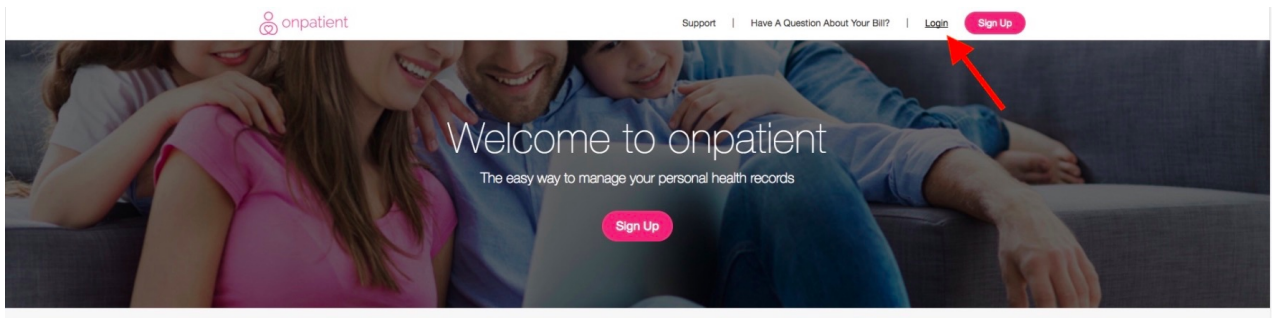


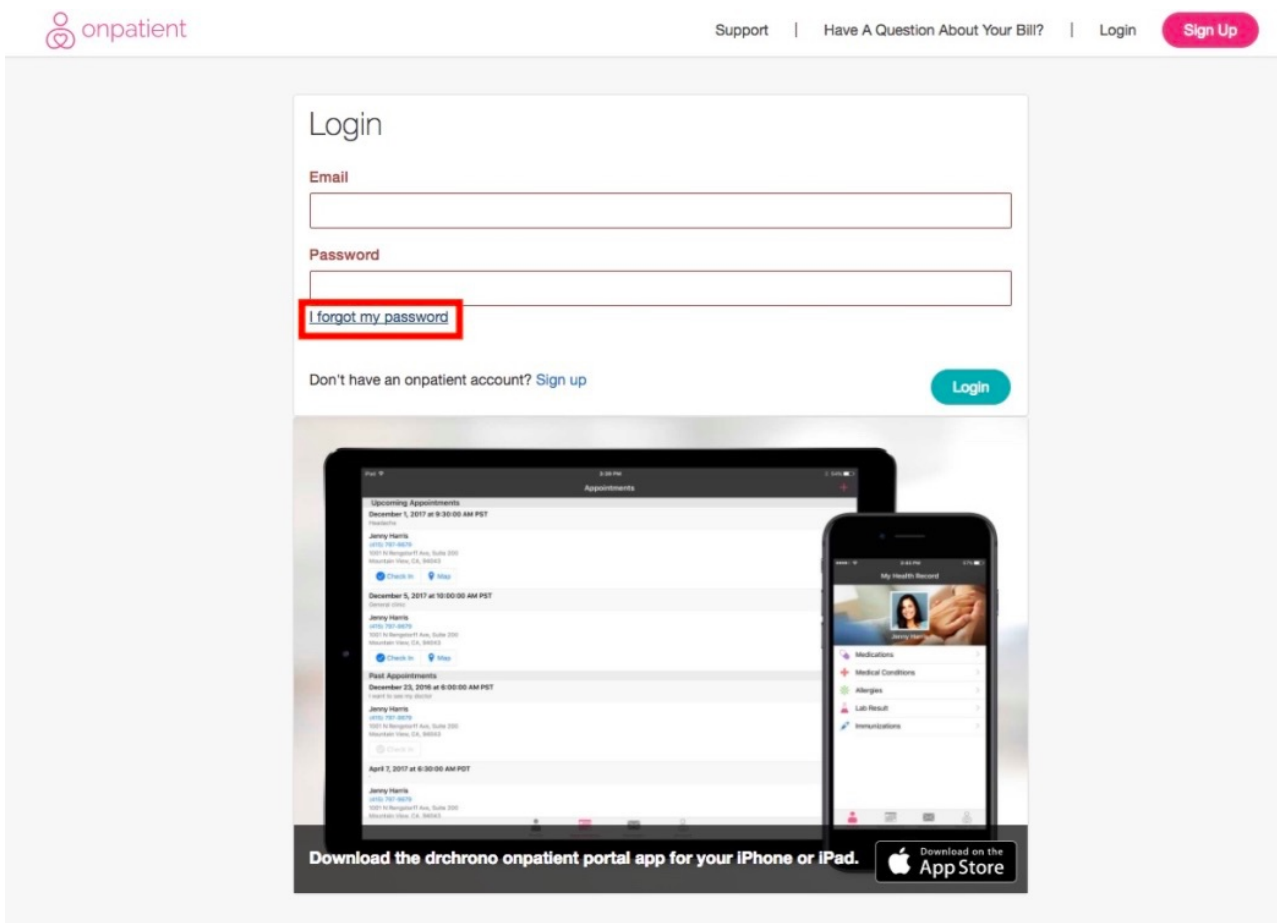
I forgot my OnPatient password. How do I reset it?

07/24/2024 5:25 pm EDT

1. Visit onpatient.com and click **Login**.



2. Select **I forgot my password**.



3. Enter the email address that is associated with your OnPatient account*, and click **Recover Password**. You will receive an email with instructions regarding how to reset your password.

Recover Password

Enter your email to reset your password.

Email Address

Recover Password

An email has been sent to you with instructions on how to reset your account password.

Click below to go to the login screen.

Login

* Please ensure that you are entering the email address you used when creating your OnPatient account. If you do not enter the appropriate email address, the password reset instructions will not be sent successfully.

4. When you receive the email outlining the instructions for resetting your password, please access the password reset link provided in the email.

Your onpatient password reset link Inbox x



onpatient support <no-reply@onpatient.com>

10:10 AM (1 minute ago)



LOG



The screenshot shows an email from onpatient with the following content:

onpatient

Hello ,

You're receiving this email because you requested a password reset on onpatient.com. Click the button below to reset your password.

[Reset your password now →](#)

If you didn't request a password reset, please ignore this email.

Thank you,
the onpatient team

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5. When you access the link provided in the password reset email, you will be able to enter your new desired password (and re-enter for verification), to update your account.

Password Change

New password

New password confirmation

Change Password

6. You will now be able to access onpatient.com with your updated account information. When visiting onpatient.com, simply now enter the email address associated with your OnPatient account and your new password for access.
