

# Telemed Visits with the OnPatient App

07/24/2024 9:36 pm EDT

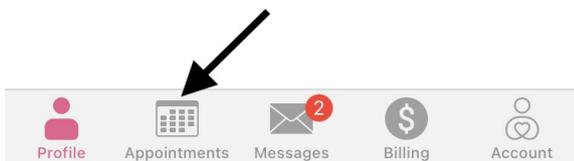
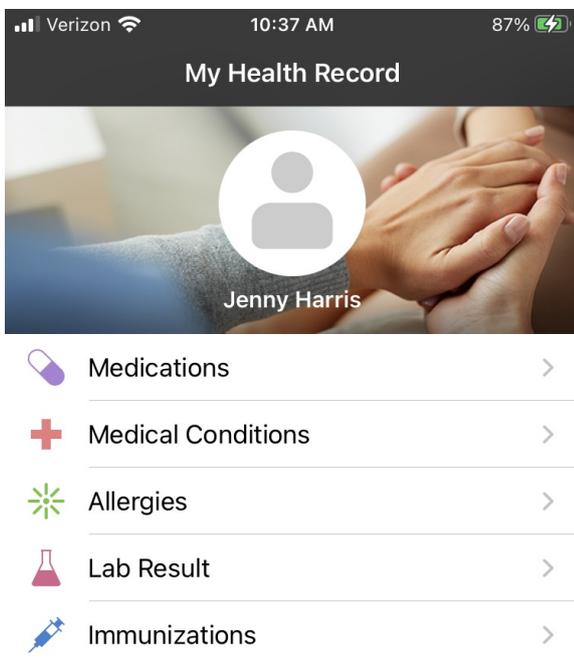
You can now easily join and schedule (if enabled by your provider) video visits through the [OnPatient PHR app](#).

In this article we will look at:

- [Scheduling a video visit](#)
- [Joining a video visit](#)

## Scheduling a Video Visit

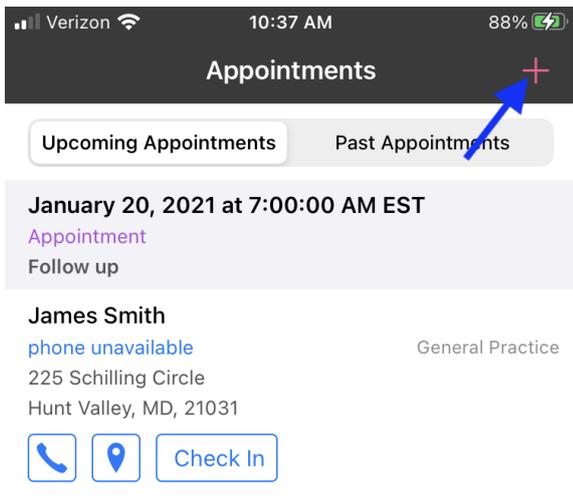
1. Once you have installed and logged in to the app, tap on the **Appointments** menu.



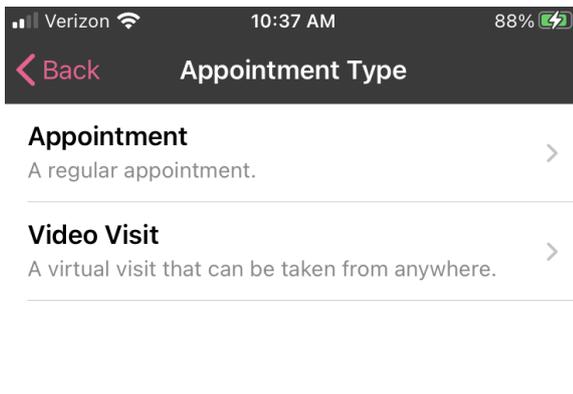
2. On this page you can see any upcoming appointments that you have scheduled. To schedule a new appointment, select the (



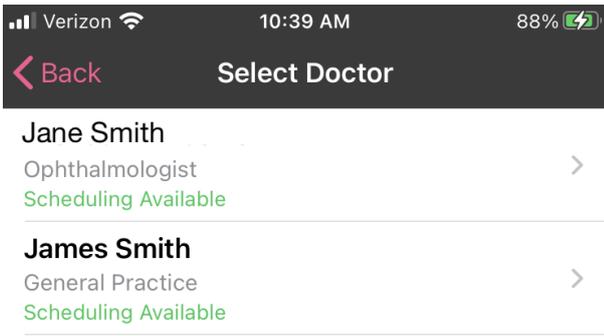
) icon.



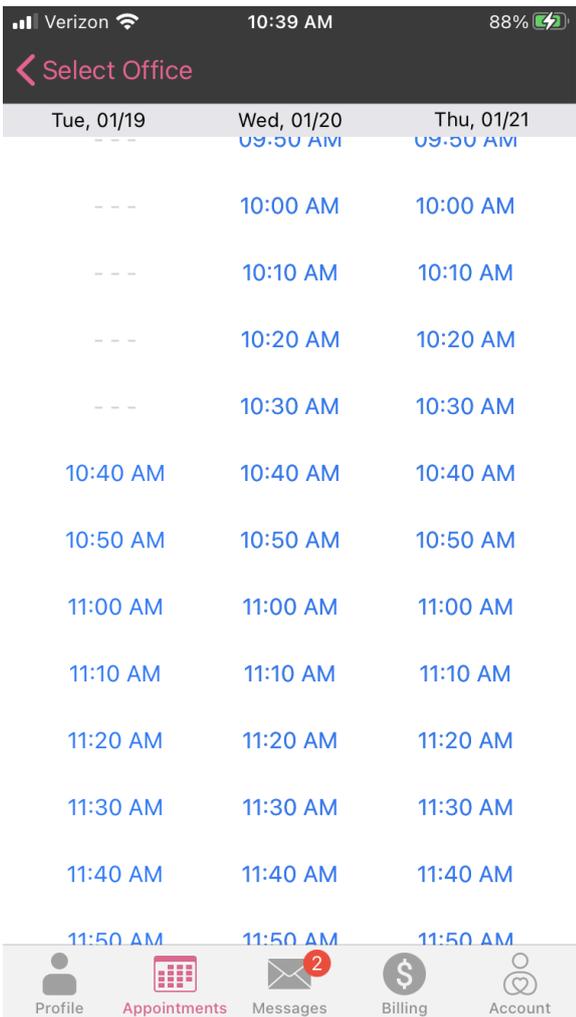
3. Here you can choose the type of appointment. Select **Video Visit**.



4. Choose the provider you would like to schedule with.



5. Select an appointment time by tapping on a time.



6. Enter a Reason for Visit and select Next.

Soreness



Next



7. Confirm the appointment.

Verizon 10:40 AM 89%

< Reason for Visit

 **James Smith**  
General Practice

**Tuesday, Jan 19, 2021 10:40 AM**

**Appointment Type**

Video Visit

**Reason For Visit**

Soreness

**Telehealth**

225 Schilling Circle  
Hunt Valley, MD, 21031  
phone unavailable

**Confirm Appointment**

 Profile  **Appointments**  Messages  Billing  Account

8. After confirming the appointment, it will appear in the list of your upcoming appointments.

Upcoming Appointments Past Appointments

**January 19, 2021 at 10:40:00 AM EST**  
Video Visit  
Soreness

**James Smith**  
phone unavailable General Practice



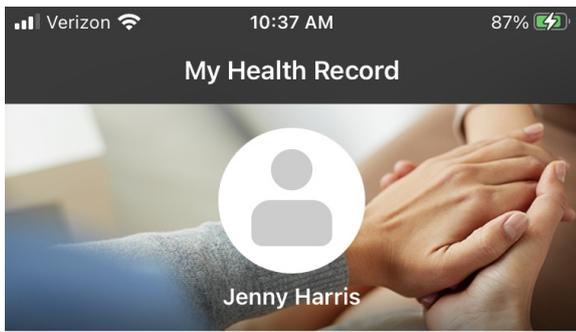
**January 20, 2021 at 7:00:00 AM EST**  
Appointment  
Follow up

**James Smith**  
phone unavailable General Practice  
225 Schilling Circle  
Hunt Valley, MD, 21031

## Joining a Video Visit

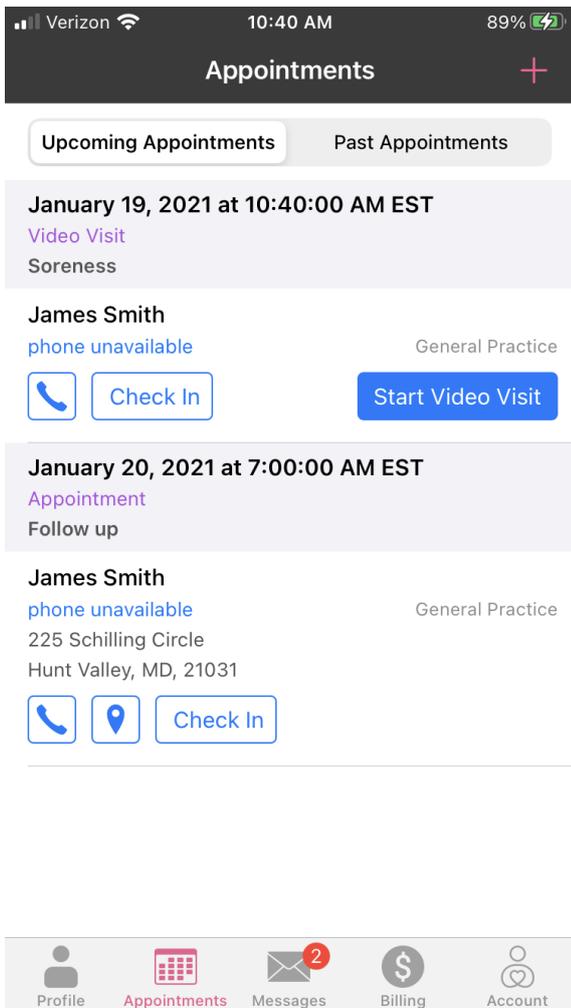
Whether your video visit was scheduled on the app or by the office you can join the visit by going to the appointments section on the app.



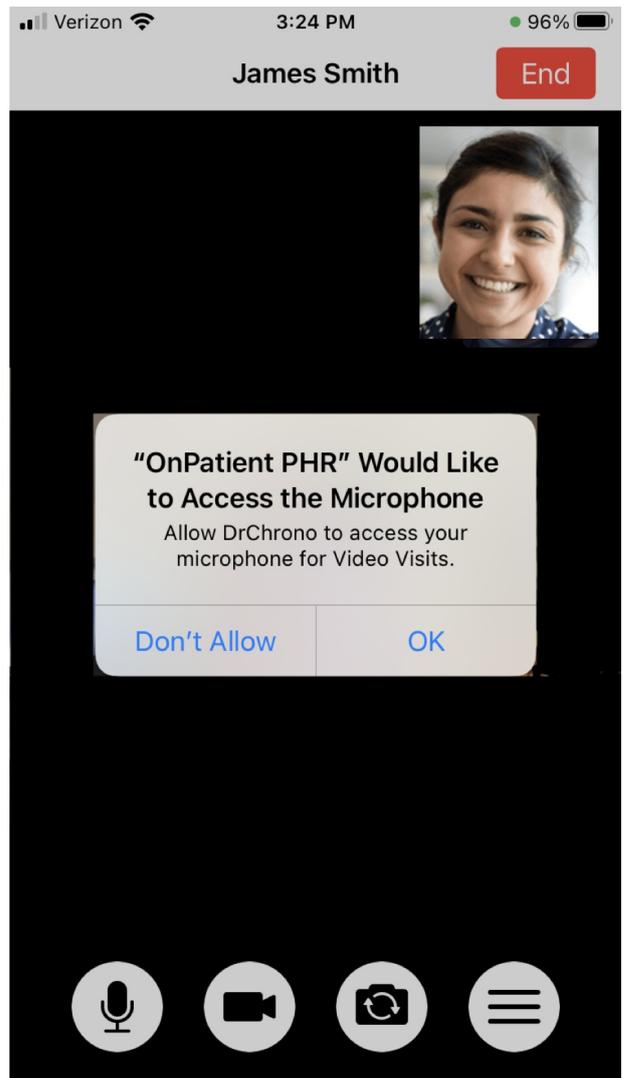
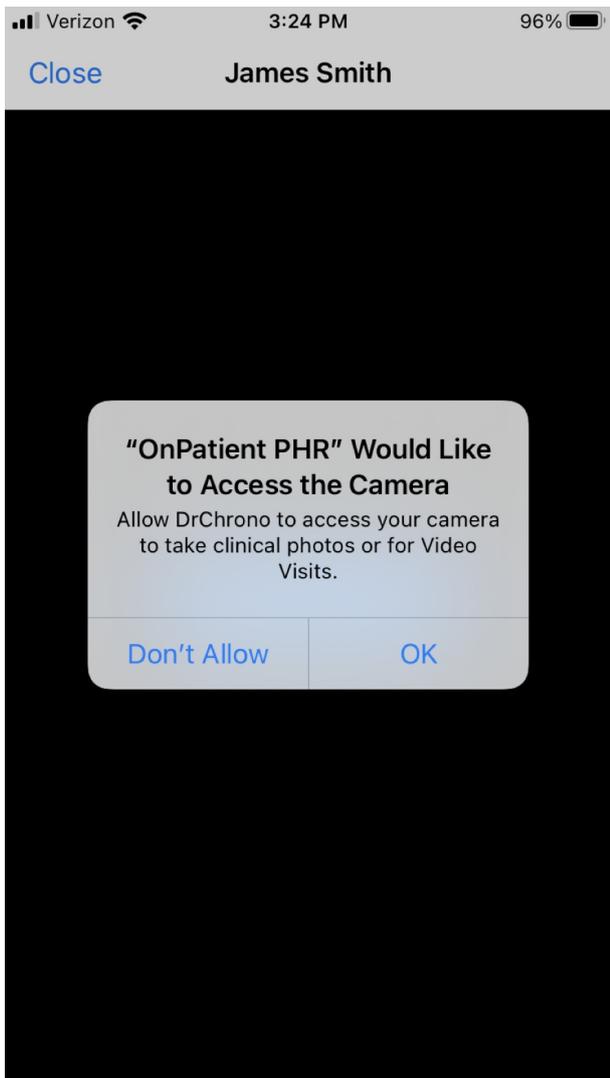
- Medications >
- Medical Conditions >
- Allergies >
- Lab Result >
- Immunizations >



1. Select **Start Video Visit**.



2. The first time you start a video visit you will have to enable your camera and microphone. Click **OK** for each one.



3. Tap **Start Video Visit**.

Close

James Smith



Start Video Visit

4. If there are any consent forms to sign, there will be a notification. Tap the (



) icon to access the forms.

Verizon

10:44 AM

90%

James Smith

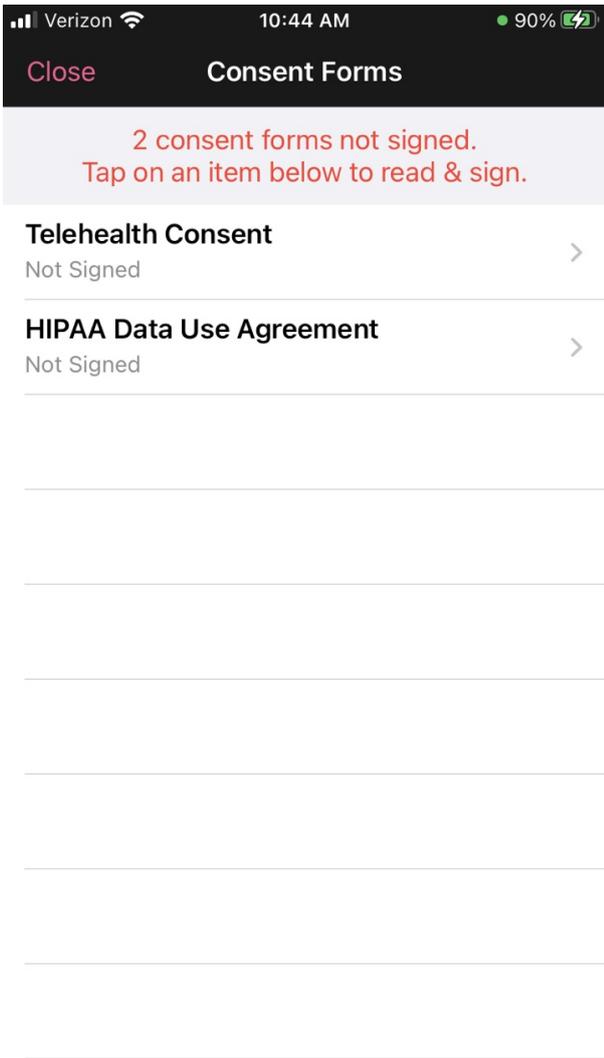
End



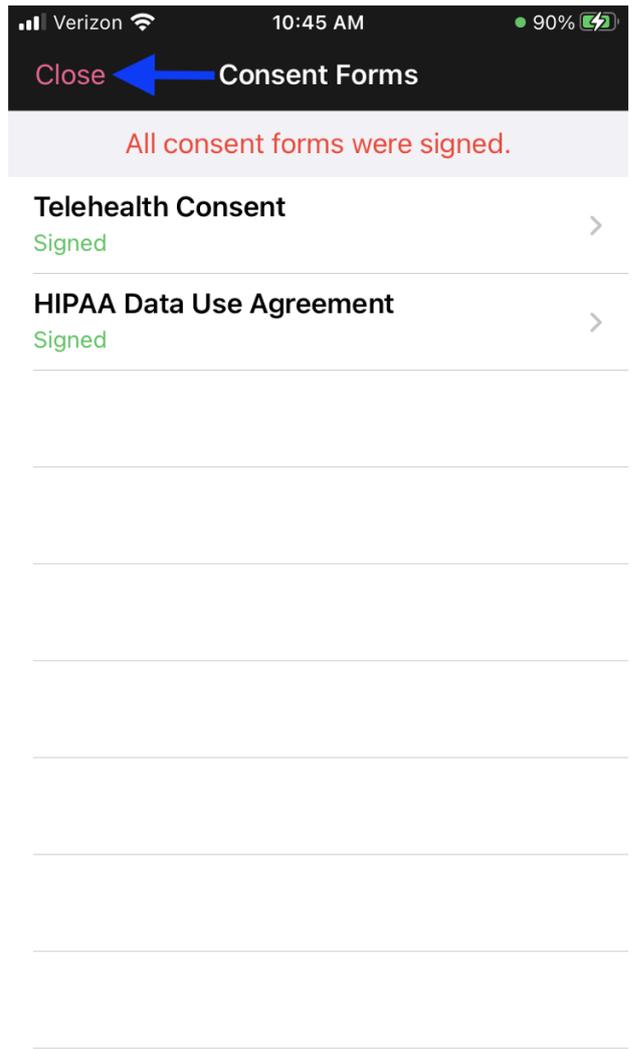
James Smith's microphone & camera are off.



5. Select the form to sign and select **Tap here to sign document**.



6. Use your finger to sign. Tap **Save Signature**. Repeat for any other consent forms and select **Close**.



7. Your provider will join the visit. When finished, tap **End**.

James Smith

End

