

Setting Up Your Bamboo Health Integration

07/24/2024 9:11 pm EDT

You can easily integrate Bamboo Health's (formerly Appriss Health) prescription drug monitoring program (PDMP) into your DrChrono account. Bamboo Health's PMP Gateway allows you to access real-time PDMP information without having to leave DrChrono and log into another website, allowing you more time to care for your patients.

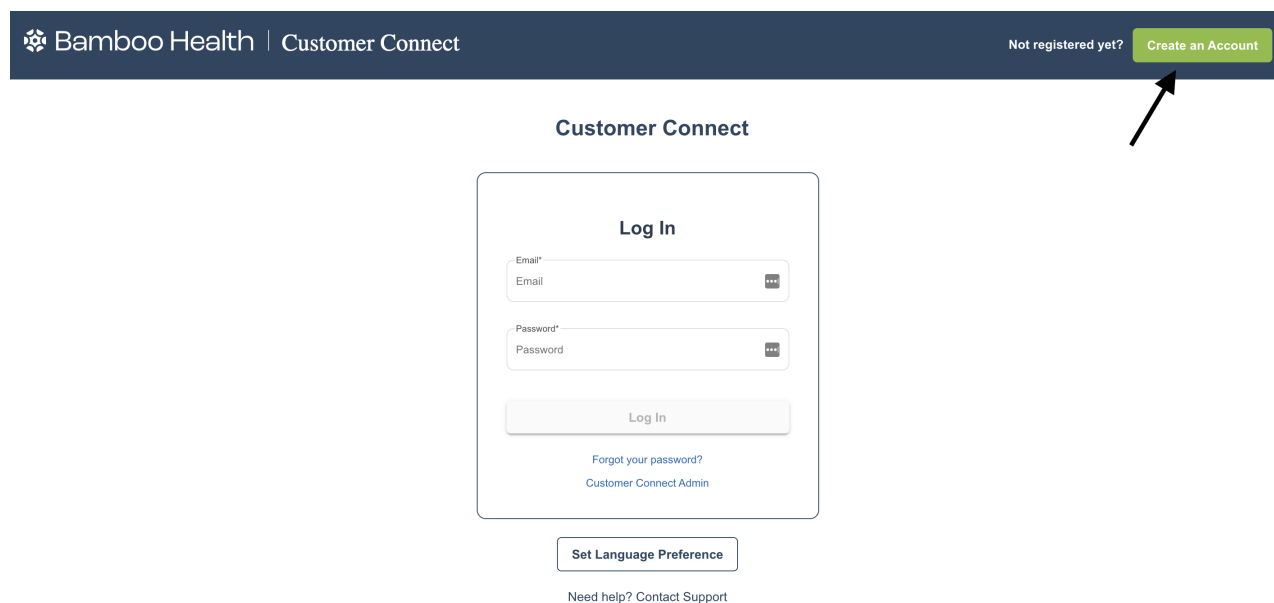
This article will describe the process for [Funded States](#) and [Non-Funded States](#) as well as [view the PDMP report](#).

You can view which states are funded on Bamboo's site [here](#).

Note: Due to state restrictions, [Tennessee](#) will continue to have its own integration request forms and will require all customers wishing to integrate in their state to sign up via the existing process.

Funded State Integration

1. Go to Bamboo Health's Customer Connect page [here](#).
2. Click **Create an Account** in the top right-hand corner.



The screenshot shows the Bamboo Health Customer Connect page. At the top, there is a dark blue header with the Bamboo Health logo and the text "Customer Connect". On the right side of the header, there is a link "Not registered yet?" and a green button labeled "Create an Account". An arrow points to the "Create an Account" button. Below the header, the main content area is titled "Customer Connect" and contains a "Log In" form. The form has two input fields: "Email" and "Password", both with "Email" and "Password" labels and "..." icons. Below the input fields is a "Log In" button. Underneath the "Log In" button are two links: "Forgot your password?" and "Customer Connect Admin". At the bottom of the form area, there is a "Set Language Preference" button and a link "Need help? Contact Support".

3. After creating an account, follow the prompts on each screen to complete the process.
 - You can sign up for multiple states at the same time. On the Organization Screen, you will be prompted to provide their **Facility Locations** – this is a multi-select list where you can provide all of the states where you have locations and wish to integrate

Order Form



Organization Information

Organization Name*
Test

Organization Type*
Hospital

Corporate Address *
123 Fake Street

City*
Louisville

State*
Kentucky

Zip*
43240

Facility Locations*
Florida x Alabama x

Select all the states in which your organization has facilities.

- You can also purchase integration services (if needed) for non-funded states at the same time you are applying in funded states.
- Customer Connect dynamically displays the available funding and products by state

Order Form



^ Florida

PMP Gateway™ + NarxCare™
 Supports clinical decision making with visually interactive format to help improve patient safety, outcomes, and state law compliance. Provides artificial intelligence based patient risk analysis.
[Learn More](#)

For whom would you like to order licenses?
 Prescribers
 Pharmacies

Prescribers - Please select product and number of licenses you would like to order for prescribers:

PMP Gateway w/ NarxCare
 \$50.00 per prescriber
NarxCare is fully funded by the state for prescribers, but you are required to pay for PMP Gateway.

How many licenses would you like to order?

Total Pharmacies: 0 Total Prescribers: 0

^ Alabama

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For whom would you like to order licenses?
 Prescribers
 Pharmacies

Once the state PDMP admin approves the credentials (est. 2-4 weeks), the credentials will be issued to DrChrono. **Note:** In order for your integration to be completed and view reports, you must first have registered for eRx and EPCS in your DrChrono account.

Non-Funded State Integration

1. Visit Bamboo Health's EHR integration page [here](#).
2. States that do not offer funding will not be listed individually and you must complete the registration form on the right side of the screen.

PDMP Integration Request

Thank you for your interest in easier access to prescription drug monitoring program (PDMP) data through integration. We are here to help!

Bamboo Health (FKA Appriss Health) supports PDMP integration in the highlighted states:



Most states are now funding EHR integration for all qualified healthcare entities in that state. **To apply for state funding, confirm your state is listed below then simply scroll down to follow the instructions located below the list.** If you do not see your state listed, please submit the request form located on this page.

- | | | |
|------------------------|-----------------|------------------|
| ✓ Alabama | ✓ Louisiana | ✓ North Carolina |
| ✓ Arkansas | ✓ Massachusetts | ✓ Ohio |
| ✓ Arizona | ✓ Maine | ✓ Oklahoma |
| ✓ Connecticut | ✓ Michigan | ✓ Oregon |
| ✓ Delaware | ✓ Minnesota | ✓ Puerto Rico |
| ✓ District of Columbia | ✓ Montana | ✓ South Dakota |
| ✓ Georgia | ✓ Nevada | ✓ Tennessee*** |
| ✓ Idaho | ✓ New Jersey | ✓ Virginia |
| ✓ Indiana | ✓ New Mexico | ✓ West Virginia |
| ✓ Kansas | | |

1. Visit the Customer Connect portal at: <https://connect.bamboohealth.com/>

- Click Create an Account in the top right-hand corner.
- Login and follow the on-screen prompts to provide the needed information for your integration request.
- Sign all necessary agreements within the portal and complete your application.

2. Upon receipt of your completed application, Appriss Health will submit your request to the state for final approval.

3. Upon state approval, credentials will be sent to your organization's primary contact and/or your EHR/PMS vendor, per their onboarding process.

4. A confirmation email will be sent to your healthcare organization's primary point of contact.

Only authorized decision makers should complete a funding application.

***PLEASE NOTE: If you are located **Tennessee**, you will need to visit the state-specific link below to apply for funding

Do not fill out this form if the state where you are requesting integration is listed in the column to the left. Instead, see provided instructions.

Please submit the request form below, even if you state is not currently participating. By submitting your request, we will be able to notify you if there is a change in your state's status.

Licensee Company Name *

US State/District*

Primary Point of Contact First Name *

Primary Point of Contact First Name *

Email*

Phone Number*

Facility Type*

Number of Prescribers/Number of Pharmacy Locations*

Primary EHR Software*

Additional Comments?*

Submit

Select DrChrono as your EHR Software Vendor.

Solution of Interest*

PMP Gateway (PMP/EHR Integration Service) ▼

Number of Unique Prescribers for PMP Gateway*

Please enter a valid number.

Facility Type*

Practice ▼

Primary EHR Software Vendor*

DrChrono ▼

Additional Comments?

Submit

3. Once the registration form has been completed a link will appear at the top of the screen for you to register for an informational meeting held by Bamboo Health, these occur every Wednesday at 1 pm ET.



Thank you for your interest in easier access to prescription drug monitoring program (PDMP) data through integration. We are here to help!

Please see below to determine if you should complete the general form or visit a state-specific integration request page.

Click state name to access the page.

- | | | |
|--|--|---|
| <input checked="" type="checkbox"/> Alabama | <input checked="" type="checkbox"/> Louisiana | <input checked="" type="checkbox"/> Ohio |
| <input checked="" type="checkbox"/> Arizona | <input checked="" type="checkbox"/> Massachusetts | <input checked="" type="checkbox"/> Oklahoma |
| <input checked="" type="checkbox"/> Delaware | <input checked="" type="checkbox"/> Michigan | <input checked="" type="checkbox"/> Oregon |
| <input checked="" type="checkbox"/> District of Columbia | <input checked="" type="checkbox"/> Minnesota | <input checked="" type="checkbox"/> South Dakota |
| <input checked="" type="checkbox"/> Georgia | <input checked="" type="checkbox"/> Nevada | <input checked="" type="checkbox"/> Tennessee |
| <input checked="" type="checkbox"/> Idaho | <input checked="" type="checkbox"/> New Jersey | <input checked="" type="checkbox"/> Texas |
| <input checked="" type="checkbox"/> Indiana | <input checked="" type="checkbox"/> New Mexico | <input checked="" type="checkbox"/> Virginia |
| <input checked="" type="checkbox"/> Kansas | <input checked="" type="checkbox"/> North Carolina | <input checked="" type="checkbox"/> West Virginia |

Thank you for completing the first step of your integration request.

NEXT STEP! TO MOVE FORWARD, YOU MUST CONTRACT FOR THIS SERVICE. PLEASE REGISTER FOR THE DEMO BELOW TO LEARN MORE.

Please register, and join us for a short product demo.

SCHEDULE A DEMO

Click the link, or find us at

<https://attendee.gotowebinar.com/rt/5871270456072853773>

Additional information and next steps are sent to your email.

You will receive an email similar to the one below.

This email is in response to your interest in the Gateway and NarxCare solutions offered by Appriss Health.

Please join us for our weekly demo that takes place on Wednesday at 1:00 pm EST. You can see how the solution(s) work and have the opportunity to ask any questions you may have.

If you would like to attend this demo, please click the link below and to choose a day that best fits your schedule.

[Register for demo](#)

For questions, please reach out to Christopher Burtch in our Business Development Office at cburtch@appriss.com.

We thank you for your interest and look forward to working with you.

Appriss Health, 9901 Linn Station Rd., Suite 500, Louisville, KY 40223, United States

[Unsubscribe](#)

4. Upon attending the informational meeting, you will be directed by the Bamboo Health resource on the next steps to contract for the service.
5. Once contracting has been completed, system account credentials for use will be created and a request to query the PDMP will be sent by Bamboo Health to the state PDMP admin for review and approval.
6. Once the state PDMP admin approves the credentials (est. 2-4 weeks), the credentials will be issued to DrChrono.

Viewing the PDMP Report

Note: All actions surrounding the PDMP report will also be tracked in the audit log.

You can view the PDMP reports in a patient's chart. In order to run a report on a patient, there are five required demographics that need to be recorded: **First Name**, **Last Name**, **Phone Number**, **Date of Birth**, and **Zip Code**.

1. The **First Name**, **Last Name**, and **Phone Number** can be entered in the chart under the **Important** tab.

[+ Add new patient](#)

[Important](#) [Demographics](#) [Insurances](#) [Eligibility](#) [Authorization](#)

✓ Sufficient patient demographics to bill insurance.

Important Information

Primary Provider: Nick Riviera
 Status: Active
 Title: Mrs
 First Name: Jenny
 Nick Name: Jen
 Middle Name:
 Last Name: Harris
 Previous/Birth Name:
 Suffix:
 Patient Chart Photo: [Choose File](#) No file chosen
 Home Phone: (844) 569-8628
 Cell Phone: (650) 215-6343

The **Date of Birth** and **Zip Code** can be entered under the **Demographics** tab.

[+ Add new patient](#)

[New Referral](#) [Fax Demographics](#) [Print Demographics](#)

[Important](#) [Demographics](#) [Insurances](#) [Eligibility](#) [Authorization](#)

✓ Sufficient patient demographics to bill insurance.

Demographics

Patient SSN: 111-11-1111
 Patient Date of birth: 02/11/1980
 Approx Age (if DOB unknown):
 Sex: Female
 Gender Identity: Unknown
 Sexual Orientation: Unknown
 Race: White
 Ethnicity: Not Hispanic or Latino
 Preferred Language: English
 Patient Student Status: Not a Student
 Country: UNITED STATES
 Street Address: 1001 N Rengstorff Ave
 Zip Code: 94040

2. To view the report go to **Medication List** in the patient's chart.

Users will see a drop-down list for selecting PDMP Authorized Prescribers. This list will display the location, DEA number, and NPI number of each prescriber

In cases where a user has only one Prescriber DEA, DrChrono will automatically select it and initiate the PDMP report. However, if there are multiple locations, the user will be prompted to choose the intended Prescriber location. Once the selection is made, DrChrono will proceed to run the PDMP report for the specified prescriber's location.

Schedule Clinical Patients Reports Billing Account Help

Search

Demographics

Clinical Dashboard

Documents

Tasks

Problem List

Medication List

Send eRx

Allergy List

Drug Interactions

CQMs

Intake Data

Lab Orders

Immunizations

Growth Charts

onpatient Access

Education Resources

Communication

Family History

Imaging Orders

Implantable Devices

Header	Dispense	Refills	SIG	Cancellation Note	Status	Date	Action
Wellbutrin XL (buprc			Cell		inactive	10/07/2020	Button Button
Klonopin (clonazep		Cell	Cell		inactive	05/08/2020	Button Button
Haldol (haloperidol)			Cell		inactive	26/07/2020	Button Button
Strattera (atomoxet	Cell	Cell	Cell		inactive	19/07/2020	Button Button
Cipralax (escitalopri	Cell		Cell		inactive	24/07/2020	Button Button
Risperdal (risperido	Cell	Cell	Cell		inactive	10/08/2020	Button Button
Geodon (ziprasidon			Cell		inactive	29/07/2020	Button Button
Thorazine (chlorpro			Cell		inactive	28/07/2020	Button Button

Re-send Selected Medications

PDMP via PMP Gateway

Select Location *

Arizona

Keystone Family Practice
7305 E Superstition Springs Blvd
Mesa, AZ 85209
DEA C50987854
NPI 3910738451

California

Quarryville Medical Group
5201 Emerald Dr.
Santa Ana, CA, 94596
DEA C50987854
NPI 3910738451

Idaho

Emerald Valley Medical
2872 Westheimer Rd.
Moscow, ID, 83486
DEA C50193014
NPI 3910763817

Prescriptions

3. After choosing the location click **View**.

Demographics

Appointments

Clinical Dashboard

Documents

Eligibility

Tasks

Problem List

Medication List

Send eRx

Allergy List

Drug Interactions

CQMs

Intake Data

Lab Orders

Immunizations

Growth Charts

Active Medication Orders

+ Add Medication

Medication	Rxnorm	Dispense	Refills	SIG	Order Status	Date	Updated
Re-send Selected Medications Archive Selected Medications							

Prescription Logs

Date Written	Description	Pharmacy	Status
PDMP via PMP Gateway			
Narcotics	Stimulants	Sedatives	Overdose
220	000	090	230
			Message
			View

4. The scores from the report can be viewed to help inform patient safety and care. Click on the **Explanation and Guidance** link below each score for more information on the reports.

PDMP via PMP Gateway i

Narcotics	Stimulants	Sedatives	Overdose	Message	Report
150	000	100	520		<input type="button" value="Hide"/>

Note: Clinical Risk Indicators are not meant to implicate patients, but to provide clinicians with supplemental information to enhance the treatment and care of their patients.

Risk Indicators

<p>NARX SCORES</p> <table style="width: 100%; text-align: center;"> <tr> <td>Narcotic</td> <td>Sedative</td> <td>Stimulant</td> </tr> <tr> <td>150</td> <td>100</td> <td>000</td> </tr> </table> <p style="text-align: center; font-size: small;">Explanation and Guidance</p>	Narcotic	Sedative	Stimulant	150	100	000	<p>OVERDOSE RISK SCORE</p> <p style="text-align: center; font-size: 2em; font-weight: bold;">520</p> <p style="text-align: center; font-size: small;">(Range 000-999)</p> <p style="text-align: center; font-size: small;">Explanation and Guidance</p>	<p>ADDITIONAL RISK INDICATORS (2)</p> <ul style="list-style-type: none"> ! >= 5 opioid or sedative providers in any year in the last 2 years ! >= 4 opioid or sedative dispensing pharmacies in any 90 day period in the last 2 years <p style="text-align: center; font-size: small;">Explanation and Guidance</p>
Narcotic	Sedative	Stimulant						
150	100	000						

View Bamboo Health's (formerly Appriss Health) Case Study with Yale New Haven Health [here](#).