How to Use CoverMyMeds on the Web

DrChrono EHR now provides physicians with the most accurate prescription price information at the point of care via the integration tool CoverMyMeds.
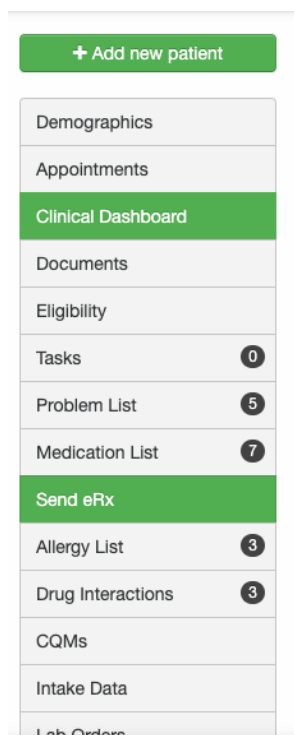
Note: In order to retrieve the pricing information the following information must be updated in the demographics tab of the patient's chart:

- full name,
- date of birth
- address.

Be advised, if that information is not added then prescribers may proceed with the eRx but they will get a warning saying that "**pricing information is not available**" due to the missing information.

Steps:

1. Open a patient chart and click on the Send eRx tab in the left menu panel

2. Fill out the prescription information as usual. A box on the right side will appear titled **Benefits**.

3. This will give the price of the medication and copay information*.

*The pricing is based on the insurance information that is already saved in the patient chart. If there is no insurance information in the patient chart then it will give a cash-based price.

ALSO: If you don't get a price it's because pharmacies are tasked with updating their databases for prices. This is external and has nothing to do with DrChrono or CoverMyMeds.

Submitting a Prior Authorization using the CoverMyMeds integration (Web)