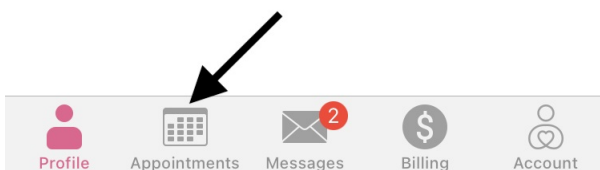
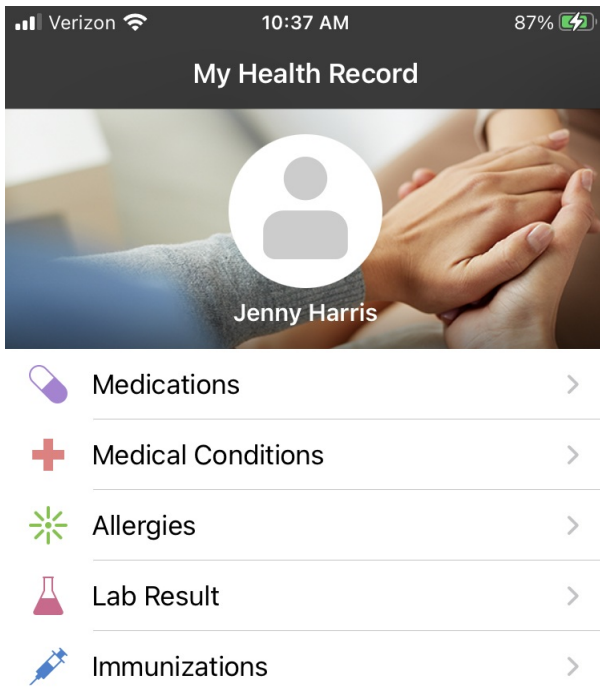


Checking In to an Appointment with the OnPatient App

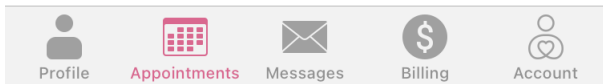
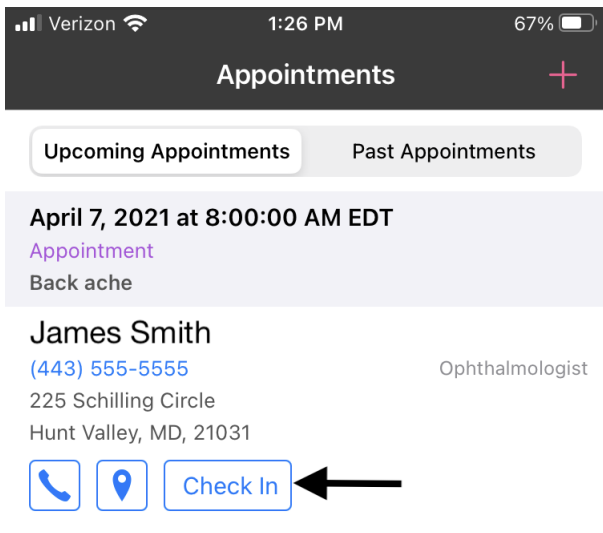
07/24/2024 1:10 pm EDT

You can check in for your appointments through the OnPatient app and complete onboarding before you arrive at the office or start a video visit.

1. To begin, navigate to the **Appointments** menu.



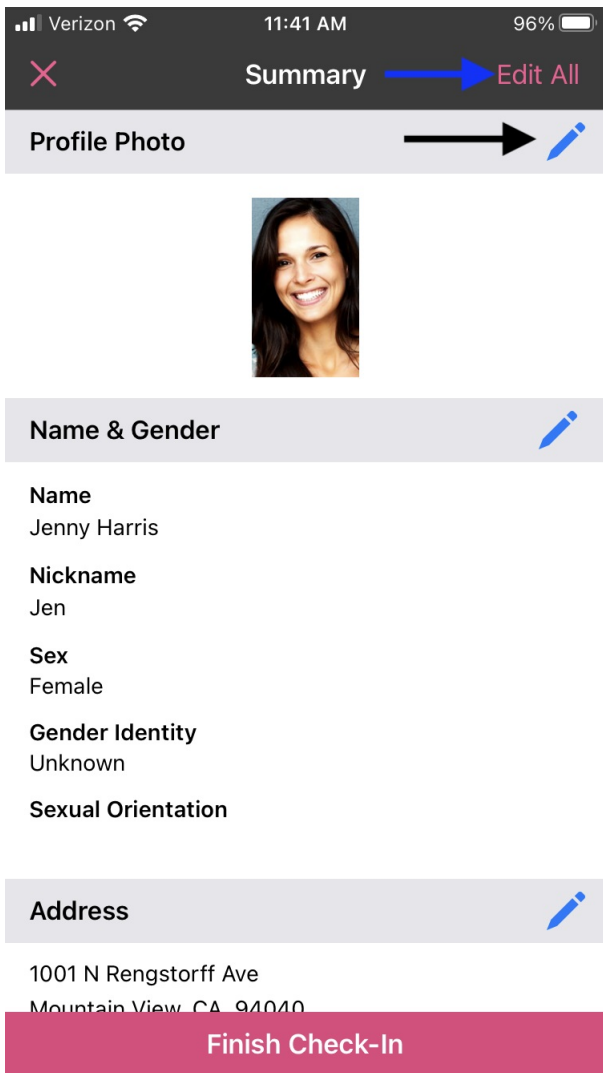
2. Under **Upcoming Appointments** tap **Check-In**.



3. You can edit any individual section by selecting the pencil (



) icon. Tapping **Edit All** will take section by section to enter or edit your information.



4. The check-in process will take you through several screens to enter information. Select **Next** to go to the next section. Fields marked with an (*) are required. At any time you can select the home (




) icon, to return to the main screen in step 3.

Verizon 11:41 AM 96%

Profile Photo

Back Next



Upload Photo Take Photo

Verizon 11:41 AM 96%

Name & Gender

Back Next

First Name * Jenny

Last Name * Harris

Middle Name Suffix

Nickname Jen

Sex Female

Gender Identity Unknown

Sexual Orientation

Verizon 11:42 AM 96%

Address

Back Next

Street Address Line 1 1001 N Rengstorff Ave

Street Address Line 2

City Mountain View

State CA Zip Code 94040

Verizon 11:42 AM 96%

Background Information

Back Next

Date of Birth 02/11/1980

Perferred Language English

Race White

Ethnicity Not Hispanic or Latino

Social Security # 111-11-1111

Verizon 11:42 AM 96%

Contact Information

Back Next

Home Phone (844) 569-8628

Cell Phone

Work Phone

Email Address sample@sample.com

Verizon 11:42 AM 96%

Emergency Contact

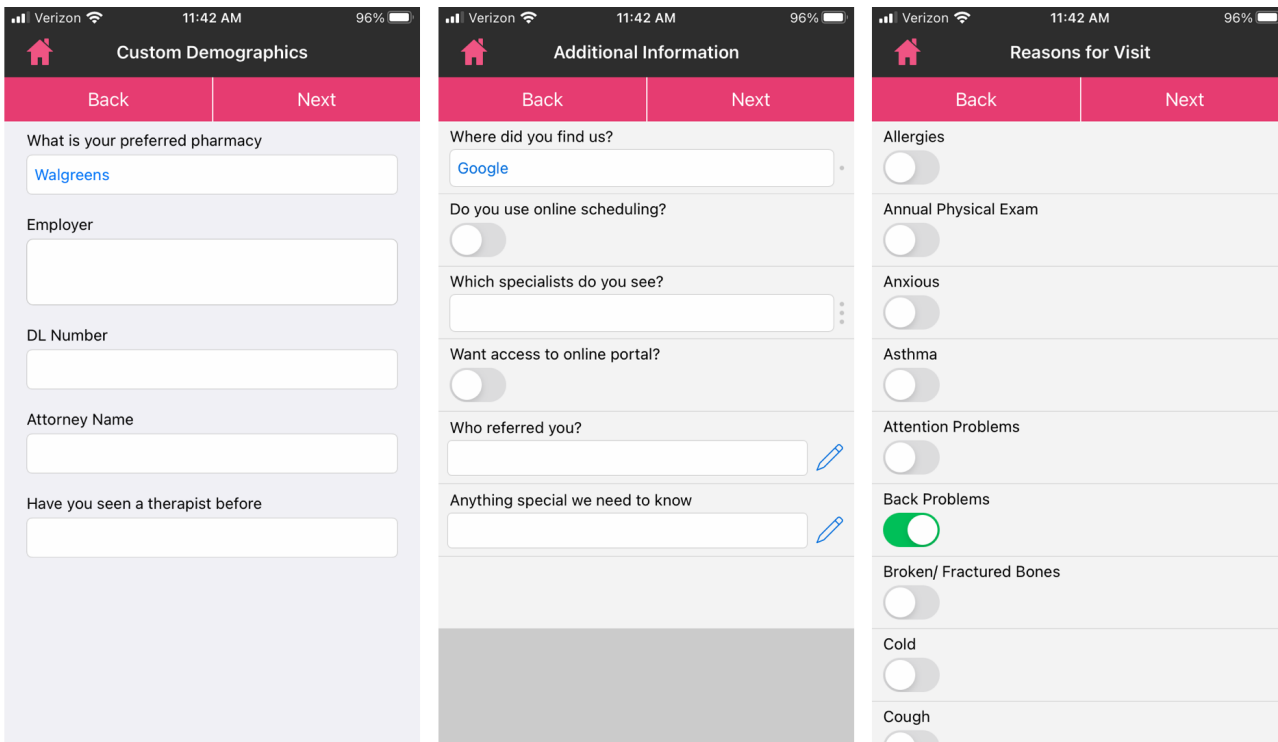
Back Next

Emergency Contact Name Edward Harris

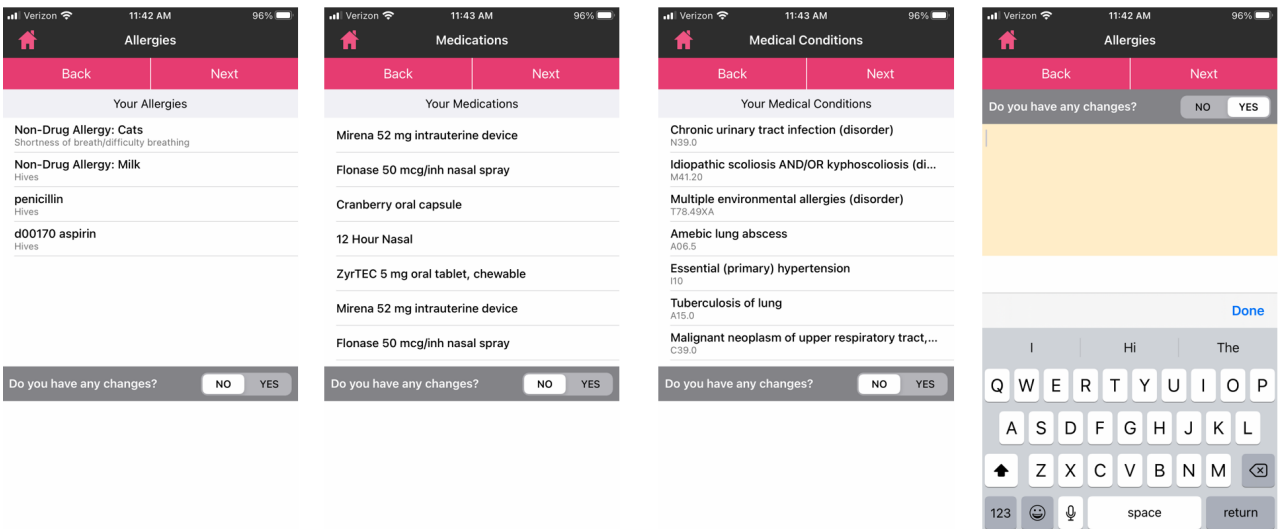
Emergency Contact Phone (844) 569-8628

Emergency Contact Relation Husband

5. The following areas may vary depending on how they are set up by your provider's office.



6. If there are any changes to Allergies, Medications, or Conditions, select **Yes** and note the changes. If there are no changes, select **Next** at the top.



7. Enter any primary or secondary insurance information. If the insured person is different from the patient, select **No** under **Is insured is same as patient?** and enter the subscriber's information.

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Primary Insurance

Back Next

Insurance Company

ID Number

Group Number

Plan Name

Student Status

Not a Student

Is Insured Person Same as Patient?

Yes No

Verizon 11:43 AM 96%

Secondary Insurance

Back Next

Insurance Company

ID Number

Group Number

Plan Name

Is Insured Person Same as Patient?

Yes No

Verizon 11:43 AM 96%

Primary Insurance

Back Next

Is Insured Person Same as Patient?

Yes No

Patient Relationship to Insured

Social Security #

First Name

Last Name

Middle Name

Suffix

Date of birth

8. Any questions or comments can be entered in the **Questions & Comments** section.

Verizon 11:43 AM 96%

Questions & Comments

Back Finish

Question or Comment #1

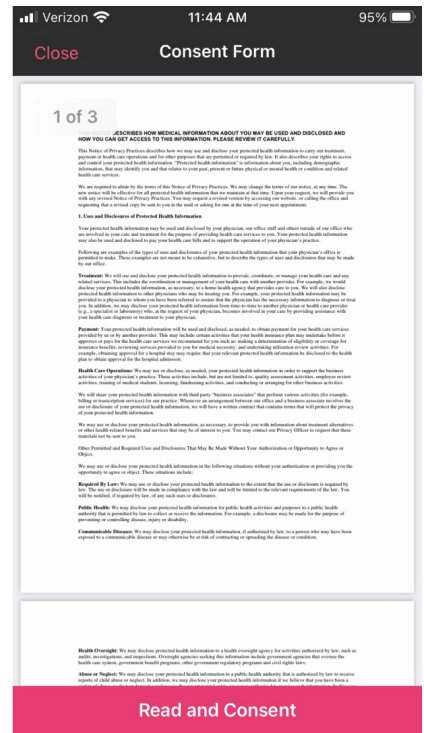
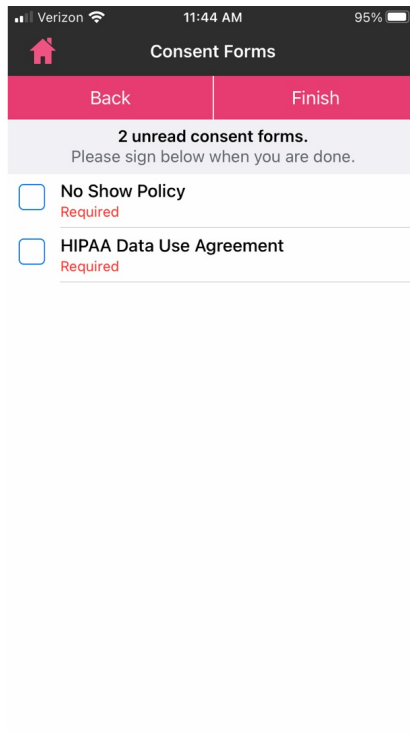
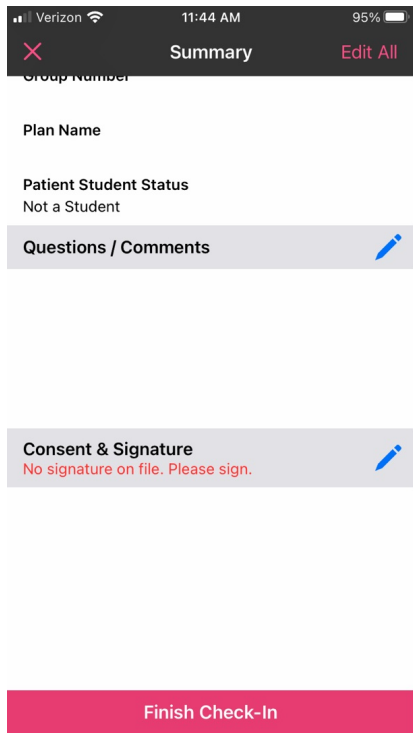
Question or Comment #2

Question or Comment #3

9. Tap the pencil icon (



) to sign consent forms. Select the consent form(s) to open. Tap **Read and Consent** when finished.



Once all consent forms are reviewed, select **Tap Here to Sign Documents** and sign with a finger or stylus. When finished, select **Finish Check-In**.

