Real Time Eligibility Check on the iPad

07/24/2024 7:45 pm EDT

To verify insurance coverage for a patient, you can do so withou our mobile EHR's real-time eligibility (RTE) tool.

You can search for a patient by typing their name into the search tool by selecting the magnifying glass icon in the upper right-hand corner. You can also select the patient from your appointment list.

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On your patient's page, tap on their name and select Check Insurance Eligibility.

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ال ٥٥	enny (Jen) Harris 8/30 12:22PM	≙ (Exam	Patient Information	R Send eRx	Start Visit
			Patient History	🌭 Log Phone Call	
			Face Sheet	Scheck Insurance Eligibility	
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			Problems	7 Opload Files	
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Tap the plus (



) icon to select the service type to run the eligibility. You can select as many as you need. Tap **Save** to run the eligibility check. Tap the refresh icon (



) to run the check again.



Results will be displayed similar to those below.

Close	Eligibility Status	Refresh				
Aetna Last updated: 4 days ago						
Chiropractic (13)					
Emergency Se	ervices (9)					
Health Benefit	t Plan Coverage (13)					
Hospital (1)						
Coverage Type	Coverage Level	Coverage Level				
Active Coverage	Employee and Spouse	Employee and Spouse				
Amount						
Insurance type	Plan coverage descript	Plan coverage description				
Aexcel Plus Open Access Aetna Sel						
Time Period	Auth Cert					
Plan NetWork	% Quantity	Туре				
Hospital - Inpa	atient (9)					
Hospital - Out	tpatient (9)					
Medical Care	(3)					