

Telemed Visits with the OnPatient App

07/24/2024 9:36 pm EDT

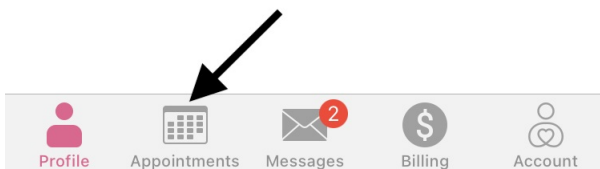
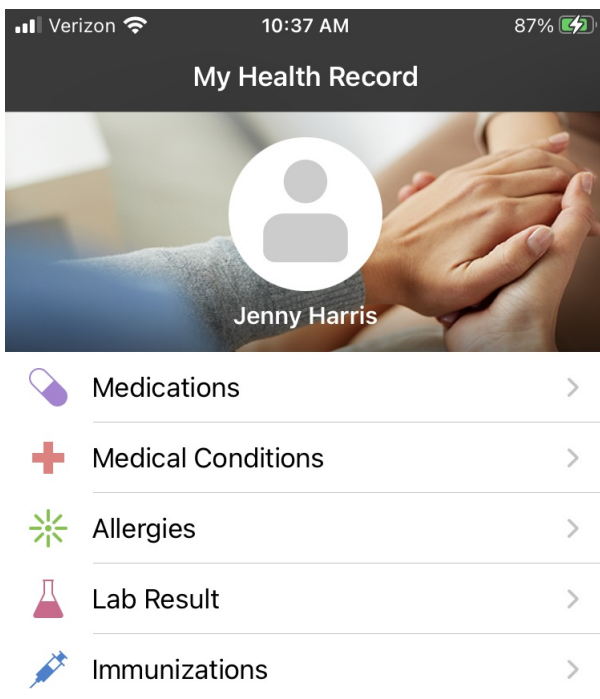
You can now easily join and schedule (if enabled by your provider) video visits through the [OnPatient PHR app](#).

In this article we will look at:

- [Scheduling a video visit](#)
- [Joining a video visit](#)

Scheduling a Video Visit

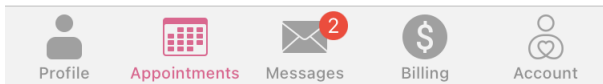
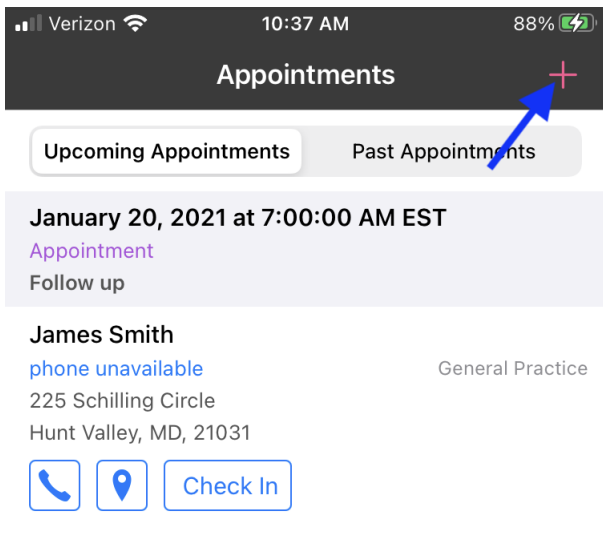
1. Once you have installed and logged in to the app, tap on the **Appointments** menu.



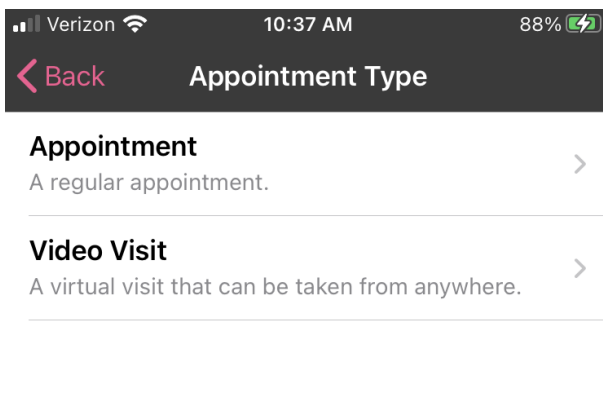
2. On this page you can see any upcoming appointments that you have scheduled. To schedule a new appointment, select the (



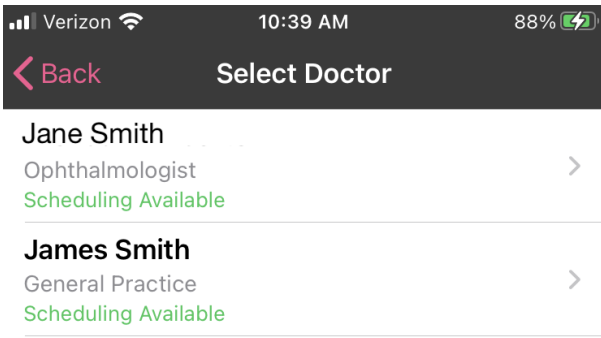
) icon.



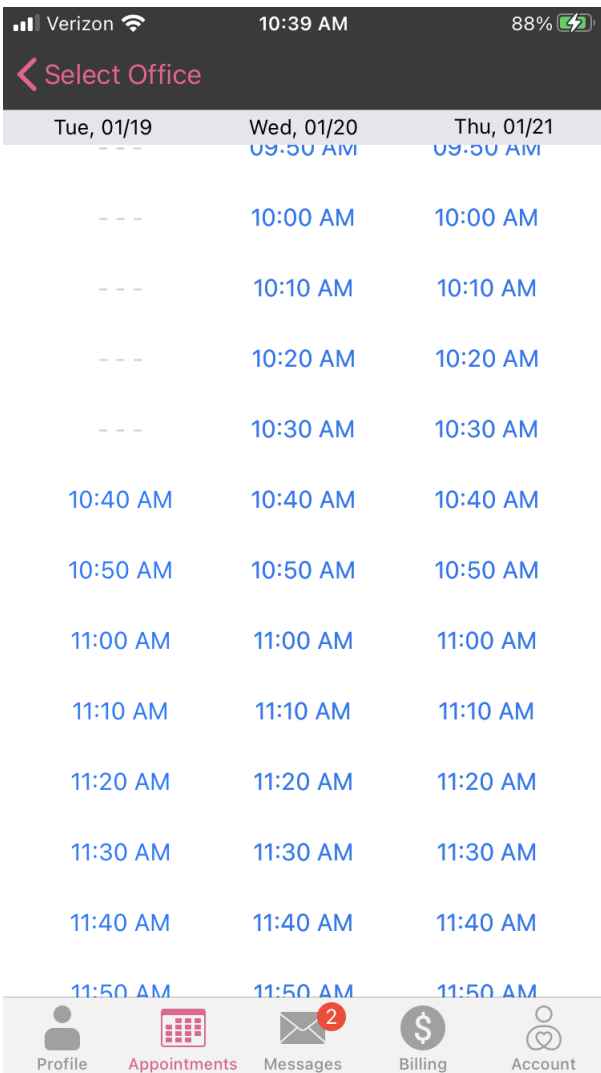
3. Here you can choose the type of appointment. Select **Video Visit**.



4. Choose the provider you would like to schedule with.

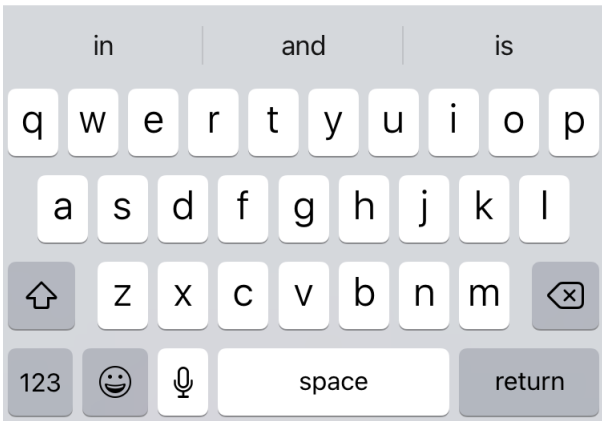


5. Select an appointment time by tapping on a time.



6. Enter a Reason for Visit and select Next.

Soreness



7. Confirm the appointment.

< Reason for Visit



James Smith
General Practice

Tuesday, Jan 19, 2021 10:40 AM

Appointment Type

Video Visit

Reason For Visit

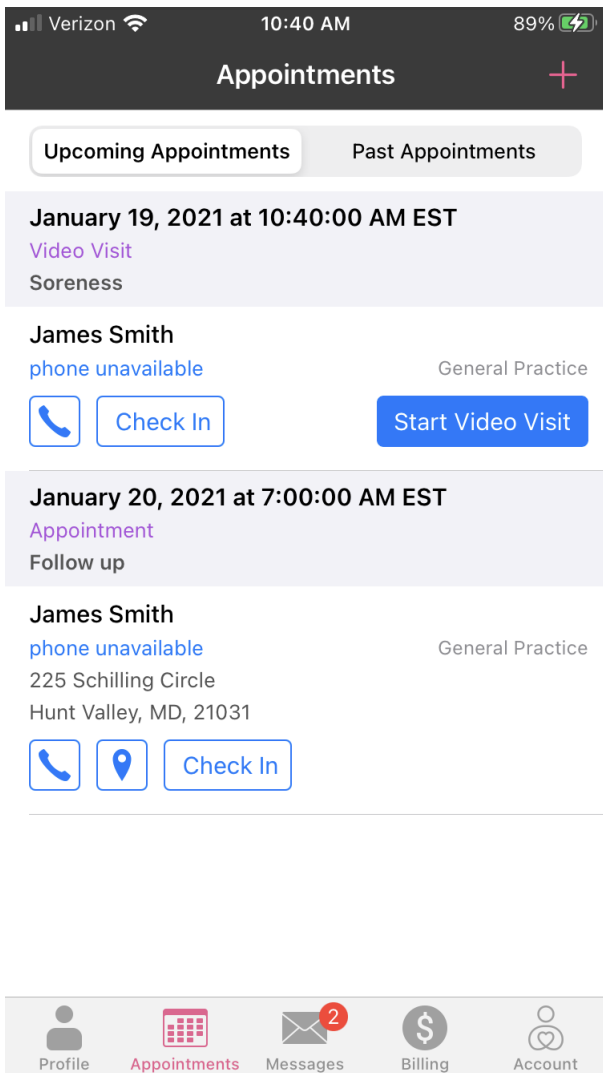
Soreness

Telehealth

225 Schilling Circle
Hunt Valley, MD, 21031
phone unavailable

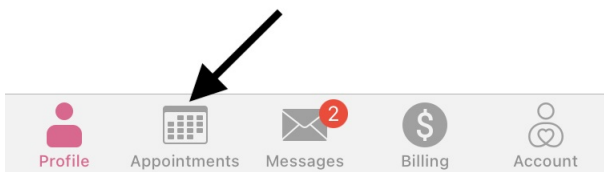
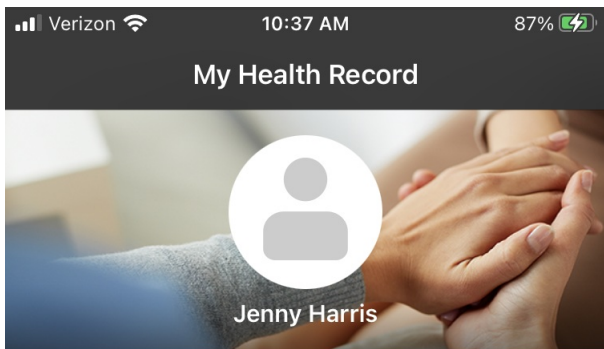
Confirm Appointment

8. After confirming the appointment, it will appear in the list of your upcoming appointments.

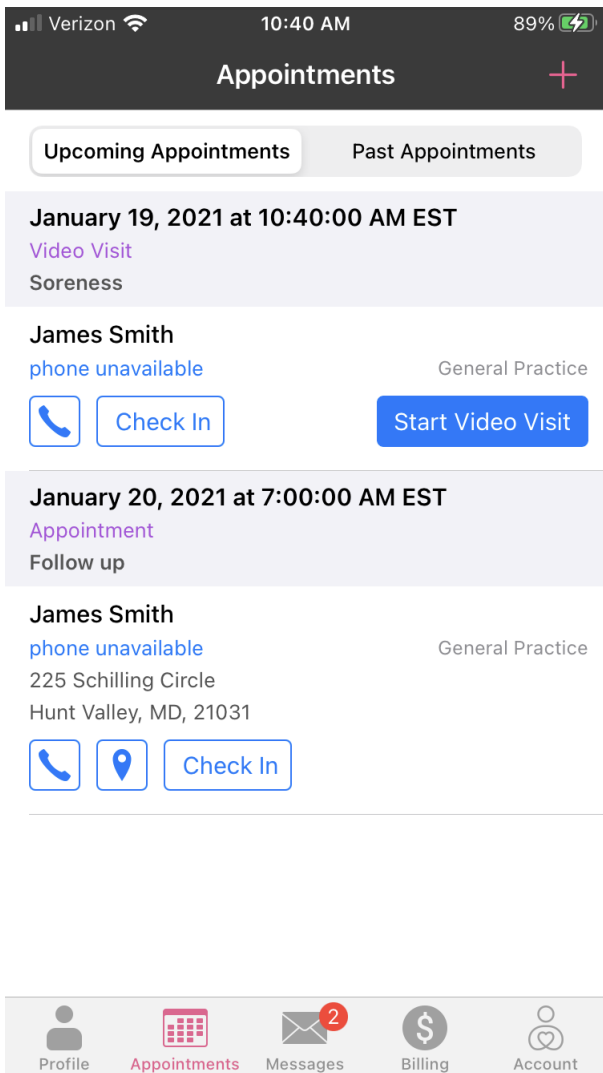


Joining a Video Visit

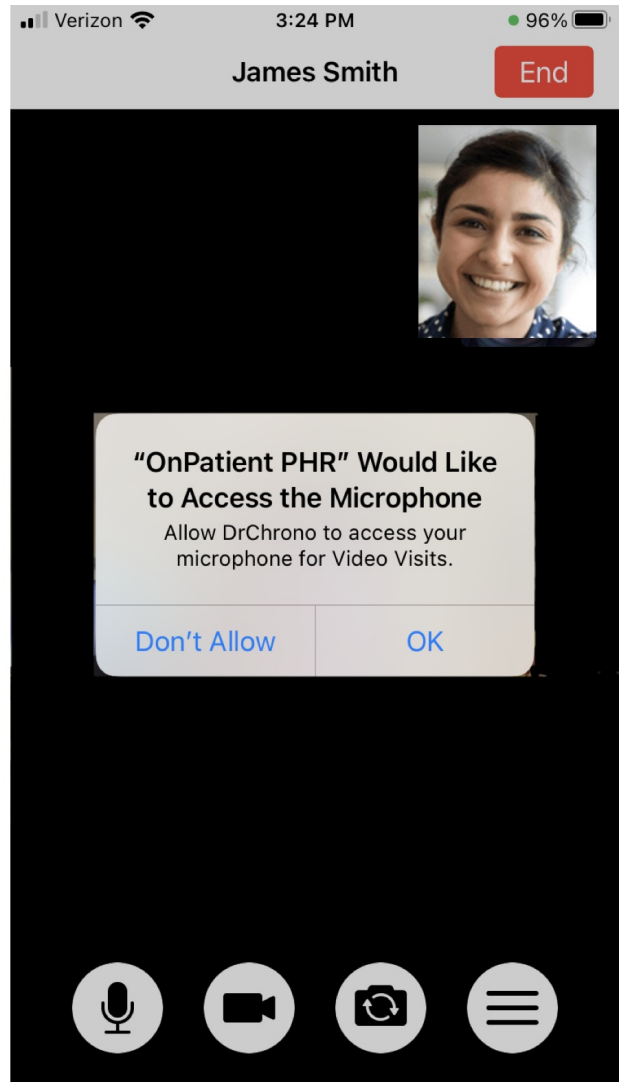
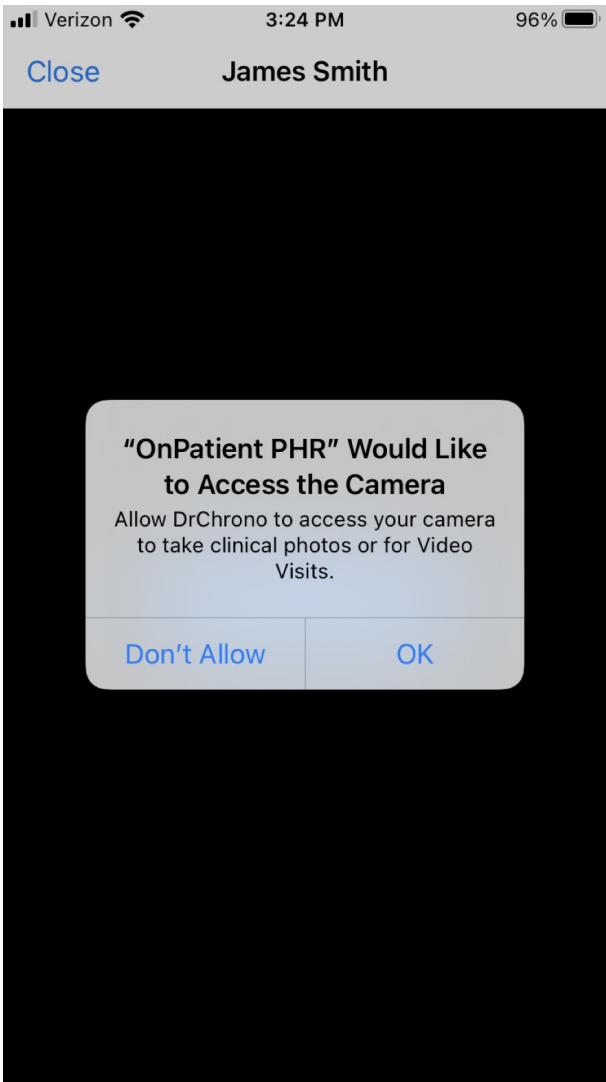
Whether your video visit was scheduled on the app or by the office you can join the visit by going to the appointments section on the app.



1. Select **Start Video Visit**.



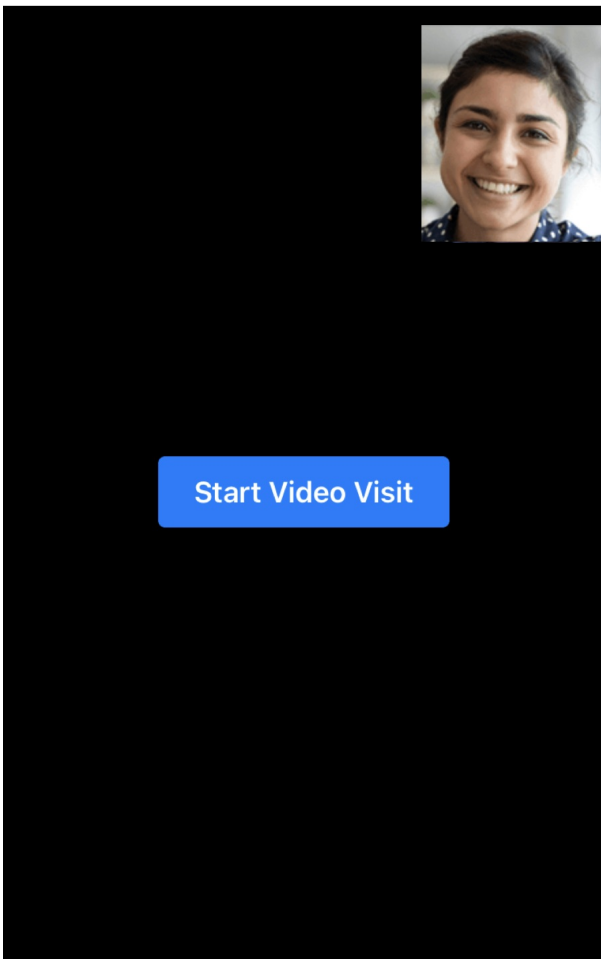
2. The first time you start a video visit you will have to enable your camera and microphone. Click **OK** for each one.



3. Tap **Start Video Visit**.

Close

James Smith



4. If there are any consent forms to sign, there will be a notification. Tap the (



) icon to access the forms.

James Smith

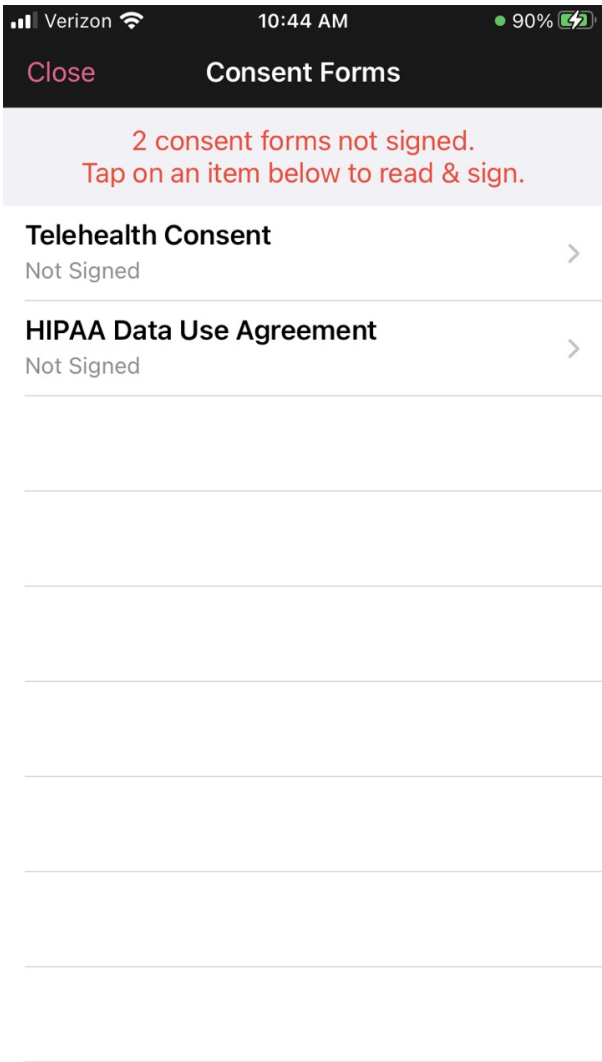
End



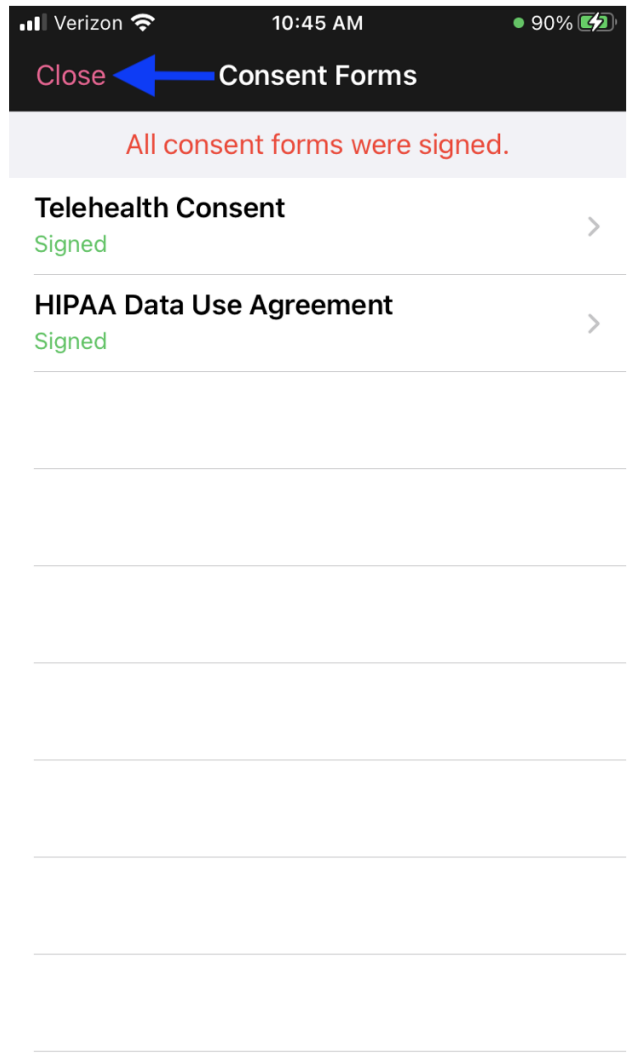
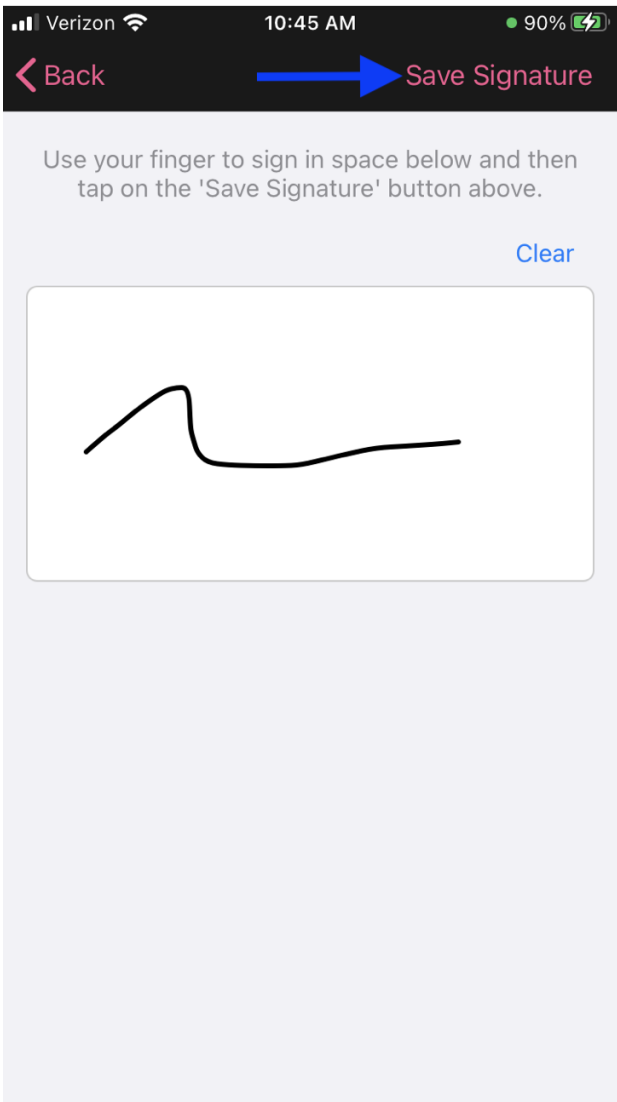
James Smith's microphone & camera are off.



5. Select the form to sign and select Tap here to sign document.



6. Use your finger to sign. Tap **Save Signature**. Repeat for any other consent forms and select **Close**.



7. Your provider will join the visit. When finished, tap **End**.

James Smith

End

