

How to Use CoverMyMeds on the Web

07/24/2024 5:00 pm EDT

DrChrono EHR now provides physicians with the most accurate prescription price information at the point of care via the integration tool CoverMyMeds.

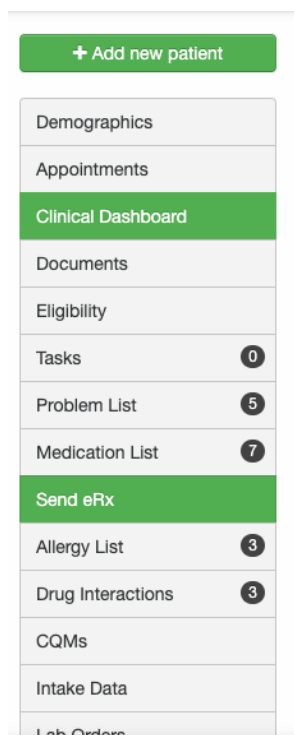
Note: In order to retrieve the pricing information the following information must be updated in the demographics tab of the patient's chart:

- full name,
- date of birth
- address.

Be advised, if that information is not added then prescribers may proceed with the eRx but they will get a warning saying that "**pricing information is not available**" due to the missing information.

Steps:

1. Open a patient chart and click on the Send eRx tab in the left menu panel



2. Fill out the prescription information as usual. A box on the right side will appear titled **Benefits**.

[New Referral](#)
[Fax Demographics](#)
[Print Demographics](#)
[+ Schedule New Appointment](#)

New Prescription
[Patient's Prescriptions](#)
[Show/hide legend](#)

Medication [Favorite medications](#)

Type* **Medication** Compound Supply

Medication*
Zoloft 100 mg oral tablet

SIG* **take one tab daily**

Dispense* 1 Dispense Unit* Tablet DAW Yes No Refills 0

Add to Favorites Add to Medication List

Notes to Pharmacist
* Please do not enter SIG, Effective Date, Drug Name, Strength, Quantity or Dispense Unit in this field.

Benefits

Display **Benefits** Alternatives Copay Coverage

Prescription:
Drug Name:
Zoloft 100 mg oral tablet
Dispense: 1

Patient Cost:
No Prescription Benefit Available.

3. This will give the price of the medication and copay information*.

[Show/hide legend](#)

Benefits

the dispense you provided

Prescription:
Drug Name:
sertraline 100 mg oral tablet
Dispense: 30

Patient Cost:
Estimated Plan Cost: \$0 - \$19.44
Estimated plan price range is based on historical data; Provided information is for the most frequently dispensed product.

Powered by RelayHealth

*The pricing is based on the insurance information that is already saved in the patient chart. If there is no insurance information in the patient chart then it will give a cash-based price.

ALSO: If you don't get a price it's because pharmacies are tasked with updating their databases for prices. This is external and has nothing to do with DrChrono or CoverMyMeds.

[Submitting a Prior Authorization using the CoverMyMeds integration \(Web\)](#)