Message Center Overview on the iPhone

07/24/2024 6:45 pm EDT

With the Message Center on the iPhone App, you can access faxes and referrals, lab results, eRx refills, systemgenerated reports, OnPatient appointments and patient messages, and direct messages.

To access the Message Center, tap on the envelope (

)icon from any screen in the app.

12:21 🗸	,	
Filters	Jun 2, 2022 √ All, including PG	+
Q Search Appointment		
06/02/2022 Thu (1)		
E	Laurie Sample 06/02 08:00AM Testing	Exam 1



This will take you to your messages. From here you can choose which area they need to access by simply tapping a category.

Messages	ţ		
All Messages			
Incoming Messages	>		
Starred	>		
All Messages	>		
Fax			
Incoming Fax	>		
Outgoing Fax	>		
Lab Results			
∐ Lab Results	>		
eRx			
I eRx Requests	>		
🚫 eRx Change	>		
eRx Cancel	>		
Custom eRx	>		
Referrals			
Outbound Referrals	>		
Custom Referrals			
onpatient			
Appointments Patients Messages Tasks	Account		

onpatient				
00	Online Appointments	>		
00	Patient Message			
$\hat{\otimes}$	Sent Message			
Tasks				
\checkmark	1 >			
Direct Messages				
Incoming Direct Messages				
Outbound Direct Messages				
Appoint		Account		

From the All Messages option, you may tap on any message to open the message detail view.

12:21 <i>-1</i>			
Messages	ţ		
All Messages			
C Incoming Messages	>		
Starred	>		
All Messages	>		
Fax			
Incoming Fax	>		
🛆 Outgoing Fax	>		
Lab Results			
∐ Lab Results	>		
eRx			
eRx Requests	>		
eRx Change	>		
eRx Cancel	>		
Custom eRx	>		
Referrals			
⊖⊖ Outbound Referrals	>		
Custom Referrals			
onpatient			
Appointments Patients Messages Tasks	Account		

Tap **Messages** to return to the main message center menu. Tap the filter icon (

) to filter the messages by date created or date updated.

12:22 🕫		
🗙 Messages 🛛 All M	lessages	
Q Search messages	Updated Date	
Laurie Sample Online Appointment	Created Date 2	
drchrono Generated C-CDA XMLs: co	05/30/22 da_xmls_05_30_2022_08_13.zip 🖉	
drchrono Generated Sheet: patient_	05/23/22 list_05_23_2022.csv	
drchrono Generated C-CDA XMLs: co	05/23/22 da_xmls_05_23_2022_08_13.zip 🖉	
Michelle (Shelly) Har Online Appointment	ris 05/17/22	
Michelle (Shelly) Har Online Appointment Cance		
Michelle (Shelly) Harris 05/17/22 Online Appointment Cancellation		
Michelle (Shelly) Har Online Appointment	ris 05/17/22	
Laurie Sample Online Appointment Resch	05/16/22 reduled	
Laurie Sample Online Appointment	05/16/22	
Test	05/16/22	
drchrono 05/16/22 Generated C-CDA XMLs: ccda_xmls_05_16_2022_08_13.zip Ø		
Dr. James Smith	05/12/22 @ fax	
Appointments Patients M	essages Tasks Account	

Once you have selected a message, tap on the (

) icon to access the option to print or fax the message depending on the type of message. You can also assign a task for the message or edit it with Freedraw if it is a document.

12:22 7	. II 🗢 🕞	
All Messages	Mark 🗅	
Online Appointment Laurie Sample To: Dr. James Smith Created at 06/01/22 03:04 PM Updated at 06/02/22 11:31 AM		
Patient: Laurie Sample Assignee: Status:	View Patient Record	
Add Message Note	Add View Notes (1)	
Print		
Fax		
Assign Task		
Edit in Freedraw		
Cancel		

Under Mark, you can mark the message as unread. You can also start the message or archive it.

12:22 🛿	. II 축 🔲	
All Messages	Mark 🗍	
Online Appointment Laurie Sample To: Dr. James Smith Created at 06/01/22 03:04 PM Updated at 06/02/22 11:31 AM		
Patient: Laurie Sample Assignee: Status:	View Patient Record	
Add Message Note	Add View Notes (1)	
Mark As		
Unread		
Starred		
Archived		
Cancel		