

Why does OnPatient need an email address and password? Is this a requirement?

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OnPatient is a secure portal where you can communicate with your doctor and share your medical history with your doctor. To help keep this secure, a password is required for logging in.

The email is the patient's unique identifier (like a username). Not only that, if the patient loses their password, we can use the email to reset the password.

Both an email and a password are required to help keep your OnPatient account safe and secure.


