Refilling a Medication on the iPad

07/24/2024 7:50 pm EDT

There are two types of refills: new prescriptions and refill requests from a pharmacy. Each method has its process and we'll review how to access each.

Refills via New Prescriptions

To create a refill via a new prescription, search for the patient or select their appointment and tap on the patient's name. Tap **Send eRx** to go to the new eRx page.

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Jen 11/10	ny (Jen) Harris	Exam	Patient Information	R Send eRx	Start Visit	
V			Patient History	🌭 Log Phone Call		
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On the new eRx page, select the **Active Medication** button. This will bring you to a page of your patient's active medications, which will include the medication your patient would like to refill.

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Find the medication you would like to refill and tap the



Close	Medications	:	\bigtriangledown	P	+
Interactions (0)	Allergies (4)				
Q Search					
cyclobenzaprine 10 mg oral tablet 1 a day as needed Indication:					
Started: N/A					active
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No Known Medications PO once a day Indication:					
Started: 10/02/2014					inactive
Prescribed: 10/01/2014					Rx
Easprin 975 mg oral delayed release ta Aoao	ablet				Ţ
Started: 09/03/2014					inactive
Prescribed: 09/03/2014					Rx
phentermine 37.5 mg oral capsule 1 IM TID					
Indication: Started: 06/09/2014					inactive
Prescribed: 06/09/2014					R
Zofran ODT 8 mg oral tablet, disintegr a 1 QPM PRN Take weekly.	ating				<u>_!</u>

The fields of the new eRx page will auto-populate with the information stored from the medication list. Type in the proper quantities and refills then hit the **Preview** button in the upper right-hand corner.

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After you hit **Preview**, you'll be brought to a confirmation page. Here, verify the information on the prescription, check the drug interactions, and then hit send. When you select **ePrescribe**, your prescription will be sent to the pharmacy and your patient will be able to pick up the new medication.

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1 a day as needed					Print Prescription
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1 a day as needed Dispense 30.0 Unknown RX Generic Note	Unit tablet	Refills 0	Effective Date	Dispens NO	Print Prescription Fax to Pharmacy

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Walgreens #00689				Demo Prescriber	
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Refill Requests from the Pharmacy					

When a refill request comes in from a pharmacy, you will see a notification in your message center. To access your eRx requests, select the message center from your DrChrono mobile navigation bar, then select messages. Your **eRx Requests** will be listed on your left-hand messages navigation.

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Under eRx Requests, you'll see a list of the requests your account has received from your patient's pharmacy. Your patient's pharmacy must be connected via Surescripts to deliver eRx requests. On each eRx request, you'll be able to approve, deny, or replace with a new medication.

λ Search messages		RefillRequest CVS/pharmacy (¥5117				
CVS/pharmacy #5117 RefillRequest for	07/02/21	To: Created at 07/02/3 Updated at 07/03/					
CVS/pharmacy #3982 RefilRequest for	06/29/21	Patient: Assignee: Dr.			View Patient Record		
CVS/pharmacy #1147 06/28/21 RefilRequest for		Status: Open	Status: Open				
		Refill Request	Edit Dispensing Reque				
		Medication Pr	Medication Prescribed Details				
		Medication Di					
		NORETHIND-E					
		TAKE 1 TABLET					
		Total Number o	f Refills	Substitutions: Allowed			
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