Taking Payments with DrChrono Payments on iOS (iPad and iPhone)

07/24/2024 9:31 pm EDT

You can now take payments with Drchrono Payments in your DrChrono EHR.

From the patient appointment screen, click on Add Payment.

6:37 AM Fri Sep 8		•••	100% 🗖	
Filters Today _v	S			Q +
Q. Search Appointment		Malcolm Malik A. X (Male 50 10/07/1	972) 🗸	()
09/08/2023 Fri (1)				
Malcolm Malik A. X	Exam 1	Appointment Options Super Bill Vitals		Start Visit
		Appointment Details		
		09/08 03:00PM, 30 minutes		
		Appointment profile None Selected	Appointment Status History None Selected	
		Office Primary Practice	Exam Room Exam 1	
		Provider Reda Slaoui	Billing Type ICD-10	
		Billing Details		
		Payment profile Cash	Billing Status None Selected	
		Co-Pay	Total Payment Add History \$0.00	
		Patient Flags (2)		View All
		In publishing and graphic design, Lorem ipsum is a plac.		Testing description
		Test flag		Test
		CDS Matches (2) 1. Patient must have documented allergies		View All
		2. Adult Immunization Schedule Age: 50-59	12	
Dashboar	d	dr EHR Messages	Taska	···· More

The following screen will appear. You can enter the amount due and add any notes at the bottom if desired.

Pay with DrChrono
\$50
DrChrono Payments
None
09/08/2023

You also have the option to choose from a dropdown menu of various payment vendors.

6:38 AM Fri Sep 8			중 100% 🔲
Cancel	_		Pay with DrChrono
	Dri	Chrono Payments	
MALCOLM MALIK A. X	Ca	sh	
	Ch	neck	\$50
Payment Method	De	bit	DrChrono Payments
Line Item	Cro	edit Card	None
Payment Date	An	nerican Express	09/08/2023
	Vis	a	
NOTES	Ma	astercard	
	Dis	scover	
	on	patient	
	Ot	her	
		_	

Next, make sure that your card reader device is on and synced to your iOS device. If it's not, the following error

screen will notify you.

6:38 AM Fri Sep 8				ৰ হু 100% 💼
Cancel				Pay with DrChrono
MALCOLM MALIK A. X	Cancel	Malcolm Malik A. X	Charge	
				\$50
Payment Method				DrChrono Payments
Line Item		No Reader Connected		None
Payment Date		Connect to reader		09/08/2023
NOTES				
	OTHER PAYMENT O	PTIONS	_	
	Card on File		>	
	Credit Card		>	
			-	
			\$	
	14			

It's best practice to click on the blue gear icon in the bottom right and select Connect to Reader Automatically.

6:38 AM Fri Sep 8					Ҿ 100% 🔲
Cancel				Pay with	n DrChrono
MALCOLM MALIK A. X	Cancel	Malcolm Malik A. X	Charge		
					\$50
Payment Method			_	DrChron	no Payments
Line Item	No	Reader Connected	t l		None
Payment Date		Connect to reader			09/08/2023
NOTES					
	OTHER PAYMENT OPTIONS				
	Card on File		>		
	Credit Card		>		
			Connect to Reader Autor	natically	
	-				
			_		

When your iOS device has found and begun connecting to your card reader, the following screen will notify you.

6:38 AM Fri Sep 8				중 100% 🔜
Cancel				Pay with DrChrono
MALCOLM MALIK A. X	Cancel	Malcolm Malik A. X	Charge	
				\$50
Payment Method		st		DrChrono Payments
Line Item				None
Payment Date		09/08/2023		
NOTES	Turn on you			
	OTHER PAYMENT OP			
	Card on File		>	
	Credit Card		>	
			©	

When your card reader has successfully synced to your iOS device, the following screen will notify you.



Tap the **Charge** button to begin the transaction.

6:39 AM Fri Sep 8				ৰ হু 100% 💼
Cancel				Pay with DrChrono
MALCOLM MALIK A. X	Cancel M	lalcolm Malik A. X	Charge	
				\$50
Payment Method				DrChrono Payments
Line Item	5	50.00		None
Payment Date	Re	ader Connected (j)		09/08/2023
NOTES	Tap the Charge	b Stripe M2		
HUILU	OTHER PAYMENT OPTIONS	Serial Number STRM26214171146 Battery 8.00%	- 11	
	Card on File			
	Credit Card		>	

Next, you will be prompted to swipe/insert/tap a credit card.



Once the card has been successfully read, you will be prompted to remove the credit card.

6:39 AM Fri Sep 8				
Cancel				Pay with DrChrono
	-			
MALCOLM MALIK A. X	Cancel	Malcolm Malik A. X	Charge	
				\$50
Payment Method				DrChrono Payments
Line Item		$\exists_{1}^{2} \in$		None
Payment Date	Remove Card			09/08/2023
NOTES				
			_	
			_	
			_	
			(

If the transaction is successful, the following screen will notify you.

