

# How to Monitor Outgoing Reminder Usage

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DrChrono has made it easy to monitor texts, follow-ups, and auto-phone call reminders that are sent to patients.

Below are the steps:

1. Navigate to Account
2. Provider Settings
3. Usage

**Note:** It is the user's responsibility to monitor usage. Please contact your Account Manager to discuss any overages or usage questions.

The Usage page tracks, incoming/outgoing faxes, billing claims/statements mailed, and outgoing reminders.

The **Text/Phone Messages** section displays how many text messages and auto phone call reminders have been sent out to patients during the bill cycle month (including follow-up reminders).

## Account Settings

[Profile](#) [General](#) [Email](#) [Medical Billing](#) [eRx Info](#) [Services](#) [Usage](#) [Sample Data](#) [Security](#) [Patient Payments](#)

### Usage Information

Feature	Usage for this month	Lifetime usage
Outgoing fax pages	0 pages sent	57 pages total
Incoming fax pages	0 pages received	87 pages total
<b>Total faxed pages</b>	<b>0/0 pages</b>	<b>144 pages total</b>
IHCFA Claims	0 sent	0 total
Statements Mailed	0 sent	0 total

### Text / Phone Messages

Feature	Usage for this month
Total Text Messages Sent	0
Total Automatic Phone Messages Sent	0
Total Premium Messages	0/400 (\$0.05 per premium message over limit)

[Update Entire Profile](#)

For information about confirmation and status of reminders see our article [Are my patients getting their reminders?](#)