Refilling a Medication on the iPad

07/24/2024 7:50 pm EDT

There are two types of refills: new prescriptions and refill requests from a pharmacy. Each method has its process and we'll review how to access each.

Refills via New Prescriptions

To create a refill via a new prescription, search for the patient or select their appointment and tap on the patient's name. Tap **Send eRx** to go to the new eRx page.

0 AM Wed N	Nov 10 Today√	S			≈ 100% Q -
	Appointment			Female 41 02/11/1980) v turn off sample patients go to the Account tab. Actions	(
Jenny (Jen) Harris	Exam	Patient Information	R Send eRx	Start Visit	
Y			Patient History	📞 Log Phone Call	
			Face Sheet	S Check Insurance Eligibility	
			E Timeline	O Take Clinical Photo	
			Problems 3	🗇 Upload Files	
			S Medications 5	😁 Send Referral	
			Allergies 4	Data Visualization	
			∐ Labs	Patient Education	
			↔ Vitals	App Directory	
			Patient Flags	Quick Charting	
			Appointment List	Apple Health App Data NO	
			🖧 Family History		View A
			🤜 Growth Charts		View A
			Patient Tasks 0		
			Communication History		View

On the new eRx page, select the **Active Medication** button. This will bring you to a page of your patient's active medications, which will include the medication your patient would like to refill.

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			ale 41, 02/11/1980) ago), Wt: NR (N/A)	7			
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1.							
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Medication							
Medication Name							
Unknown RX Generic							
Free Text SIG							P
Use the pencil icon for formatted SIG							U
Dispense 0.0	Unit		Refills 0	Effective Date			
Dispense as Written		Ac	dd to PT Med List				ŝ
Note to Pharmacy							
Pharmacy	Q	Favorites PT Default	Prescriber			S	elect
Walgreens #00689			Demo Prescriber				
_			Demo Clinic				
121 E EL CAMINO REAL MOUNTAIN VIEW, CA, 940402701 6509617555			2250 Latham St Mountain View, CA, 94040 5039066300				

MOUNTAIN VIEW, CA, 940402701

Find the medication you would like to refill and tap the



Close	Medications	\bigtriangledown	Ø	+
Interactions (0)	Allergies (4)			
Q Search				
cyclobenzaprine 10 mg oral tablet				
1 a day as needed				
Indication: Started: N/A				active
Prescribed: N/A				
				×Υ
No Known Medications				
PO once a day				
Indication:				
Started: 10/02/2014				inactive
Prescribed: 10/01/2014				Rx
Easprin 975 mg oral delayed release	tablet			<u>/</u> !\
Аоао				
Indication:				
Started: 09/03/2014				inactive
Prescribed: 09/03/2014				Rx
phentermine 37.5 mg oral capsule				
1 IM TID				
Indication:				
Started: 06/09/2014				inactive
Prescribed: 06/09/2014				Rx
Zofran ODT 8 mg oral tablet, disinte	aratina			\wedge
1 QPM PRN Take weekly.	ə a			\sim

The fields of the new eRx page will auto-populate with the information stored from the medication list. Type in the proper quantities and refills then hit the **Preview** button in the upper right-hand corner.

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Close				Activ	e Meds	Favorites	+	Preview
			a le 41, 02/11/1980) ago), Wt: NR (N/A)					7
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1. cyclobenzaprine 10 mg oral tablet								
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121 E EL CAMINO REAL MOUNTAIN VIEW, CA, 940402701 6509617555			Demo Clinic 2250 Latham St Mountain View, CA, 94040 5039066300					

After you hit **Preview**, you'll be brought to a confirmation page. Here, verify the information on the prescription, check the drug interactions, and then hit send. When you select **ePrescribe**, your prescription will be sent to the pharmacy and your patient will be able to pick up the new medication.

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Back			ummary Interactions (Send
			arris (Female 41, 02/11/1980) D in (0 days ago), Wt: NR (N/A)		Send Prescription
		Th	ere are 2 interactions		ePrescribe
1 cyclobenzaprine 10	mg oral tablet				
1 a day as needed					Print Prescription
Dispense 30.0	Unit tablet	Refills 0	Effective Date	Dispense NO	Fax to Pharmacy
Unknown RX Generic					
Note					
1 a day as needed Dispense 30.0 Unknown RX Generic	Unit		Effective Date		Print Prescription Fax to Pharmacy

Pharmacy	Q Fav	orites	PT Default	Prescriber	Select
Walgreens #00689				Demo Prescriber	
121 E EL CAMINO REAL MOUNTAIN VIEW, CA, 940402701 6509617555				Demo Clinic 2250 Latham St Mountain View, CA, 94040 5039066300	
Refill Requests from the Pharmacy					

When a refill request comes in from a pharmacy, you will see a notification in your message center. To access your eRx requests, select the message center from your DrChrono mobile navigation bar, then select messages. Your **eRx Requests** will be listed on your left-hand messages navigation.

9:31 AN	M Mon Jul 26	
	Messages	ţĊ}
All N	Vessages	
	Incoming Messages	8 >
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Fax		
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Lab	Results	
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eRx	:	
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Under eRx Requests, you'll see a list of the requests your account has received from your patient's pharmacy. Your patient's pharmacy must be connected via Surescripts to deliver eRx requests. On each eRx request, you'll be able to approve, deny, or replace with a new medication.

), Search messages		RefillRequest CVS/pharmacy	#5117						
CVS/pharmacy #5117 RefilRequest for	07/02/21		ated at 07/02/21 09:41 PM dated at 07/03/21 12:22 PM						
CVS/pharmacy #3982 RefillRequest for	06/29/21	Patient: Assignee: Dr.	ignee: Dr.						
CVS/pharmacy #1147 RefilRequest for	06/28/21		Status: Open Refill Request Medication Prescribed Details						
		Medication D							
			TH ESTRAD 1-0.02 MG BY MOUTH EVERY DAY						
		Total Number of							
		1 Quantity-Poter	ncy Unit Code:	Allowed Quantity-Value:					
		Tablet		21					
		Date 2021-06-08	Options						
		Notes	Deny						
		Note Deny Note							
			Other Responses	Approve					