

e-prescribing with First Databank (FDB) FAQ

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Drug Database Migration - Coming Soon to DrChrono!

What should my practice do to prepare for the migration?

Click the [resource help article](#) to learn more.

My favorite prescriptions screen is showing an error ***"NDC code disassociated or sunset, reselect to fix"*** warning.

[Prescription Favorites](#) can be updated via Account > Account Settings > eRx Settings.

When prescribing from my favorite list, the following message appeared ***"Drug description is update to [drug name] based on FDB representative NDC..."***.

The screenshot displays the DrChrono e-prescribing interface. At the top, there's a navigation bar with options like Schedule, Clinical, Patients, Reports, Billing, Account, Marketplace, and Help. Below this is a sidebar with various patient management tools. The main area is titled 'New Prescription' and features a 'Medication' section with a dropdown menu set to 'Adderall 10 mg oral table'. A warning message at the top of the form states: 'Drug description is updated to 'Adderall 10 mg tablet' based on FDB representative NDC.' The form also includes fields for 'SIG' (Take 1 tablet by mouth every day), 'Dispense' (30), and 'Dispense Unit' (Tablet). On the right side, there's a 'Benefits' section with a 'Show/hide legend' button and a 'Prior Authorization' section with an 'Initiate Standard Request' button.

This is normal. The next time that a user prescribes from their favorite list, the drug is converted and they will not receive the message again for the medication favorite.

I received the error message "this is not supported" when prescribing from my DrChrono Mobile app.

When encountering an error while attempting to send a prescription on the mobile app users should update to the latest version of the app to resolve the issue. Previous app versions do not support the new FDB content.

How can I electronically prescribe a compound medication with a controlled substance?

[How to electronically prescribe a compound medication with a controlled substance](#)

