## How do I cancel an appointment?

07/24/2024 3:45 pm EDT

If enabled by your provider, you can cancel an appointment online through OnPatient.

1. To cancel an appointment, go to the **Appointments** tab and click on the appointment you would like to cancel.

onpatient Appoint	tments Doctors	Billing Messages	Documents 1	Health Profile	(i)
Appointments					Book Video Visit Book Appointment
UPCOMING APPOINTMENT					
October 15, 2020 at 21212, MD Baltimore					Check in

2. Next, click the **Cancel** button next to the appointment that you wish to cancel. If the practice has not allowed canceling appointments through OnPatient, the **Cancel** button will not be accessible and you will need to contact the office to cancel.

Onpatient Appointments Doctors Billing Messages Documents 1 Health Profile							
Appointment with <mark>Doctor</mark> Smith — Oct 15, 2020 at 8:00 AM							
Check in Reschedule Cancel							
Reason for visit test							
General Practice							
<ul> <li>21212, MD Baltimore</li> <li>(443)</li> </ul>							

3. Finally, when prompted to confirm your cancellation, enter the reason for your cancellation, and click OK.

## onpatient.com says

Are you sure you want to cancel your appointment on Oct 15, 2020 at 8:00 AM?

## Reason for cancellation:

		Cancel	ОК