

Message Center Overview on the iPhone

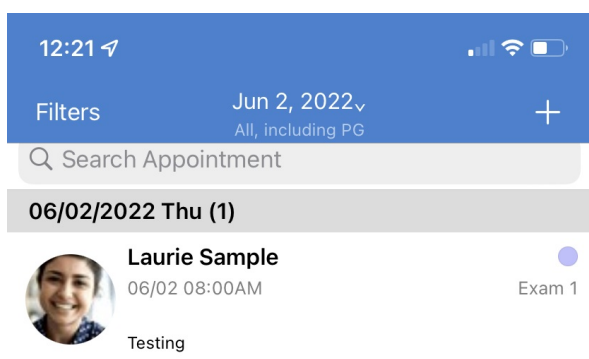
07/24/2024 6:45 pm EDT

With the Message Center on the iPhone App, you can access faxes and referrals, lab results, eRx refills, system-generated reports, OnPatient appointments and patient messages, and direct messages.

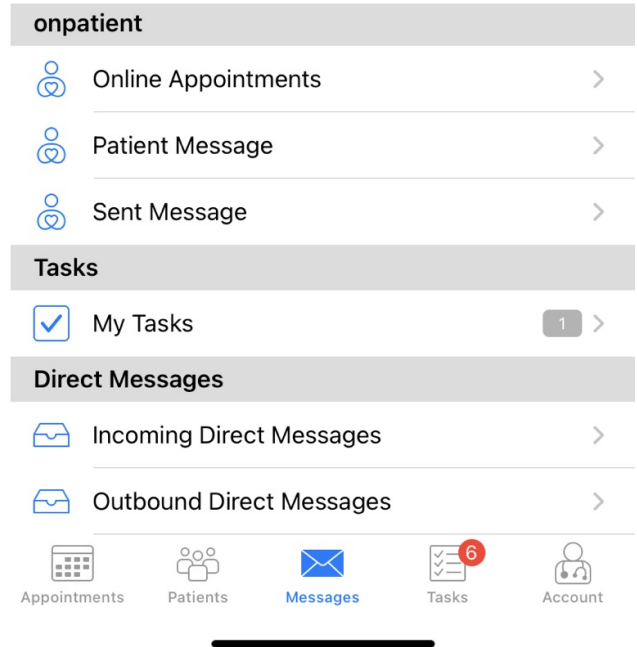
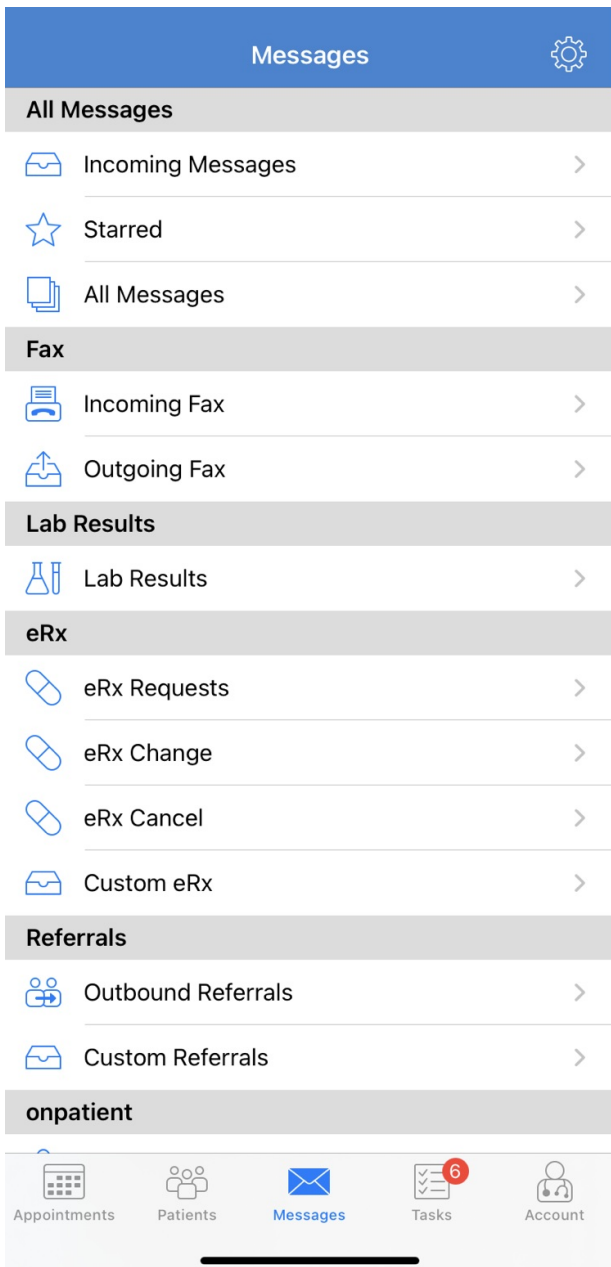
To access the Message Center, tap on the envelope (



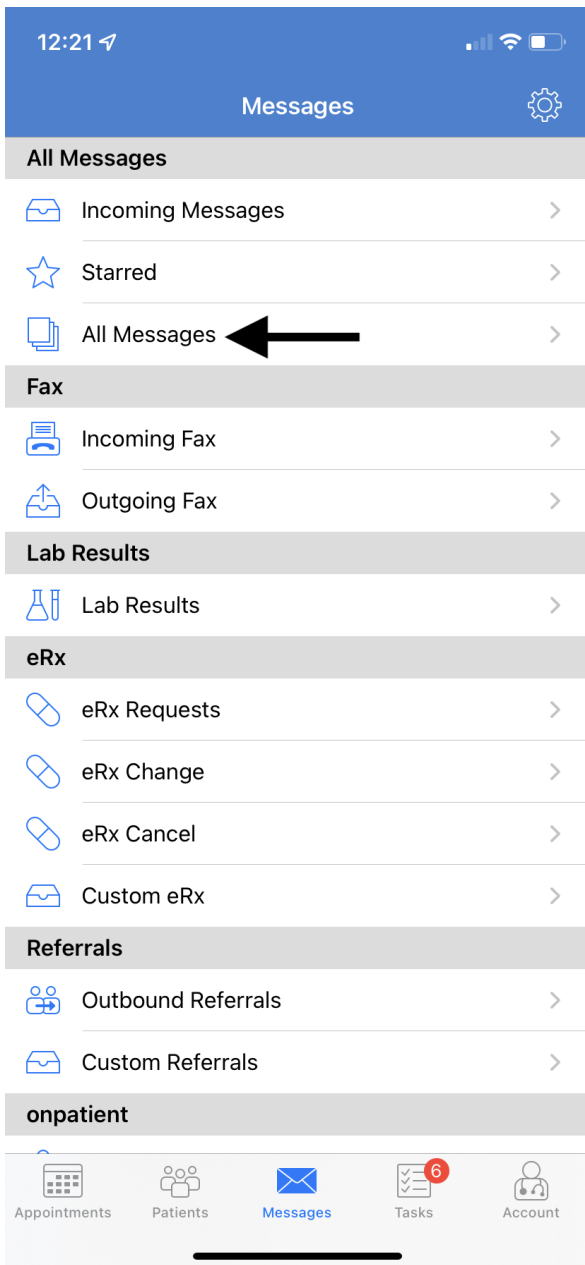
) icon from any screen in the app.



This will take you to your messages. From here you can choose which area they need to access by simply tapping a category.



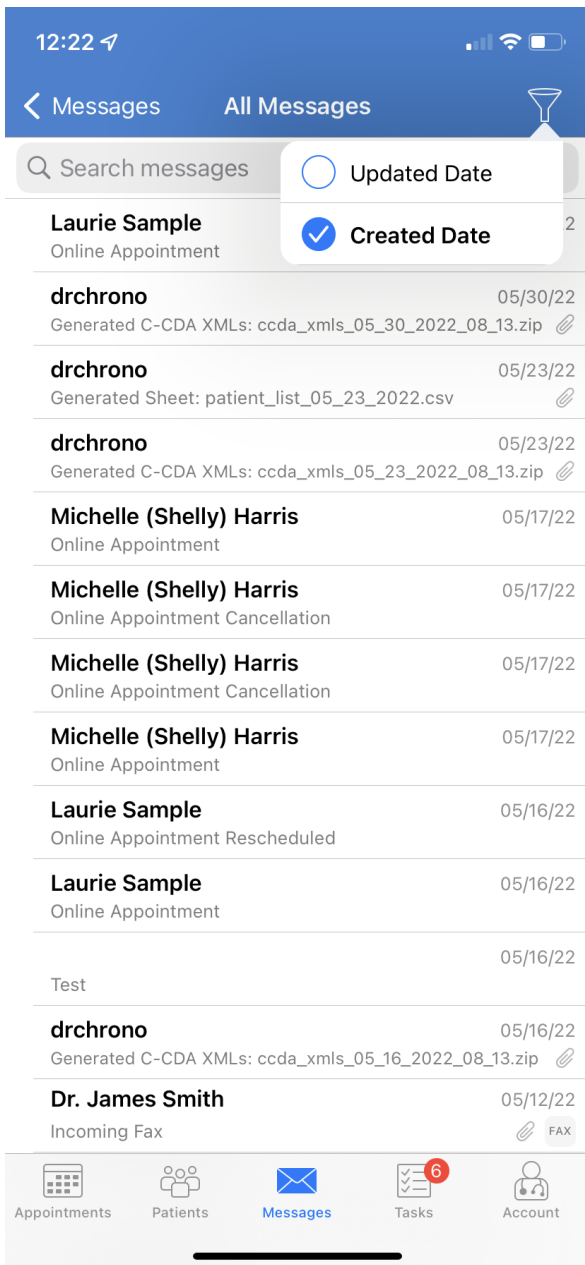
From the **All Messages** option, you may tap on any message to open the message detail view.



Tap **Messages** to return to the main message center menu. Tap the filter icon (



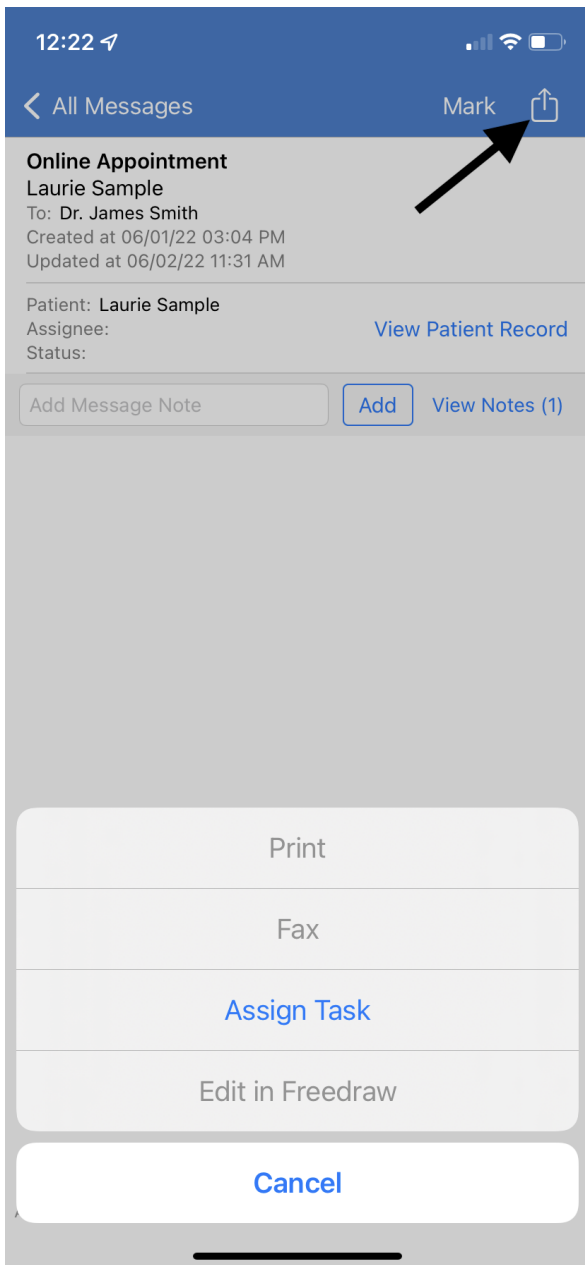
) to filter the messages by date created or date updated.



Once you have selected a message, tap on the (



) icon to access the option to print or fax the message depending on the type of message. You can also assign a task for the message or edit it with Freedraw if it is a document.



Under **Mark**, you can mark the message as unread. You can also start the message or archive it.

12:22



< All Messages

Mark



Online Appointment

Laurie Sample

To: Dr. James Smith

Created at 06/01/22 03:04 PM

Updated at 06/02/22 11:31 AM

Patient: Laurie Sample

Assignee:

[View Patient Record](#)

Status:

Add Message Note

Add

View Notes (1)

Mark As

Unread

Starred

Archived

Cancel