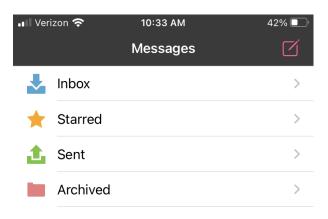
Messaging with Providers

07/24/2024 6:50 pm EDT

You can use the OnPatient mobile app to view, send, and respond to messages from your provider.

1. Go to the Messages menu at the bottom of the screen.





2. To compose a message, select the compose (



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3. Choose the provider to message by tapping in the **Subject** line.

Cancel	Compose	Send	Cance	el	Compose		
То:	Tap to add recipient		То:	Tap here	to add a reci	pient	
	Enter a subject		f Dr. Chir I Jill	James Smit opractor Smith ily Practitioner	h		
Profile	Attach A Photo	S O Account	Profile	Appointmen	Messages	Š Billing	O Q Account

4. Enter a **Subject**, write the message, and tap **Done** and **Send**.

Cancel	Compose	Done	Cancel	Compose	Se		
То:	Jill Smith		То:	Jill Smith	<u> </u>		
Subject:	Medication Question		Subject:	Medication Question			
l have a d	I have a question about my medication.			I have a question about my medication.			

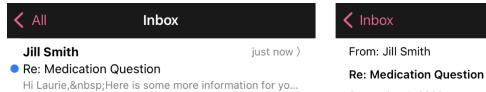


5. When your provider responds, you will see a notification next to Messages.

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6. Tap on the message to view it. You can also reply to the message by selecting the reply icon.



September 1, 2022

Hi Laurie,

Here is some more information for you.



7. You can swipe on a message to **Star** or **Archive** it. You can find these messages in the app message center under **Star** and **Archived**.

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on	3 minutes a	r Archive	2
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