Change or Disable the DrChrono iPad Pin

07/24/2024 1:05 pm EDT

In the EHR/EMR app, you can change your PIN from the default pin or remove your PIN entirely to log in with your password. Depending on your organization's security requirements, a pin may not provide sufficient security.

You can find the security settings under the **Account Settings** tab.

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			Appointment Details			W			Appointment Details	etails	
			08/01 08:10AM, 30 minutes					08/01 08:10AM, 30 minutes			
			Appointment profile None Selected	Appointment Status History None Selected					Appointment profile None Selected	Appointment Status History None Selected	
			Office Office 1	Exam Room Exam 1					Office Office 1	Exam Room Exam 1	
			Provider Dr. James Smith	Billing Type ICD-10					Provider Dr. James Smith	Billing Type ICD-10	
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			Co-Pay \$20.00	Total Payment Add History \$0.00							
			Patient Flags (1) Fall Risk		View All						
			CDS Matches (1) 1. Adult Immunization Schedule Age: 27-49		View All						
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To disable your PIN, select **Disable 4-digit PIN Protection**. Tap disable and your account will require a username and password login.

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Account	Settings						
🔅 Settings	SAMPLE DATA						
	Turn on Sample Data			↓ Turn off Sample Data			
Practice Chat	SECURITY						
Medical Forms Library	Disable 4-digit PIN Protection						
Meaningful Use Report	View Your PIN						
	Change PIN						
(?) Help	Require PIN	DISABLE PIN Protection Please confirm you want to disable 4- digit PIN and Touch ID protection for		Immediately >			
S Pricing Plans	Use Touch	this device					
Rate DrChrono EHR	When PIN pro	Disable	4-digit PIN (or Touch ID / Face ID) before granting access.				
Tos Terms of Service	PREFERENCE	Keep Protection On					
	Remember I	Last Chart Position					
Lock	No Default Template - Set at drchrono.com						
→ Log Out	Default Hom	EHR >					
Rreak the Glass	Appointmen	>					
	Patient Menu Settings >						
User James Smith	Speech-to-Text Settings						
Dashboard	dr ehr	Messages		43 ∑⊒ Tasks Account			

To change your PIN, select **Change PIN**. You'll be prompted to enter and re-enter a new PIN.

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Account	Settings							
🔅 Settings	SAMPLE DATA							
	Close Choose 4-digit PIN	Y Turn off Sample Data						
Practice Chat	SECURITY							
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Rate DrChrono EHR	When PIN protection is enabled, drchrono EHR requires a 4-digit PIN (or To	uch ID / Face ID) before granting access.						
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If you forgot your PIN, you may log in with your username and password on the EHR/EMR app or reset your password within account settings in your web EHR.