** it. You can find these messages in the app message center under **Star** and **Archived**.

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|---|----------------------------------|-----------|---------|
| on | 3 minutes a | r Archive | 2 |
| Jill Smith Jill Smith sent See attachn | you a document nent. | 12/9/20 | 1 |
| Jill Smith Jill Smith sen See attachn | t you a document nent. | 12/1/20 | |
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