

Video Visits on the iPhone EHR App

07/24/2024 10:26 pm EDT

Through DrChrono's EHR App, you can connect with your patients with our telehealth feature. You can schedule and conduct video visits easily all on the app.

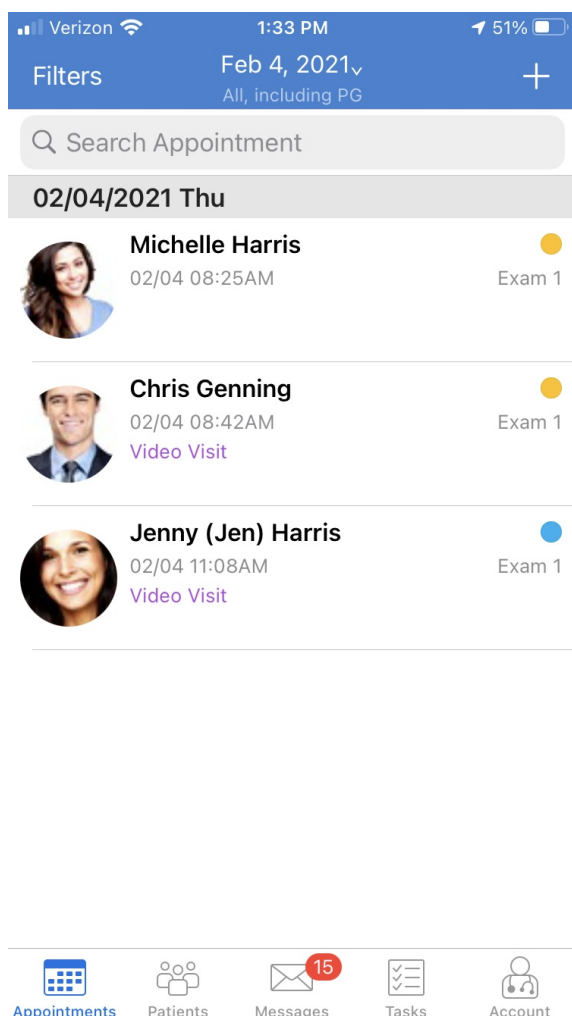
In this article, we will look at:

- [Scheduling video visits](#)
- [Completing video visits](#)

Note: To use telehealth on the EHR App, you will need to have an office set up for telehealth. See our article [here](#).

Scheduling Video Visits

On the appointment screen on the app, you will easily see your video visits scheduled. Underneath the patient's appointment information on the left, you will see **Video Visit**. Non-telehealth appointments will not have this text. For example, the first appointment below is an in-person appointment and the other two appointments are telehealth.

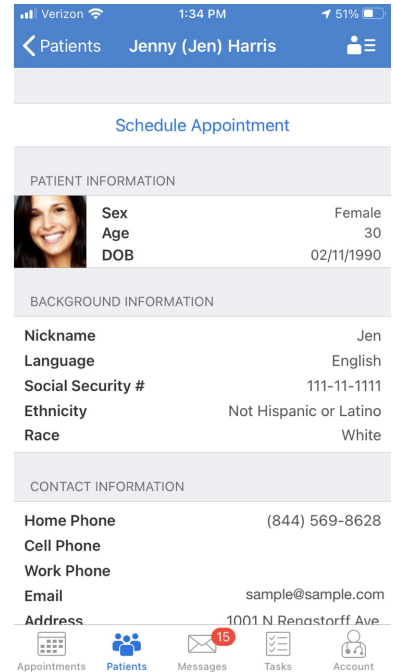
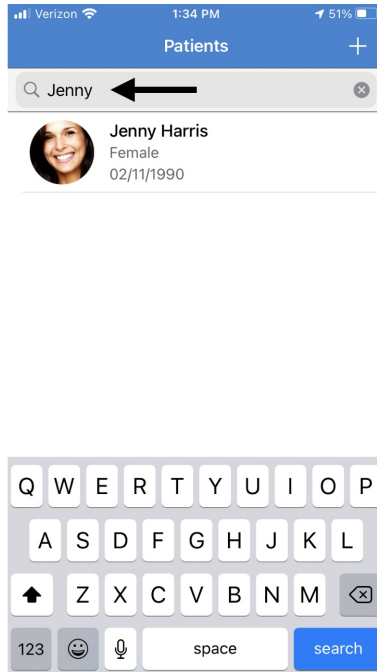
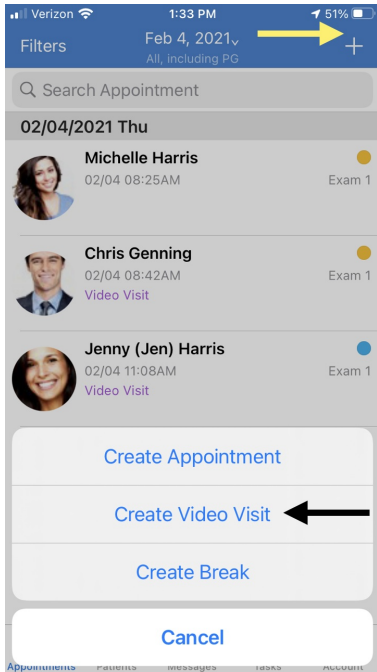


1. Tap the (



) icon to schedule an appointment. Select **Create Video Visit**. Search for the patient you need and select **Schedule**

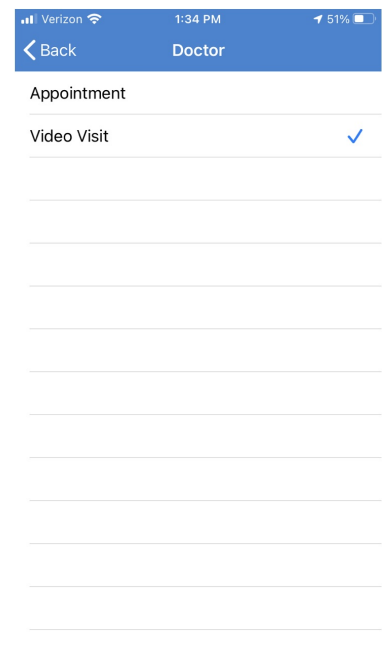
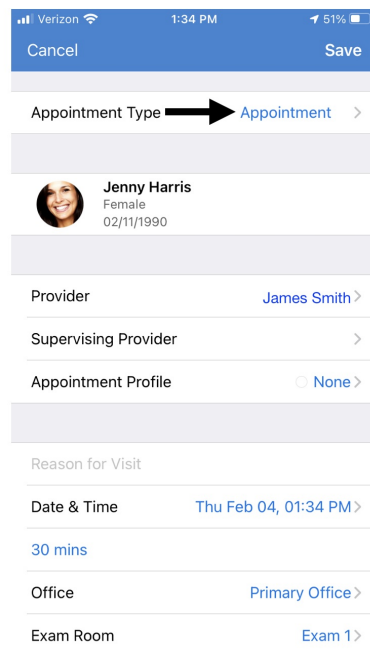
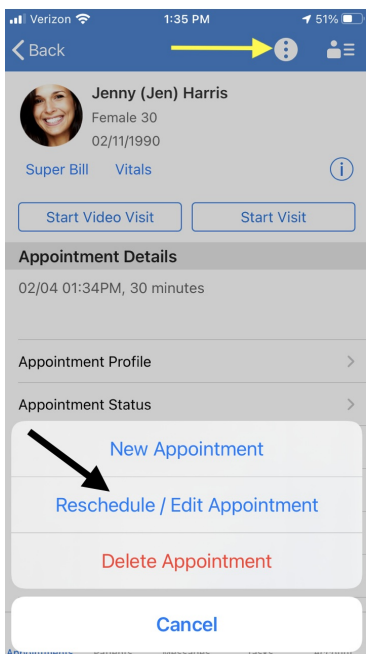
Appointment.



2. You can also change the appointment type to **Video Visit**. Select the appointment, navigate to the **Appointment Options** (



)menu, and select **Reschedule / Edit Appointment**. Select the **Appointment Type** and choose **Video Visit**. Navigate **Back** and **Save**.



Completing a Video Visit

1. Once you are ready for the telehealth appointment with your patient, select the appointment and **Start Video Visit**.



Jenny (Jen) Harris

Female 30
02/11/1990

[Super Bill](#)

[Vitals](#)



[Start Video Visit](#)

[Start Visit](#)

Appointment Details

02/04 01:34PM, 30 minutes

Appointment Profile >

Appointment Status >

Appointment Status History >

Office [Primary Office](#) >

Exam Room [Exam 1](#) >

Provider [James Smith](#) >

- [Appointments](#)
- [Patients](#)
- [Messages](#) 15
- [Tasks](#)
- [Account](#)

2. Select **Start Video Visit** to launch the visit. Once the patient has joined, you can easily conduct the visit. You can use the (



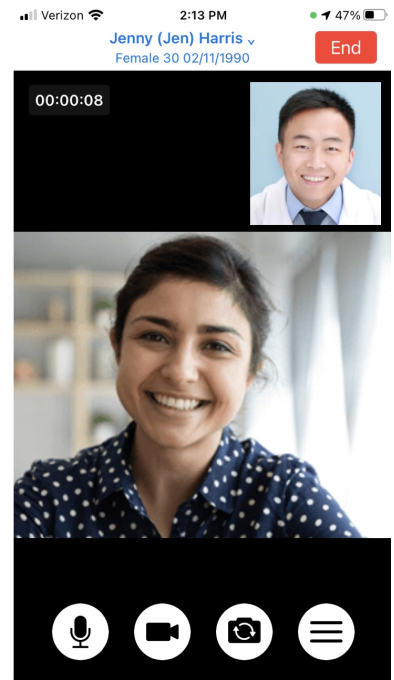
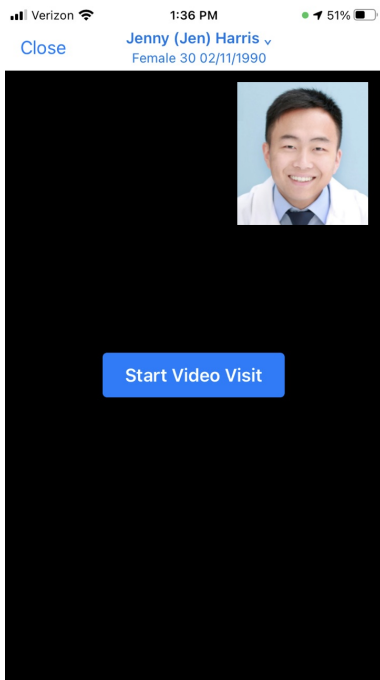
) button to turn on and off your device's microphone. Similarly, the (



) will turn your camera on and off. You can use the back camera by tapping the (



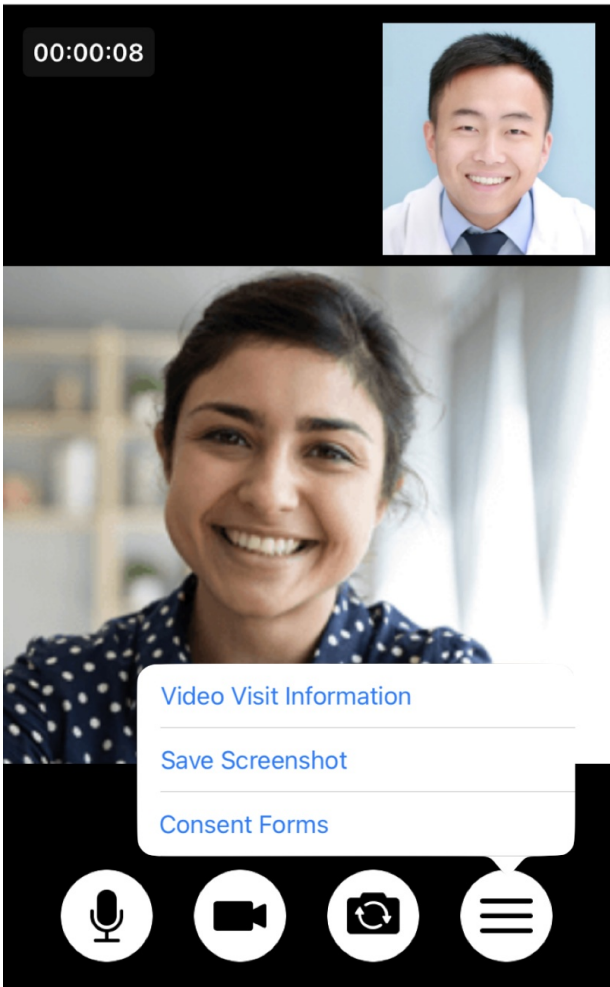
) icon.



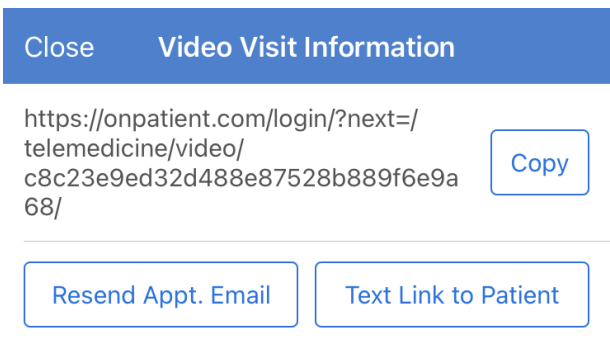
3. The menu icon (



) gives you access to video visit information, a screenshot of patient documents, and consent forms



a. **Video Visit Information** allows you to resend the visit links to the patient if needed.



b. **Save Screenshot** allows you to take a screenshot of your patient and save it to the patient's chart in their documents.

Verizon 2:14 PM 46%

Close Save Screenshot → Save

Title

Tags (Separate by comma)



c. **Consent Forms** allow you to assign **uploaded** consent forms to the visit for the patient to sign.

Close Consent Forms → +

HIPAA Data Use Agreement ✗
Not Signed

Select Consent Forms → Done

No Show Policy

Telehealth Consent

4. You can also access the patient menu during the visit to review patient information or send a prescription. The patient will not see this menu. They will continue to see their provider on their device.

End

Patient

- Patient Information
- Patient History
- Face Sheet
- Timeline
- Problems 17
- Medications 27
- Allergies 4
- Labs
- Patient Flags
- Appointment List
- Family History
- Growth Charts

5. When finished, select **End**. You will be taken back to the video visit start screen. Select **Close** to return to the appointment information screen.

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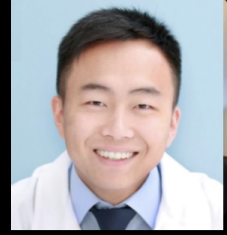
End

00:00:08



Close

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Start Video Visit