

What's New with Telehealth

07/24/2024 11:02 pm EDT

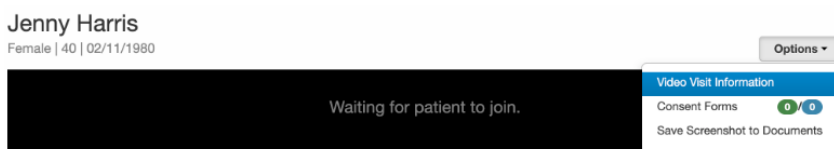
DrChrono has recently updated its telehealth interface. While the changes are minor, they make the experience more intuitive.

One of the most notable differences is in the layout. All of the visit controls are located in the same place. The video visit screen is increased to take up the full screen and all of the tools for controlling the visit and the options menu are in the same place. The patient's name, date of birth, phone number, and email are displayed in a window in the top right. We will take a closer look at the new layout below.

When telehealth was updated to version 2, the "copy link" option was missing. This has since been corrected and the "copy link" functionality is now also available in version 2.

You can also send the link again via email, text, or copy once you have started the video visit.

Click on the **Options** menu and select **Video Visit Information**.



By clicking on the desired button(s), the link will be sent to the email or phone number on file for the patient.

Video Visit Information

Patient Video Visit Link

<https://onpatient.com/login/?next=/telemedicine/video/b11668989aca431aa4470b1d5534249a/>

Resend Appointment Email

Text Link to Patient

Copy Link

Close

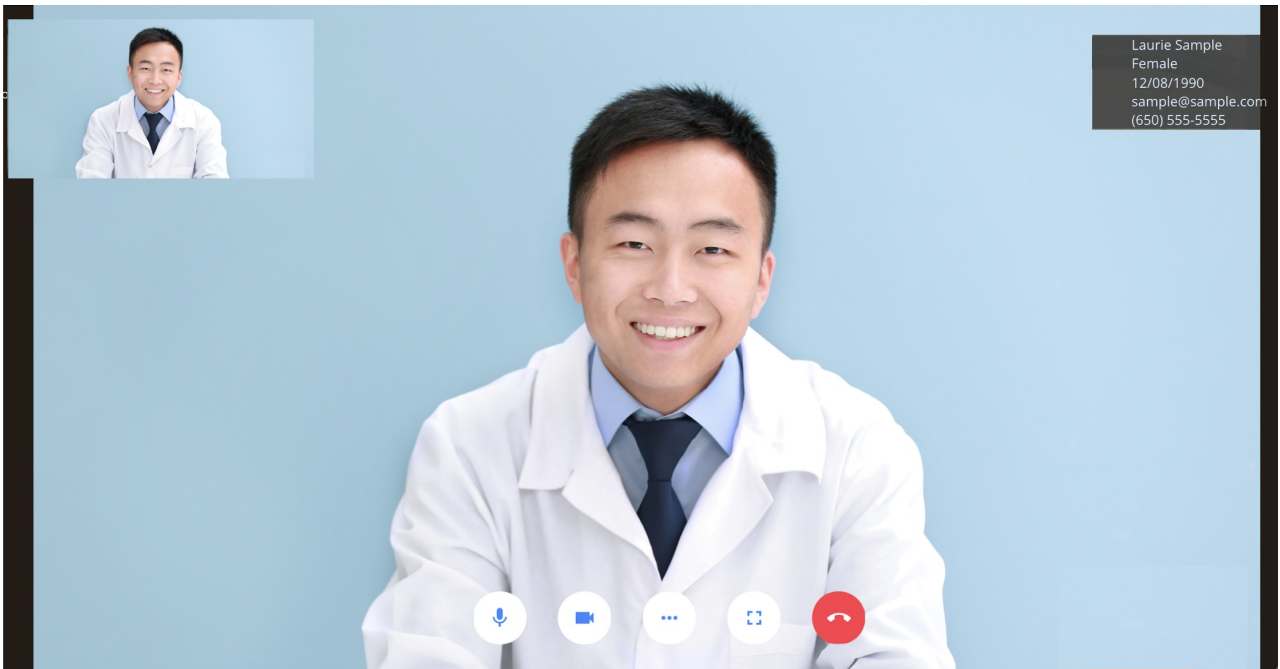
Updated Version



Previous Version



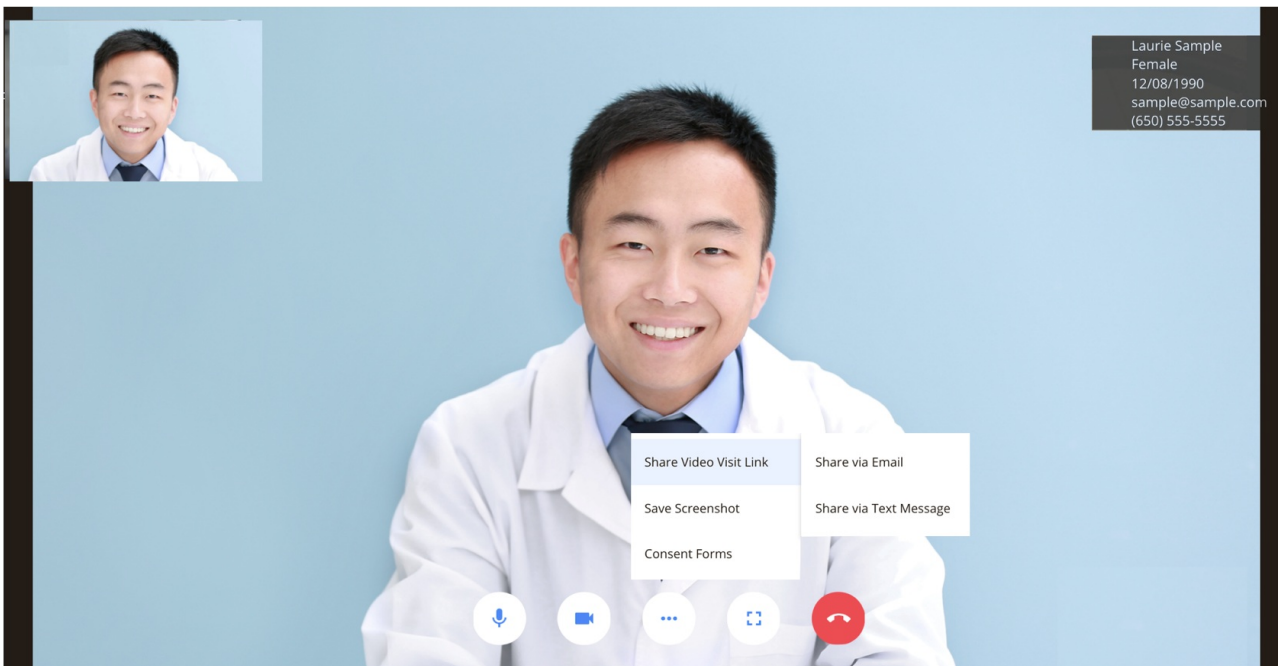
After you start the video visit and join the call, while you are waiting for the patient to join, you will see your main camera image in both areas.



To share the video visit link, select **Share via Email** or **Share via Text Message** from the menu. (



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You will receive a success message when the link is shared.

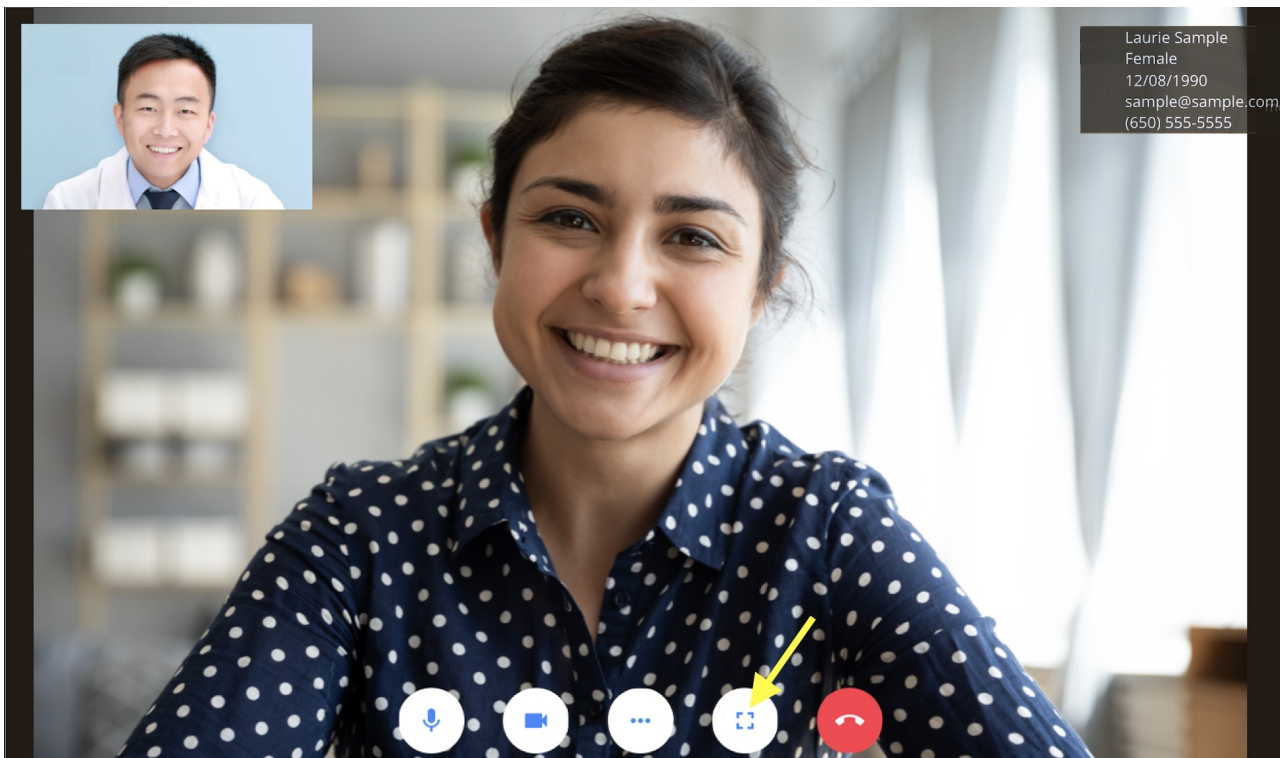
Successfully sent an SMS text message to patient.

Successfully sent an email to patient.

The full-screen button (



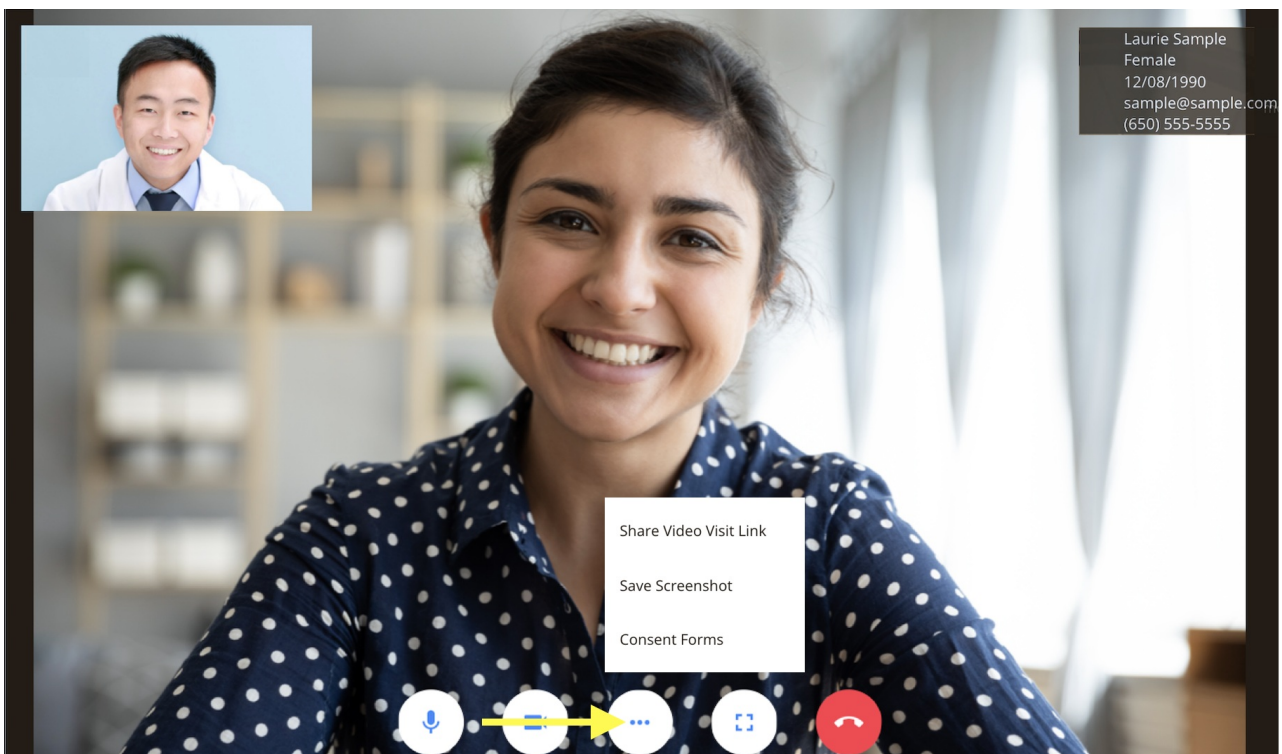
)will enlarge the video visit to take up your entire screen.



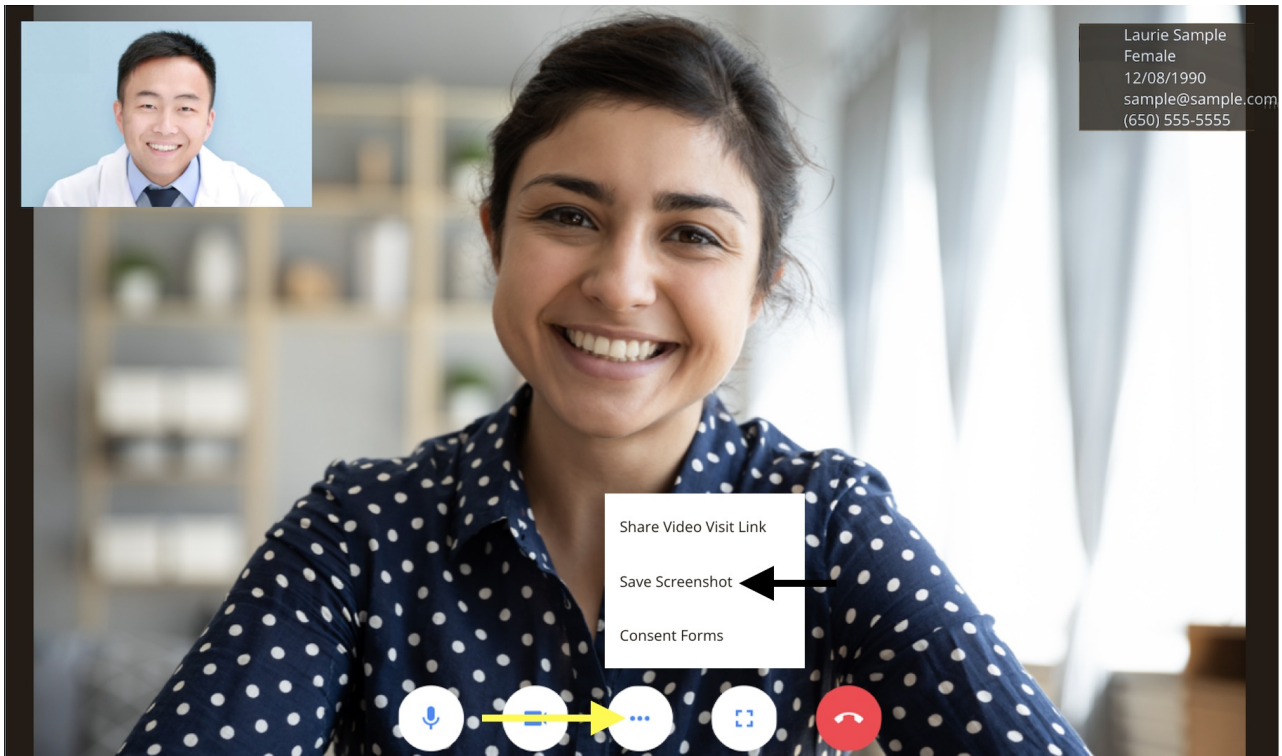
The options (



) button is also used to save screenshots and access consent forms.



Select **Save a Screenshot** to take a photo of the patient.



Enter a description and any tags and click **Save Screenshot**. The photo will be saved in the **Documents** section of the patient's chart.

Save Screenshot



Description

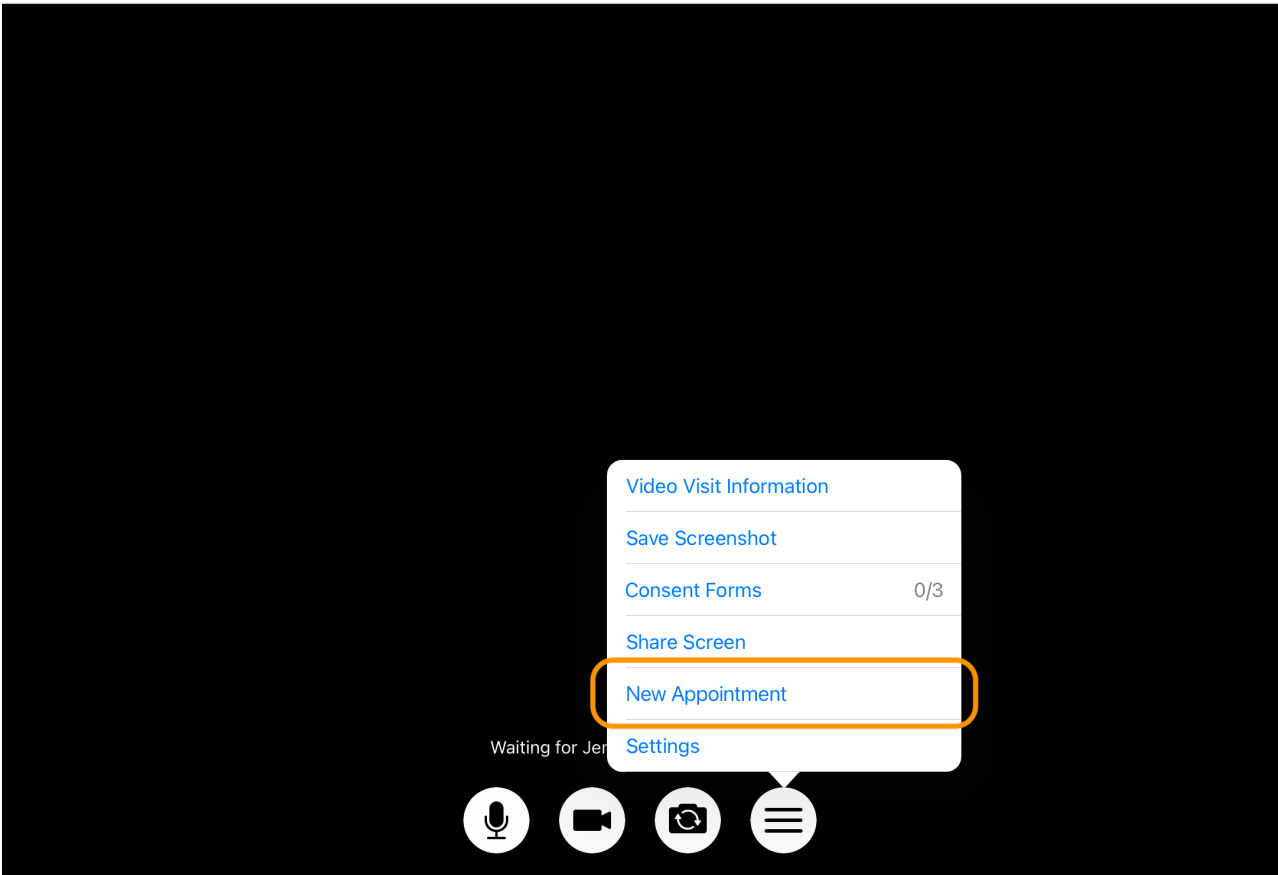
Patient Picture

Tags

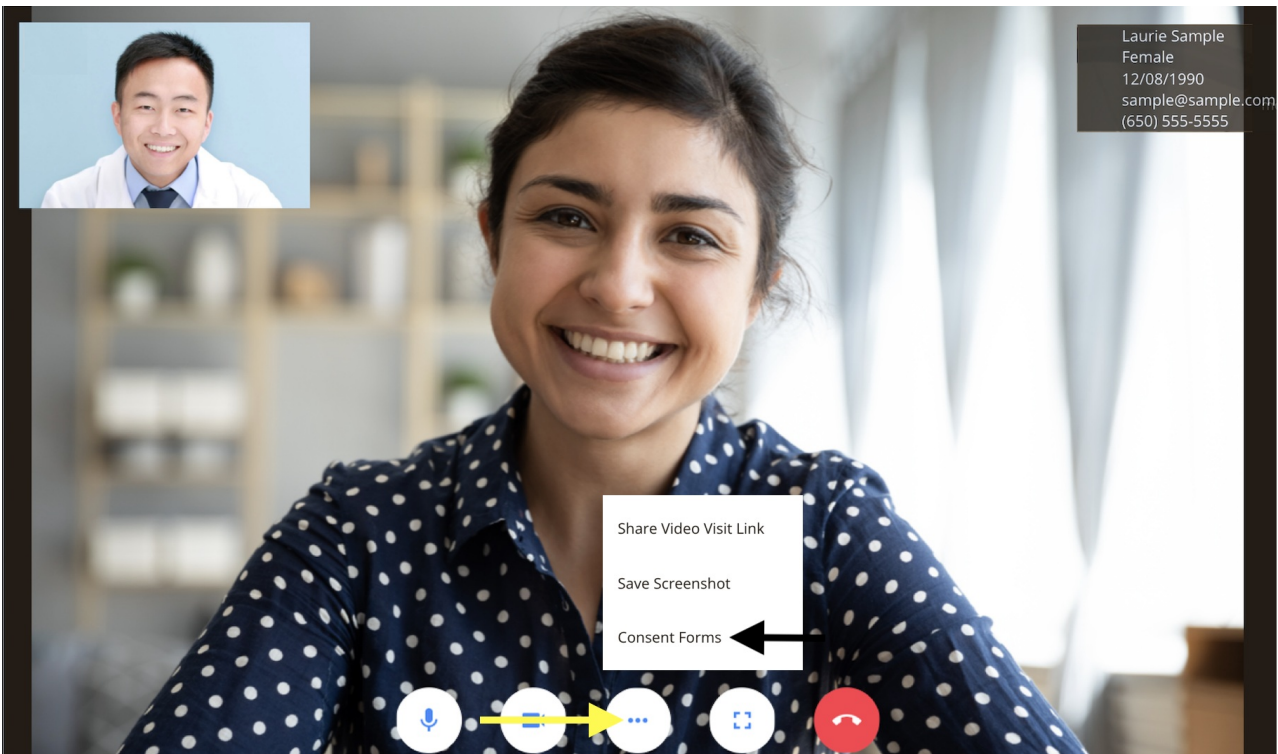
photo,|



You can now also create a new appointment from the video visit screen on the iPad:



You can view already signed consent forms or assign consent forms for the patient to sign during the visit. Select **Consent Forms** from the menu.



To assign a consent form during a visit, click on the dropdown menu and check the box next to the consent form(s) you would like to add.

Consent Forms

2 selected

HIPAA Data Use Agreement	Signed
No Show Policy	Signed

Close

Consent Forms

2 selected

HIPAA Data Use Agreement	<input checked="" type="checkbox"/>
No Show Policy	<input checked="" type="checkbox"/>
Telehealth Consent	<input type="checkbox"/>

Close

Consent Forms

3 selected

HIPAA Data Use Agreement	Signed
No Show Policy	Signed
Telehealth Consent	Not Signed

Close

Note: In order to add consent forms to an appointment or video visit, the forms must already be uploaded to your account. See our article [here](#) for more information.