

Customizing the OnPatient Onboarding/Check-In Interface

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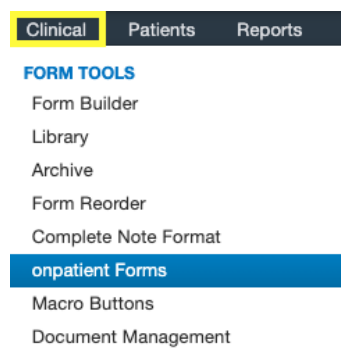
Through OnPatient, your patients can have a seamless visit experience when their information is automatically synced with your DrChrono EHR. After [familiarizing yourself](#) with OnPatient, it's time to customize your OnPatient interface and make it your own.

The OnPatient patient interface has some default sections and a few customizable sections that can be hidden or reordered. Fields within the sections can be left as optional or made required.

Some Customizable sections can be adjusted through the form builder and can have custom fields entered into them, including short text fields, single/multi checkboxes, switches, selection boxes, and fraction fields. This guide will only briefly cover the template builder which can be explored more in-depth [here](#).

OnPatient Forms: Required Fields, Reordering & Removing Sections

To reach the OnPatient Forms Editor, mouse over the **Clinical** on your navigation bar, and select **OnPatient Forms**.



Once in the form editor, you can modify how patients interact with the OnPatient and Check-In App interface. For reference, the OnPatient sections that are changed with this page can be viewed [here](#).

1	Profile Photo <input type="checkbox"/> Patient Photo required?	<input type="checkbox"/> hidden
2	Name & Gender <input type="checkbox"/> First Name required? <input type="checkbox"/> Middle Name required? <input type="checkbox"/> Last Name required? <input type="checkbox"/> Suffix required? <input type="checkbox"/> Gender required? <input type="checkbox"/> Nickname required?	<input type="checkbox"/> hidden
3	Address <input type="checkbox"/> Address required? <input type="checkbox"/> City required? <input type="checkbox"/> State required? <input type="checkbox"/> ZIP code required?	<input type="checkbox"/> hidden
4	Background Information <input type="checkbox"/> Date of Birth required? <input type="checkbox"/> Social Security Number required? <input type="checkbox"/> Preferred Language required? <input type="checkbox"/> Ethnicity required? <input type="checkbox"/> Race required?	<input type="checkbox"/> hidden
5	Contact Information <input type="checkbox"/> Email required? <input type="checkbox"/> Home Phone required? <input type="checkbox"/> Cell Phone required? <input type="checkbox"/> work_phone required?	<input type="checkbox"/> hidden

Removing Default Sections from the Interface

To remove sections from the interface, check the **hidden** checkbox to the right of the unwanted section. When the box is checked, the section will be grayed out indicating that the section has been removed from OnPatient and Check-In.

8	Current Medications <input type="checkbox"/> Current Medications required?	<input type="checkbox"/> hidden
9	Allergies <input type="checkbox"/> Allergies required?	<input checked="" type="checkbox"/> hidden
10	Ongoing Medical Conditions <input type="checkbox"/> Medical Conditions required?	<input type="checkbox"/> hidden

Reordering Sections

To reorder sections within OnPatient / Check-In, click on the **Reorder Forms** button. When you select the **Reorder Forms** the button will lock in a darkened state, indicating that the sections within the page can be reordered. Simply drag and drop the sections into the desired order, and then click **Reorder Forms** again to save your changes.

1	Profile Photo <input type="checkbox"/> Patient Photo required?	<input type="checkbox"/> hidden
2	Name & Gender <input type="checkbox"/> First Name required? <input type="checkbox"/> Middle Name required? <input type="checkbox"/> Last Name required? <input type="checkbox"/> Suffix required? <input type="checkbox"/> Gender required? <input type="checkbox"/> Nickname required?	<input type="checkbox"/> hidden
3	Address <input type="checkbox"/> Address required? <input type="checkbox"/> City required? <input type="checkbox"/> State required? <input type="checkbox"/> ZIP code required?	<input type="checkbox"/> hidden

Required Fields

You can make fields mandatory by clicking on the check box next to the field. Patients will not be able to check in without filling out the required fields.

3	Address <input checked="" type="checkbox"/> Address required? <input checked="" type="checkbox"/> City required? <input checked="" type="checkbox"/> State required? <input checked="" type="checkbox"/> ZIP code required?	<input type="checkbox"/> hidden
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The required fields will automatically show up in red if they are incomplete. At the bottom of the page, the patient will be unable to use the **I'm done** button until the required fields have been filled in.

Address

Street Address

City

State

Zip Code

Not all required fields are completed

✓ I'm done

More Information

The **More Information** section contains any [custom demographics](#) that you create and set to be displayed on OnPatient.

More Information

What is your preferred pharmacy

DL Number

Driver's License

Have you seen a therapist before

Employer

Employer info

Attorney Name

Please provide attorney's first and last name.

Customizing Additional Information and Reasons for Visit

To customize the **Additional Information** and **Reasons for Visit** sections on **OnPatient Forms**, you'll need to **access the Form Builder**

More Information

What is your preferred pharmacy

DL Number

Driver's License

Have you seen a therapist before

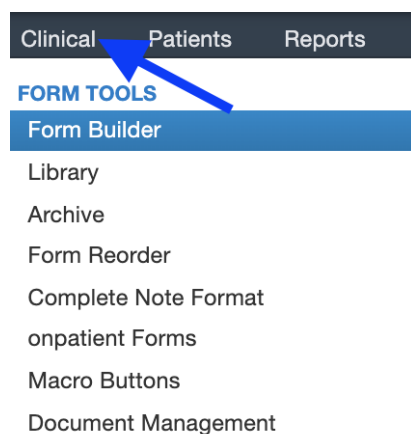
Employer

Employer info

Attorney Name

Please provide attorney's first and last name.

From the navigation bar, mouse over **Clinical** and select **Form Builder**.



In the Form Builder, select the **Presets** tab on the left-hand Form List, then select one of the two OnPatient templates: **Additional Info** or **Reasons for Visit**.

You'll be presented with the default fields for the template. You can add, remove, or change any fields you would like to have your patients fill out during check-in. More information on Form Building can be found [here](#).

Form Builder

Legend: Edit Move Copy to clipboard Archive

The screenshot shows the Form Builder interface. On the left is a 'Form List' with various form categories like 'H&P CC / History of Present Illness', 'H&P Med / Fam / Social History', etc. The 'onpatient Additional Info' form is highlighted. The central area shows the form editor for 'onpatient Additional Info' with fields for 'Where did you find us?', 'Which specialists do you see?', 'Who referred you?', 'Do you use online scheduling?', 'Want access to online portal?', and 'Anything special we need to know'. The 'Form Tools' panel on the right lists various field types like 'Short Text Field', 'Yes / No', 'Switch', 'Single Select', 'Multiple Select', 'Free Draw', 'Fraction Field', 'Header', 'Subheader', and 'Reference Field'.

You can then see your changes on the OnPatient / Check-In workflow.

Additional Information

The screenshot shows the 'Additional Information' form in a workflow. It includes the following fields and options:

- Where did you find us?**: A dropdown menu.
- Which specialists do you see?**: A multi-select list with options: Chiropractor, Acupuncturist, Allergist, Massage therapist, and Physical therapist.
- Who referred you?**: A text input field.
- Past Medical History**: A multi-select list with options: MI, CHF, ANGINA, DM, and UTA.
- Past Surgical History**: A multi-select list with options: none, AP, angioplasty, and appendectomy.
- Do you use online scheduling?**: A checkbox.
- Want access to online portal?**: A checkbox.
- Anything special we need to know**: A text input field.

Instructions: Hold the Shift or Control key to select multiple options (Command key on Mac).

Again, this guide only explains the basics of using the builder. For a more comprehensive guide, check out our guide on the [Form Builder](#).