

Consent Forms and Telehealth Visits

07/24/2024 1:20 pm EDT

Consent forms can be signed by patients through DrChrono's telehealth feature.

Uploading Consent Forms

If you need to upload any consent forms, you can do so by going to **Patients > Consent Forms** and uploading the forms as PDF files so they can be read and signed by the patient.

Adding Consent Forms Before Video Visits

Option 1

You can add the consent forms to the visit by checking the **Assigned by Default** box under **Patients > Consent Forms** and clicking **Save**.

Consent Forms

Consent forms can be signed on onpatient.com or the [iPad Check-In App](#).

Show Archived

| Title | Owner | Mandatory? ⓘ | Assigned by Default ⓘ | |
|---|---------------------|-------------------------------------|-------------------------------------|--|
| ☰ No Show Policy | DrChrono Telehealth | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Edit Archive |
| ☰ <input type="text" value="Telehealth Consent"/> | DrChrono Telehealth | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Cancel Save |
| ☰ HIPAA Data Use Agreement | DrChrono Telehealth | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Edit Archive |

Option 2

You can also add a consent form to an appointment from the appointment window by clicking on the **Consent Form** menu, selecting the forms to add, and clicking **Save** or **Save & Close**.

Schedule Appointment

Appointment | Billing | Eligibility | Vitals | Growthcharts | Flags | Log Comm. | Revisions | Custom Data | MU Helper

Type Appointment Video Visit Transition of Care Referral

Missing Patient Sex Patient Statement Balance: \$170.00 Generate Statement Balance: \$170.00 3 past appointments

Provider: DrChrono Telehealth Billing: DrChrono Telehealth

Patient: Patient Telemed - 04/01/1987 Office: Telehealth

Reason: Telehealth Profile: -----

Scheduled: 05/29/2020 Time 11:10AM Exam: Exam 1

Duration: 15 minutes Allow overlapping Color: [Yellow]

Notes: [Text Area] Status: [Dropdown]

Consent Forms:

- × HIPAA Data Use Agreement (default)
- Telehealth Consent**
- No Show Policy

Recurring Appointment A scheduled appointment cannot be converted to a recurring series.
 Arrange a Follow-up Reminder
 View Active Reminders:

Delete Save & Close Save Cancel

Option 3

You can add a consent form from the appointment window by attaching it to an **Appointment Profile**. Select the profile you would like to use and click **Save** or **Save & Close**

Schedule Appointment | Appointment | Billing | Eligibility | Vitals | Growthcharts | Flags | Log Comm. | Revisions | Custom Data | MU Helper

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Consent Forms:

- × HIPAA Data Use Agreement (default)
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Recurring Appointment A scheduled appointment cannot be converted to a recurring series.
 Arrange a Follow-up Reminder
 View Active Reminders:

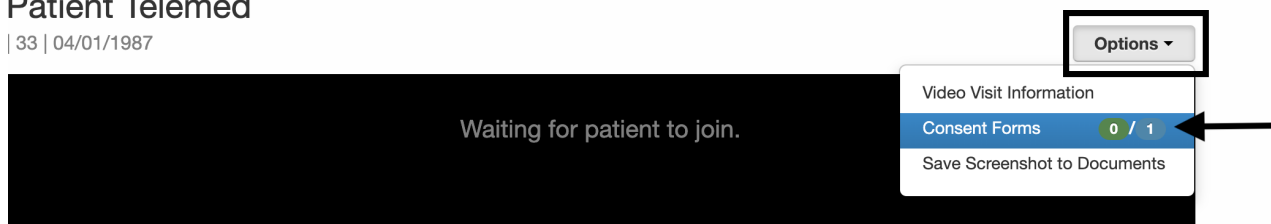
Delete Save & Close Save Cancel

Adding Consent Forms During a Video Visit

You can add a consent form during the video visit by selecting the **Options** menu and **Consent Forms**.

Patient Telemed

| 33 | 04/01/1987



Choose the consent form you would like to use from the forms previously uploaded under **Patients > Consent Forms** and **Close**.

Consent Forms

✕

Filter consent forms to add

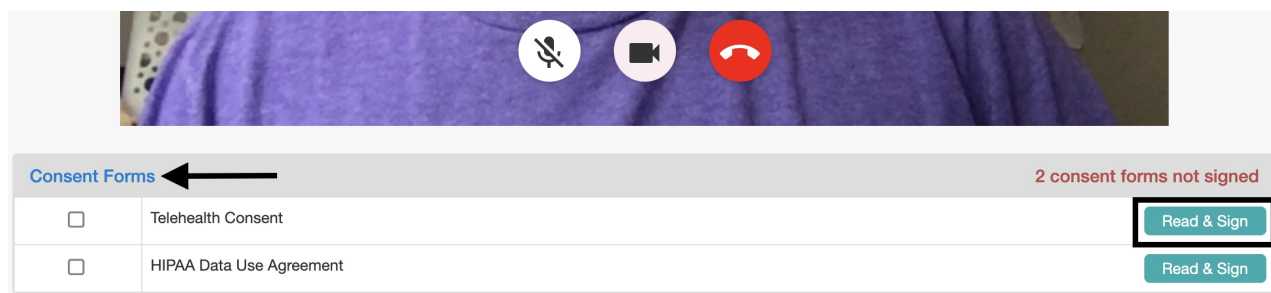
No Show Policy ←

| Consent Form Name | Status |
|------------------------------------|---------------------------|
| HIPAA Data Use Agreement (default) | Not Signed ✕ |
| Telehealth Consent | Not Signed ✕ |

Close

Signing Consent Forms with Telehealth for Patients

After joining the video visit, the patient can sign consent forms by clicking on **Consent Forms** and selecting **Read & Sign**.



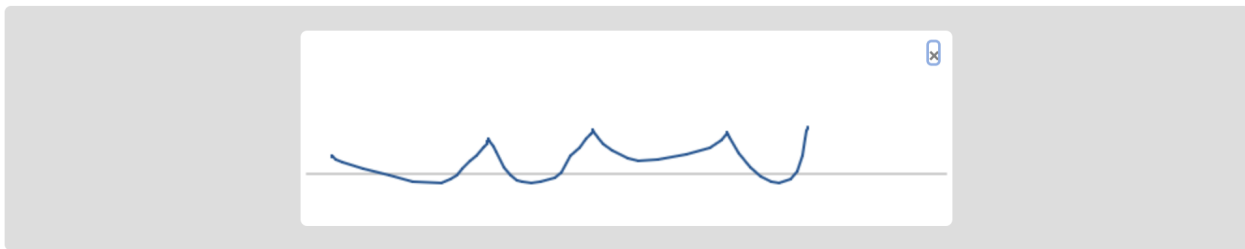
The document will open for the patient to add their signature. By clicking **Save Signature** the document will be signed and saved in the patient's chart under documents.

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1. Uses and Disclosures of Protected Health Information



Sign in the box above and click on "Save signature"

 Save signature