How to Monitor Outgoing Reminder Usage

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DrChrono has made it easy to monitor texts, follow-ups, and auto-phone call reminders that are sent to patients.

Below are the steps:

1. Navigate to Account

2. Provider Settings

3. Usage

Note: It is the user's responsibility to monitor usage. Please contact your Account Manager to discuss any overages or usage questions.

The Usage page tracks, incoming/outgoing faxes, billing claims/statements mailed, and outgoing reminders.

The **Text/Phone Messages** section displays how many text messages and auto phone call reminders have been sent out to patients during the bill cycle month (including follow-up reminders).

For information about confirmation and status of reminders see our article Are my patients getting their reminders?