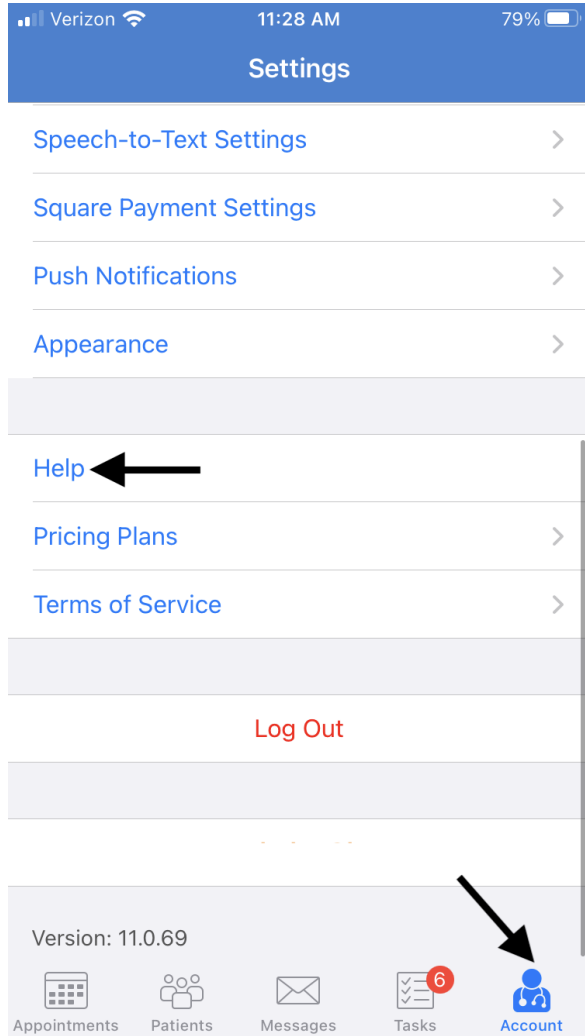


Accessing Support on the iPhone App

07/24/2024 11:54 am EDT

Similar to the **Support** option at the bottom of the web version of DrChrono, you can access our Support Center on the EHR application.

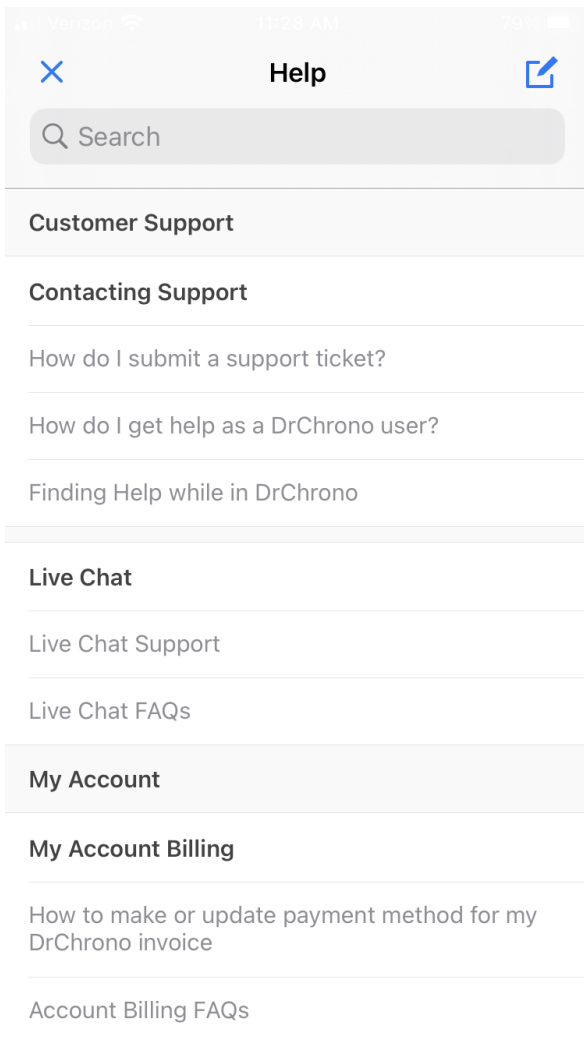
1. Tap the **Account** option in the bottom toolbar and tap **Help** in the menu.



2. You can search for an article, or submit a ticket to our team by selecting the compose (



) icon in the top right.



3. Tap **Start a New Conversation**. Fill out the message including any relevant information and description of the issue. You can also attach relevant files and screenshots using the paper clip icon on the left side. Tap **Send** when finished. Replies will be sent to the email on file for your account.

