

# Time Zone Support

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For practices that have offices, patients, and/or providers across different time zones, it can be a challenge to schedule patients and providers when factoring in the time zone variable. DrChrono has introduced a feature to better support this process.

If you are interested in having this feature enabled for your account please contact your account manager. If you do not remember your account manager's contact information you can email [accountmanager@drchrono.com](mailto:accountmanager@drchrono.com).

- Once the feature is enabled, there will be a dropdown menu at the top of the calendar. It will default to the time zone from your browser.

The screenshot shows the DrChrono calendar interface. At the top, there is a dropdown menu for the time zone, currently set to '(GMT-4:00) America - New Yo'. Below this, there are navigation buttons for '+ Event', 'Today', 'Refresh', 'Print Appts', and a date range 'Sep 18 2023 - Sep 22'. The calendar grid shows appointments for Monday 9/18, Tuesday 9/19, Wednesday 9/20, Thursday 9/21, and Friday 9/22. The appointments are color-coded by office and time slot. On the left side, there is a sidebar with 'Doctors' and 'Offices' sections. The 'Doctors' section includes 'Sample Doctor' (9) and 'Dr. James Smith' (8). The 'Offices' section includes 'Office 1', 'Office 2', 'Office 3', and 'Office 4'. At the bottom right, there is a 'Support' button.

When you select a different time zone from the menu, the appointments will shift and display in the new time zone, making it easier to visualize your schedule across time zones.

The screenshot shows the DrChrono appointment scheduling interface. The main view is a calendar grid for the week of September 18-22, 2023. The left sidebar shows filters for Provider (Dr. James Smith), Location (Exam 1), Time Zone (America/New York), and Office (Office 1). The calendar grid shows appointments for various patients and times, with a color-coded bar indicating the provider's time zone for each appointment.

Additionally, when you schedule an appointment, you can see the provider's timezone in the appointment window so that you know the provider's time zone to better schedule appointments.

The screenshot shows the 'Schedule Appointment' form in DrChrono. The form includes fields for Appointment type, Patient, Reason, Scheduled date and time, Provider, Supervising, Office, Profile, Eligibility, Exam, Duration, Notes, and Consent forms. A black arrow points to the 'Provider Timezone' field, which is set to 'US/Mountain'.