

Recovering a Deleted Appointment and Clinical Note

07/24/2024 7:50 pm EDT

If you have accidentally deleted an appointment, you can easily recover the appointment with the click of a few buttons. Please note this will also recover your deleted clinical note that was associated with the appointment.

1. Go to **Schedule > Appointment Recovery**.
2. Check the box next to the appointment(s) you need to recover.
3. Select **Recover Selected Appointments** to return the appointments to the calendar

The screenshot displays the DrChrono web application interface for appointment management. The browser address bar shows the URL 'brendanwilberton.drchrono.com/appointments'. The interface includes a navigation menu with 'Schedule', 'Clinical', 'Patients', 'Reports', 'Billing', 'Account', and 'Help'. A search bar is present. The main area is a calendar for 'Jun 6 2021 - Jun 12'. On the left, there are filters for 'Doctors' (James Smith, 2; Brendan Wilberton, 34) and 'Offices' (Primary Office, Main PG Office, 2nd Provider Office, Telehealth). The calendar grid shows various appointments with colored blocks and labels such as 'Jenny (Jen) Harris: Primary Office' and 'Brendan T. Sample: Primary Office'. A 'Practice Chat' button is visible at the bottom right.

Note: When you recover a deleted appointment, any information that had been filled out (i.e. information within the appointment pop-up and the clinical note) will reappear.

If you do not allow [overlapping appointments](#), and an appointment has been scheduled at same the time as the appointment that is being recovered, you will see a warning message stating that there is an appointment/break that already exists in the same time slot.

To allow overlapping in order to recover the appointment, click on the link to allow the appointment to overlap in its original time slot or reschedule the appointment.

An appointment/break already exists in the same time slot.
Click on the appointment/break and enable "Allow Overlapping" in order to restore this appointment.

Recover Appointments

Search Patients

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<input type="checkbox"/>	Patient	Scheduled Date	Deletion Info
<input type="checkbox"/>	Test Testing	8/11/23 7:30 AM	Deleted 2023-08-08 08:35:24-06:00