What are the password requirements for OnPatient?

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The password requirements for creating a password for your OnPatient account are:

- A 10-character minimum and 64-character maximum length
- The ability to use all special characters but no special requirement to use them
- Three of the following criteria must be met:
 - o at least one capital letter
 - o at least one lowercase letter
 - o at least one number
 - at least one special character
- Passwords need to be changed at least every 90 days (the software will prompt on to change your password)
- The same password may not be reused for at least five password change periods
- Restrict sequential and repetitive characters (e.g. 12345 or aaaaaa)
- Restrict context-specific passwords (e.g. the name of the site, etc.)
- Restrict commonly used passwords (e.g. p@ssw0rd, etc.)

Passwords are required to be changed every 90 days, and passwords may not be reused.

Your password should be easy to remember, but hard for others to guess. Longer is better. We also recommend using a password manager to better secure your passwords.

You can generate a random password here.