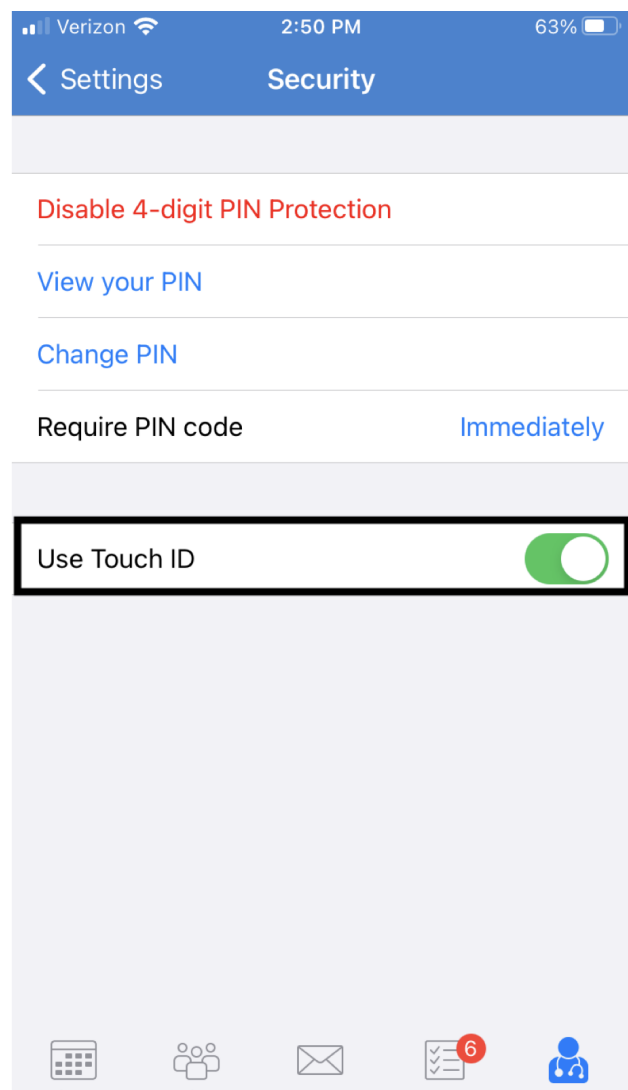
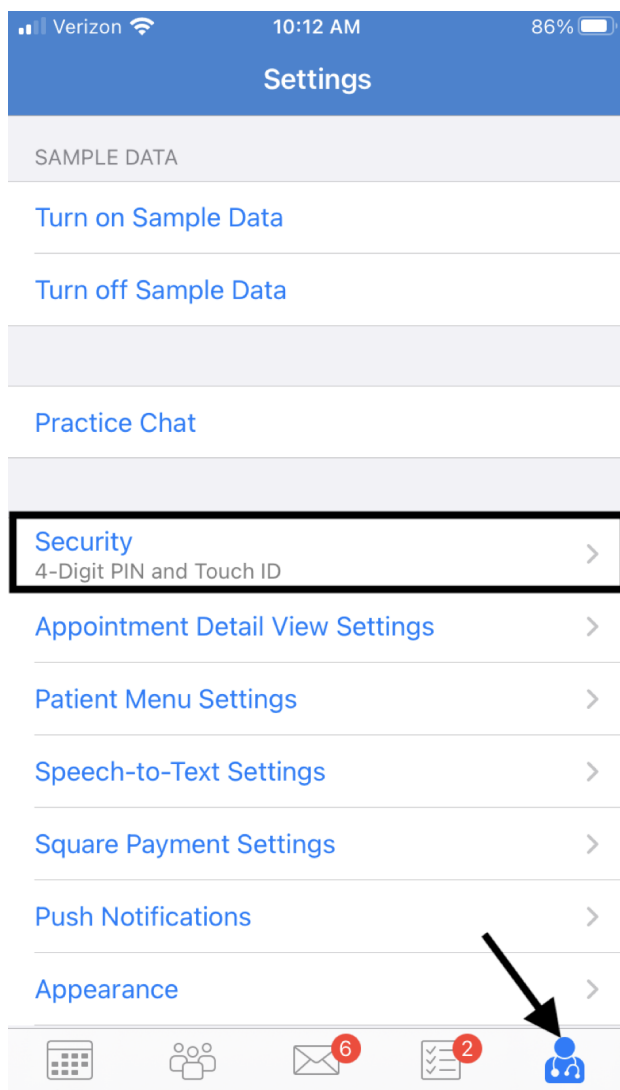


Enable Touch ID Fingerprint or Face ID Login on the iPhone

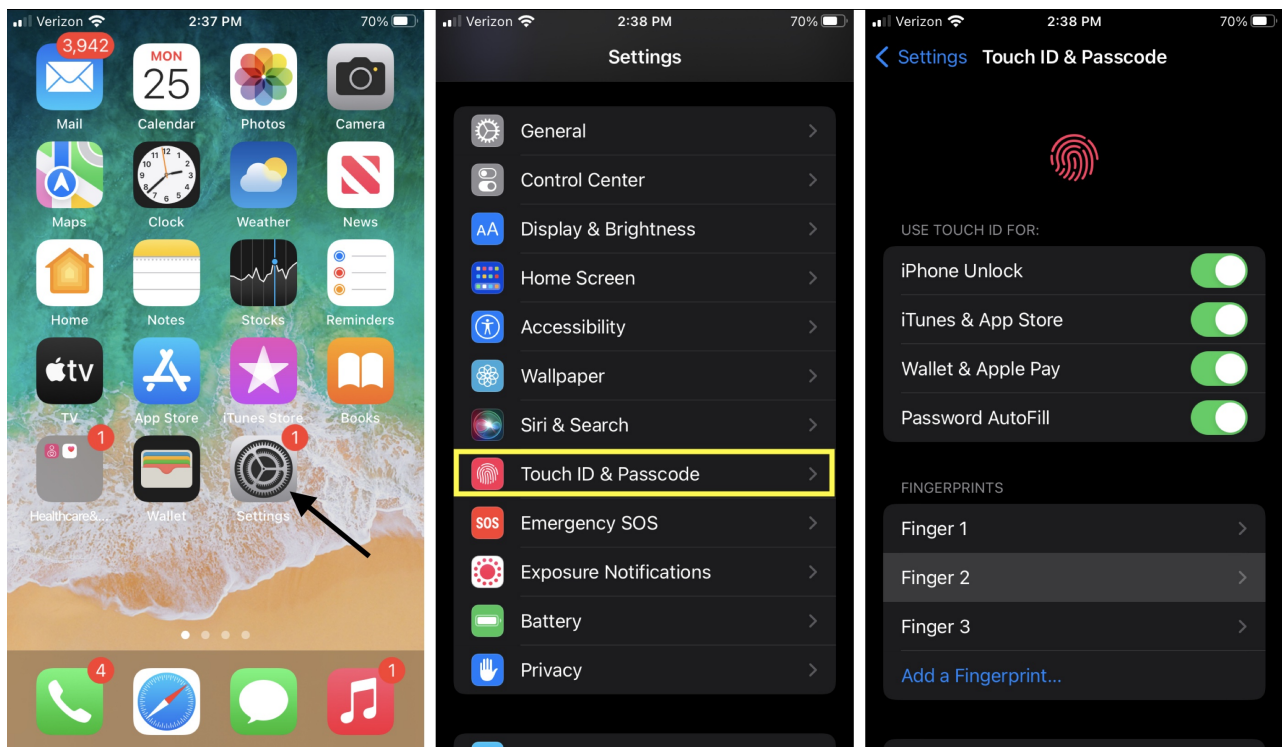
07/24/2024 2:20 pm EDT

In the [EHR/EMR app](#), Touch ID is a convenient way of logging in to your DrChrono account using your fingerprint. First, make sure your device supports Touch ID. Touch ID is available on the iPhone 5s or later, the iPad Pro, iPad Air 2 or later, and the iPad Mini 3 or later. You can identify your iPhone model [here](#).

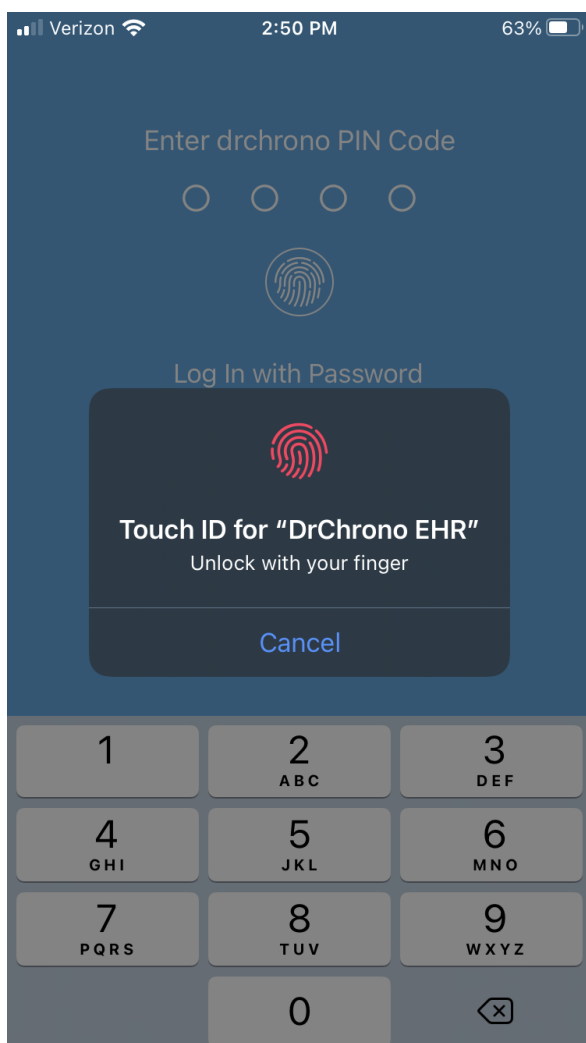
If your device has Touch ID enabled, log into your DrChrono app and select **Account**. Make sure that the **Use Touch ID** switch is enabled so that the indicator is green.



If you need to enable Touch ID on your iPhone, you will need to add your fingerprints to your device's fingerprint registry. To begin, tap on **Settings** on your iPhone. Select **Touch ID & Passcode** on the left-hand navigation bar. Then, select **Add a Fingerprint** to bring up on-screen instructions on recording your fingerprints.

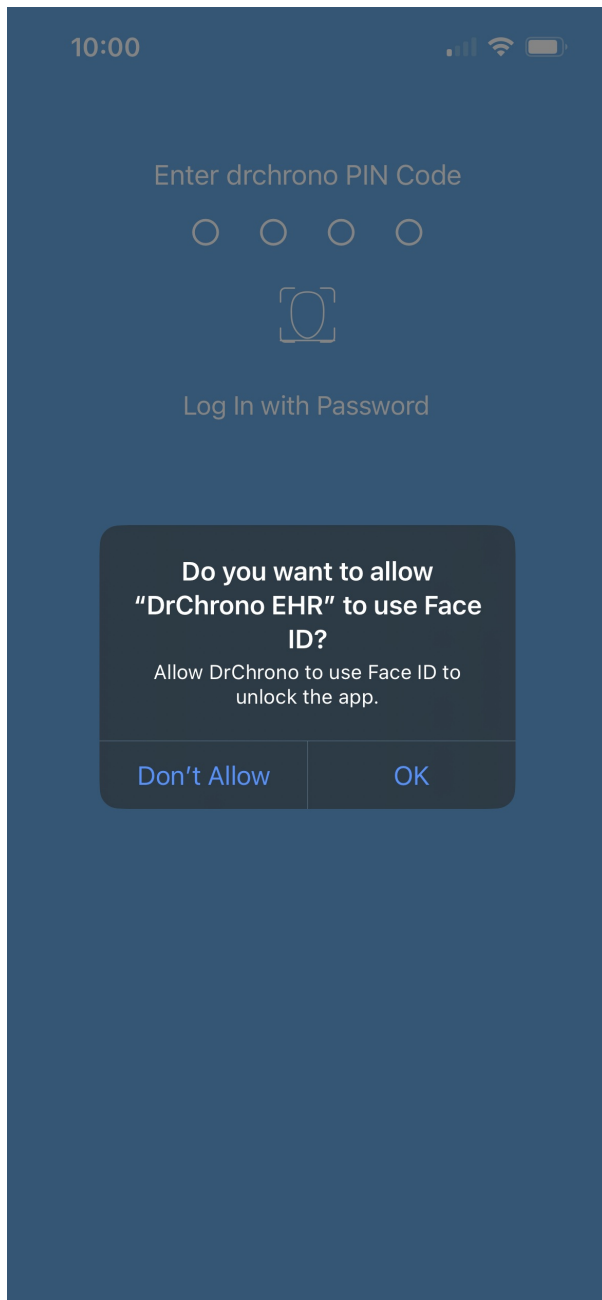


Once completed, Touch ID will automatically prompt you for a fingerprint when you open the DrChrono app.



You can also enable Face ID to log in to DrChrono. First, you have to set up Face ID on your iPhone. For more information on setting up Face ID see Apple's site [here](#).

After setting it up, you can use it to log in to your DrChrono app. You will be prompted to allow DrChrono to use Face ID. Tap **OK** to allow. You will now be able to use Face ID to log in to DrChrono's app on your iPhone.



You can disable Face ID, if needed, in the app settings on your iPhone.

9:53



< Settings

DrChrono EHR


ALLOW DRCHRONO EHR TO ACCESS


 Location While Using >

 Microphone ☒

 Camera ☒

 Face ID ☒

 Siri & Search >

 Notifications >
Banners, Sounds, Badges

 Background App Refresh ☒

 Cellular Data ☒

DRCHRONO EHR SETTINGS

GENERAL

Version 11.0.95 (10456)

Email

DR. CHRONO LOGIN INFORMATION

Username

Password