Customizing the Check-In Workflow for Onboarding/Kiosk Mode

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Customizing Kiosk Mode Check-In on Your iPad

DrChrono's platform includes the Patient Check-In App, an app that works with the iPad, iPhone, and web applications that is designed towards streamlining the patient check-in process.

Patients can check in when handed the iPad by a staff member or you may activate Kiosk Mode. With either option, your patient can verify and edit their background information, answer basic questions, and sign forms. You may customize your Kiosk Mode/Check-In pages through the web or directly from the Check-In app.

1. To customize your check-in pages through the Check-In app, tap on the menu button(

) in the upper right-hand corner and select **Customize Workflow**.
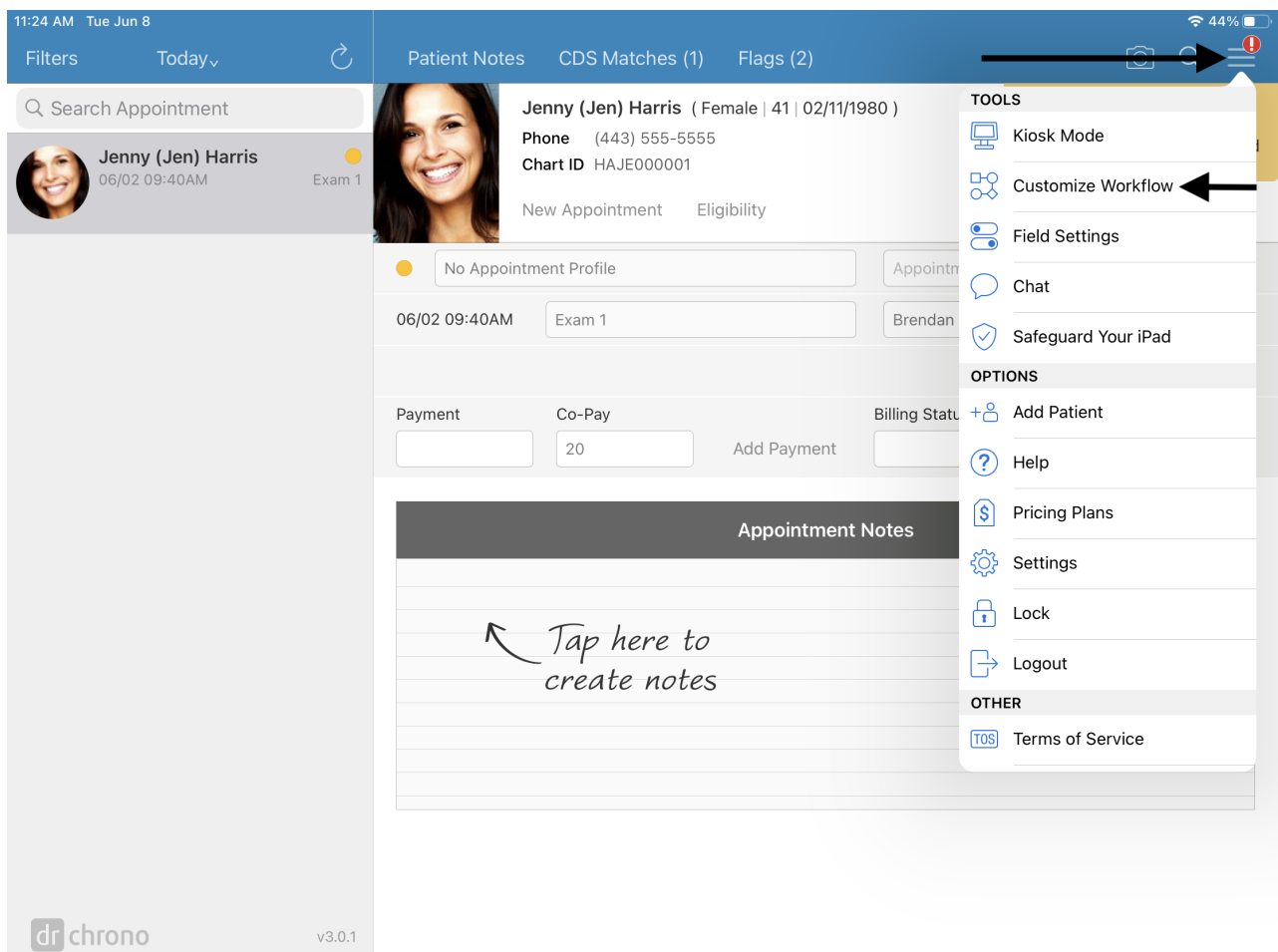
2. Here you'll be able to hide and reorder certain fields of the check-in workflow.
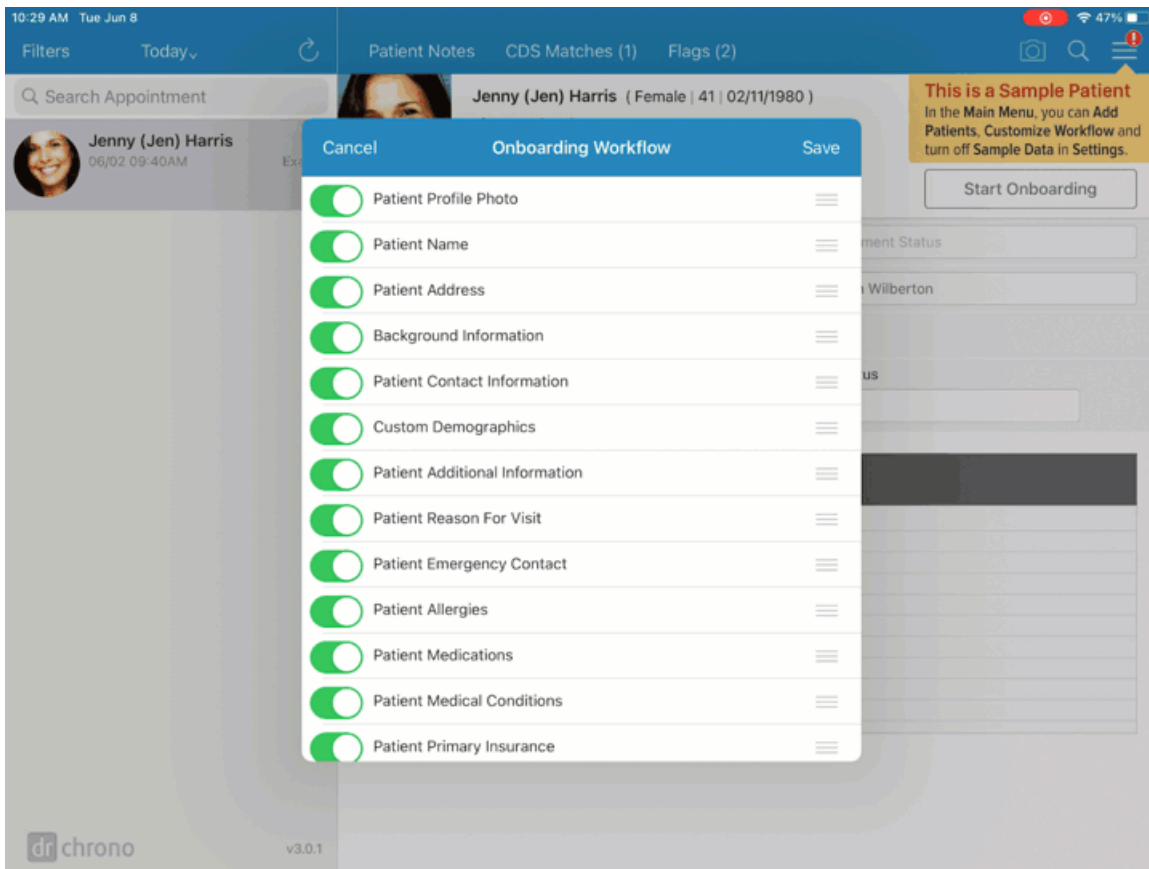
To hide fields, tap on the switch button (

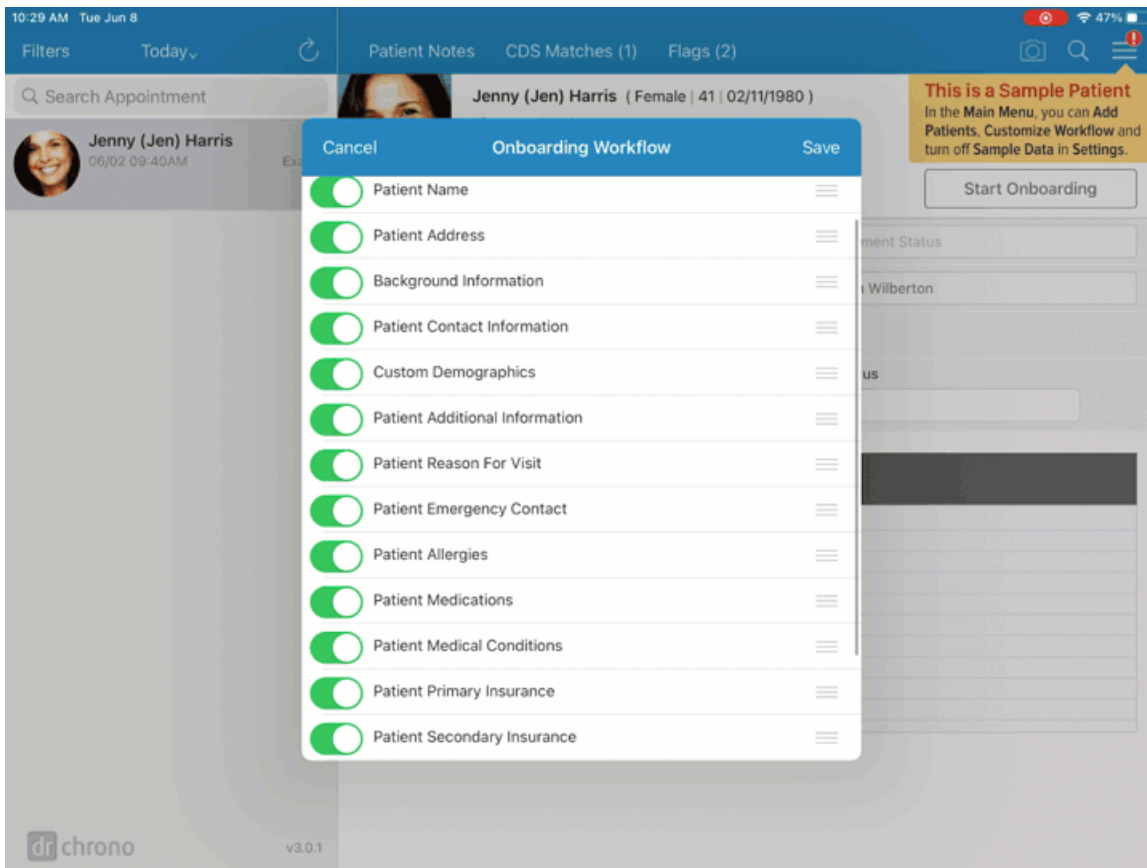) next to each field. To show the field simply tap on the switch(

) again.

To reorder the field, drag and drop the field by tapping and dragging the button (

)to the right of the field.

3. You can also customize the check-in process on the web. Go to **Clinical** > **OnPatient Forms**.

onpatient Forms

≡ Reorder Forms

| 1 | **Profile Photo** | ☐ hidden |
| | ☐ Patient Photo required? | |

2	**Name & Gender**	☐ hidden
	☑ First Name required?	
	☐ Middle Name required?	
	☑ Last Name required?	
	☐ Suffix required?	
	☐ Gender required?	
	☐ Nickname required?	

3	**Background Information**	☐ hidden
	☐ Date of Birth required?	
	☐ Social Security Number required?	
	☐ Preferred Language required?	
	☐ Ethnicity required?	
	☐ Race required?	

To customize the content of your Additional Info and Reasons For Visit tabs, visit the template builder (**Clinical** > **Form Builder**). Select **OnPatient Additional Info** and/or **OnPatient Reasons for Visit** and use the form tools to edit the forms to meet your needs.

Form Builder

Form List +

Presets

H&P Review of Systems

H&P Physical Exam

H&P Assessment

H&P Plan

SOAP Subjective   D

SOAP Objective

SOAP Assessment

SOAP Plan

onpatient Additional Info

onpatient Reasons For Visit

Share

Library Email f Facebook 🐦 Twitter

onpatient Additional Info

Where did you find us?

| Single Select | • | ⬍ |

Which specialists do you see?

| Multiple Select | • • • | ⬍ |

Who referred you?

Do you use online scheduling?

ON ⬤

Want access to online portal?

ON ⬤

Anything special we need to know

⚙ Options ▲   ✏ Save as   Save