

An Introduction to OnPatient: Core Features & Capabilities

07/24/2024 12:24 pm EDT

The OnPatient portal allows you to connect with your patients and allows them to easily access all their care information. The OnPatient portal has the following capabilities:

- Online appointment scheduling
- Customizable onboarding/appointment check-in
- Bill payments, statements, payment history
- Patient health summary, lab results, and medications
- Educational materials and document sharing

Appointment Scheduling

When a patient schedules an appointment via OnPatient, the appointment will appear on your DrChrono calendar. Patients can choose providers, the office they wish to visit, and what time they would like to schedule the visit. You can turn on or off [online scheduling](#) for each office.

onpatient Appointments Doctors Billing Messages Documents Health Profile Michelle Harris

Schedule Appointment

Doctor

- Dr. Jane Smith
Family Practitioner
- Dr. James Smith
Chiropractor

Location

- Office 1**
225 Schilling Circle
Hunt Valley, MD 21031
- Office 2**
123 Fake Street
Baltimore, MD 12345
- Office 3**
225 Schilling Circle
Fort Collins, CO 80526
- Office 4**
328 Gibraltar Dr
Sunnyvale, CA 94089
- Office 1**
225 Schilling Circle
Hunt Valley, MD 21031
- Office 2**

Book Appointment

Date

Tue, May 17	Wed, May 18	Thu, May 19	Fri, May 20	Sat, May 21
--	08:00 AM	08:00 AM	08:00 AM	08:00 AM
--	08:10 AM	--	--	--
--	08:20 AM	--	--	--
--	08:30 AM	08:30 AM	08:30 AM	08:30 AM
--	08:40 AM	--	08:40 AM	--
--	08:50 AM	--	08:50 AM	--
--	09:00 AM	09:00 AM	09:00 AM	09:00 AM

Reason for visit

Schedule

Onboarding/Appointment Check-In

When a patient has an appointment, they can be presented with an onboarding or check-in form to fill out before the appointment. To become more familiar with the OnPatient onboarding/check-in capabilities and customization possibilities, please visit our guide [here](#).

Onboarding forms

Patient Photo



Choose a file:

No file chosen

Name & Gender

First Name: Middle Name: Last Name: Suffix:

Gender: Nickname:

Address

Street Address:

City: State: Zip Code:

Bill Payment, Statements, and Payment History

Patients can pay bills online via credit/debit card by viewing their statement balance and making payments toward settling their balance.

onpatient | Appointments | Doctors | **Billing** | Messages | Documents | Health Profile | Jenny Harris

Billing

Statements	Doctor	Generated on	Statement Balance	Actions
Payment History	James Smith	October 2, 2020 at 9:21 AM	\$1,498.00	<input type="button" value="View"/> <input type="button" value="Pay \$1,498.00"/>
Payment Methods				

If your patient would like a more detailed view of their statement, they may view each statement that details the treatments and charges associated with their account.



Dr. Nick's Walk-In Clinic
 225 Schilling Circle
 21212, MD Baltimore

Statement ID: 205858-88969944-PREVIEW		
Statement Date	Pay This Amount	Chart ID
10/02/2020	\$1,498.00	HAJE000001
SHOW AMOUNT PAID HERE:	\$	

Edward
 2 Castro Street
 Mountain View, CA 94040

MAKE CHECKS PAYABLE / REMIT TO:

Dr. Nick's Walk-In Clinic
 Hunt Valley , MD 21031, USA
 Hunt Valley, MD 21031

For questions about billing, call (443) 555-5555. To pay by credit card, call (443) 555-5555.
 You can also pay by credit card online at onpatient.com - If you don't have access, call (443) 555-5555 to request an account.

.....
 Please detach and return top portion with your payment.

Patient: Jenny Harris	Chart ID: HAJE000001	Statement ID: 205858-88969944-PREVIEW
Responsible Party: Edward		Responsible Party Phone: (516) 232-2325

Date of Service	Provider	Procedure	Mods	Charge	Adjmt	Ins. Paid	Pt Paid	Bal Due
8/13/2020 08:00AM	James Smith	99203 - OFFICE/OUTPATIENT VISIT NEW	:::	\$150.00				\$150.00
Total:				\$150.00				\$150.00

Patient Health Summary

Patients may view their health summary to get a picture of their healthcare and treatments. Here they can view their diagnosed conditions, medications, and lab results. The OnPatient portal also automatically links educational materials to the patient's problems, allergies, medications, and labs to help your patients stay informed of their healthcare.

Jenny Harris

Problems

1 Potential Interaction(s)

Allergies

Medications

Labs

Complete Profile

Access Log

Medication	Doctor	Doctor Notes
Mirena 52 mg intrauterine device	James Smith	
Flonase 50 mcg/inh nasal spray	James Smith	
Cranberry oral capsule	James Smith	
12 Hour Nasal	James Smith	Electronically sent by drchrono 2 spray(s) intranasally 2 times a day
ZyrTEC 5 mg oral tablet, chewable	James Smith	Electronically sent by drchrono take 1 tab po qd
amoxicillin 500 mg oral tablet	James Smith	Printed by drchrono Take 2 a day for 10 days
Azithromycin 5 Day Dose Pack 250 mg oral tablet	James Smith	Printed by drchrono Take 2 tablets the first day and 1 tablet the following 5 days

Jenny Harris

Problems

Send CCDA to

Encrypt

Send

Download PDF

Download C-CDA

Allergies

Medications

Labs

Complete Profile

James Smith

- All Appointments
- Custom date Range
- For The Date

Access Log

Patient Health Summary

Patient	Jenny Harris	Sex	Female
Date of birth	February 11, 1980	Race	White
Race	Unknown	Ethnicity	Not Hispanic or Latino
Primary Home:	328 Gibraltar Ave Sunnyvale, CA 94040, US	Preferred Language	English (en)
Contact info	Tel (Primary Home): (844) 569-8628 Tel (Work Place): (650) 555-5555 Tel (Cell): (650) 215-6343	Patient IDs	HAJE000001 2.16.840.1.113883.3.7621 111-11-1111 2.16.840.1.113883.4.1
Document Created	October 2, 2020, 13:37:26, EST	Care provision	from August 13, 2020, 08:40:15, EST to October 2, 2020, 13:37:26, EST
Performer (primary care provider)	James Smith	Author	James Smith 225 Schilling Circle Contact info 21212, MD Baltimore, US Tel (Work Place): (443) 555-5555
Document maintained by	Work Place: 225 Schilling Circle 21212, MD Baltimore, US Tel (Work Place): (443) 555-5555	Contact info	21212, MD Baltimore, US Tel (Work Place): (443) 555-5555

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- [Encounters](#)
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- [Medications](#)

Educational Materials & Document Sharing

The OnPatient portal also allows you to share documents that help keep your patient informed of their medical conditions, medications, and options.

My Documents

Document	Tags	Shared by	Opened
 Knee Rehab		James Smith	Unopened