Adding a Credit or Debit Card in OnPatient

07/24/2024 12:09 pm EDT

Patients can add a debit or credit card to their OnPatient account to pay their bills, provided that you have enabled payments in your DrChrono account. Once you have payments set up, your patients can add their payment information.

1. After logging in to OnPatient, click on the **Billing** tab.

© onpatient	Appointments	Doctors	Billing	Messages	Documents	0	Health Profile		Jenny Harris	۲
Billing									Make a paym	nent
Statements	Doctor		Generate	ed on		s	tatement Balance	Actions		
Payment History	Doctor Ch	nrono	October	2, 2020 at 9:21	I AM	\$	1,498.00	View Pay \$1,	498.00	
Payment Methods										

2. When your patient is on the **Billing** page, they can select **Payment Methods** to view their saved cards, and remove or add a new card. To add a card, enter the card and billing information and click **Save Card**.

© onpatient	Appointments	Doctors	Billing	Messages	Documents 1	Health Profile			Jenn	y Harris	•			
Billing									Ма	ke a paym	nent			
Statements	Select a D	octor Doc	tor Chrono	~										
Payment History	Saved Car	ds				Add a Card	Add a Card							
Payment Methods	Card Name Expiration				Name on car	Name on card								
	XXXXXXXXXXXX × Rem					John Doe	John Doe							
						Card numbe	CV		vv	Expira	tion			
								CVV	MM	YY				
						Zip code Email 55555 email@example.com								
									m					
						Billing Address								
						Street Addr	Street Address Line 1							
						Street Address Line 2 (optional)								
						City State/Province								
						Country		~	Zip Cod	е				
										Save C	ard			

3. A window will open to confirm. Click **Yes** to save the card.

Are you sure?

Saving your card information for this doctor will **also** allow the doctor to charge your card for their services at any time. If you do not save your card, you can still make one-time payments to this doctor. Save card anyway?

					Yes No					
4. To remove a card, navigate to the Billing tab, select Payment Methods , and click Remove .										
o onpatient	Appointments	Doctors	Billing	Messages	Documents 1					
Billing										
Statements	Select a D	octor Doc	tor Chrono	~						
Payment History	Saved Car	Saved Cards								
Payment Methods	Card	•	Name	Expiration						
	XXXXXXXXXX	XXX			× Remove					