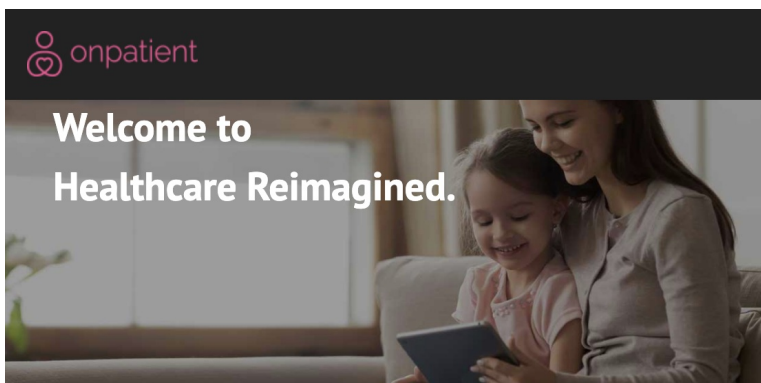


I already have an OnPatient account with another provider's office. Can I connect with OnPatient to a different doctor's office?

07/24/2024 5:25 pm EDT

If you already have an OnPatient account with one doctor, you can also connect to the OnPatient portal of a completely different doctor's office.

1. You will receive an [invitation](#) to connect with your new provider. Select **Sign Up Now**.



Hello Jenny Harris,

Good day and hope you are doing well! I am inviting you to connect with me through my patient portal onpatient. onpatient is a platform that allows you to view your medical records, schedule appointments, fill out forms before coming into the office, and securely communicate with your doctors.

[Sign Up Now](#)

Thank you,
Dr. James Smith

2. You will be taken to the OnPatient sign-up site. Select **Log in** next to "Already have an account?"

Dr. James Smith invites you to access your patient records

Sign up

First name

Last name

Email

Create Password

Already have an account? [Login](#)

Sign up

3. You will be prompted to verify your account by entering your **Date of Birth** and **Phone Number** and selecting **Confirm and Connect**.

Dr. James Smith invites you to access your patient records

We need the following information to confirm your identity:

Date of Birth

mm/dd/yyyy

Phone Number

(XXX) XXX-XXXX

Confirm and connect

4. You can see both organizations under the **Doctors** tab. You can also book appointments, send/receive messages, and view their health summary as usual.

My care team

Dr. James Smith



General Practice
DOWNTOWN SALT LAKE CITY
(801) 555-5555
123 Fake St. Salt Lake City, UT 12345

SALT LAKE CITY
(801) 555-5555
456 Fake St. Salt Lake City, UT 12345

OGDEN
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Show offices without online booking

Dr. Jane Jones



Ophthalmologist
PRIMARY OFFICE
(443) 555-5555
(301) 555-5555
225 Schilling Circle Hunt Valley, MD 21031

TELEHEALTH
(443) 555-5555
225 Schilling Circle Hunt Valley, MD 21031

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Dr. Jane Jones
Ophthalmologist at Springfield General Practice

+ New Appointment Send a message Disconnect



Notes

Add a note...

Submit