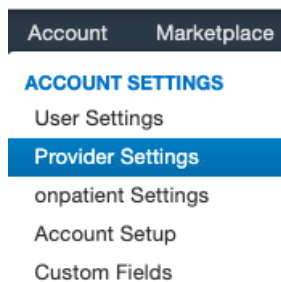# Reminders Are Getting Sent Out Too Early or Too Late (wrong timezone setting)

07/24/2024 8:10 pm EDT
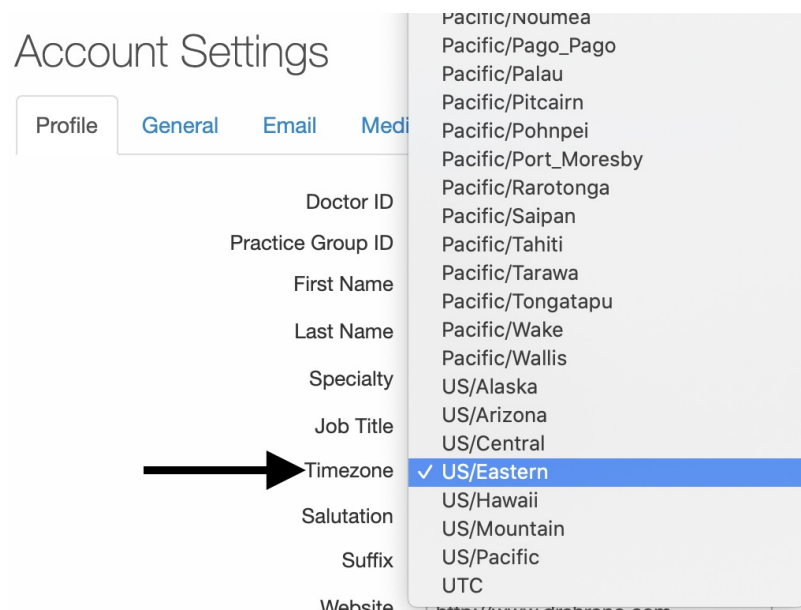
You can adjust your timezone setting to ensure that reminders go out to your patients in the correct time zone.

Setting the Timezone

1. Go to **Account** > **Provider Settings** and select the **Profile** tab.

2. Select the **Timezone** for your office.

3. Scroll down and click **Update Entire Profile** to save your changes.