## Enable Touch ID Fingerprint or Face ID Login on the iPad

07/24/2024 2:20 pm EDT

## Enabling Touch ID on the EHR/EMR App

In the EHR/EMR app, Touch ID is a convenient way of logging in to your DrChrono account using your fingerprint. First, make sure your device supports Touch ID. Touch ID is available on the iPhone 5s or later, the iPad Pro, iPad Air 2 or later, and the iPad Mini 3 or later. You can identify your iPad model here.

If your device has Touch ID enabled, log into your DrChrono app and select**Accoun**t. Make sure that the **Use Touch ID** switch is enabled so that the indicator is green.

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Account	Settings		
🔅 Settings	SAMPLE DATA	☐ Turn off Sample Data	
<ul> <li>Chat</li> <li>Template Library</li> <li>Meaningful Use Report</li> </ul>	SECURITY Disable 4-digit PIN Protection View Your PIN		
<ul> <li>Help</li> <li>Pricing Plans</li> <li>Rate drchrono EHR</li> </ul>	Change PIN Require PIN Code Use Touch ID When PIN protection is enabled, drchrono EHR requires	Immediately >	
Image: Lock         Image: Log Out         Image: L	PREFERENCES FOR: TYOUR         Remember Last Chart Position         No Default Template - Set at drchrono.com         Enable New eRx (Required for EPCS)		
User Thomas Your	Default Homepage	EHR >	

Once your Touch ID setting is enabled, you will need to add your fingerprints to your device's fingerprint registry. To begin, tap on settings on your iPad.



Select **Touch ID & Passcode** on the left-hand navigation bar. Then, select **Add a Fingerprint** to bring up on-screen instructions on recording your fingerprints. Once that is completed, Touch ID will automatically prompt you for a fingerprint when you open your DrChrono EHR/EMR app.

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	Settings	Touch ID & Passcode	
	Do Not Disturb		
$\bigcirc$	General	USE TOUCH ID FOR:	
AA	Display & Brightness	iPad Unlock	$\supset$
	Wallpaper	Apple Pay	$\sum$
◄»))	Sounds	iTunes & App Store	
	Siri	Use your fingerprint instead of your Apple ID password when buying from the iTunes & App Store.	
	Touch ID & Passcode	FINGERPRINTS	
	Battery	Finger 1	>
	Privacy	Finger 2	>
		Finger 3	>
	iCloud	Finger 4	>
$\bigcirc$	iTunes & App Store	Add a Fingerprint	
	Wallet & Apple Pay		
		Turn Passcode Off	
	Mail	Change Passcode	

## **Enable Face ID Login**

You can also enable Face ID to log in to DrChrono. First, you have to set up Face ID on your iPad For more information on setting up Face ID see Apple's site here.

After setting it up, you can use it to log in to your DrChrono app. You will be prompted to allow DrChrono to use Face ID. Tap **OK** to allow. You will now be able to use Face ID to log in to DrChrono's app on your iPad.



You can disable Face ID in the app settings on your iPad.

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ALLOW DRCHRONO EHR TO ACCESS	
Location	When Shared >
Face ID	
Siri & Search	>
<b>Notifications</b>	>
Background App Refresh	
Allow Tracking	
DRCHRONO EHR SETTINGS	
GENERAL	