Setting Up Your Bamboo Health Integration

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You can easily integrate Bamboo Health's (formerly Appriss Health) prescription drug monitoring program (PDMP) into your DrChrono account. Bamboo Health's PMP Gateway allows you to access real-time PDMP information without having to leave DrChrono and log into another website, allowing you more time to care for your patients.
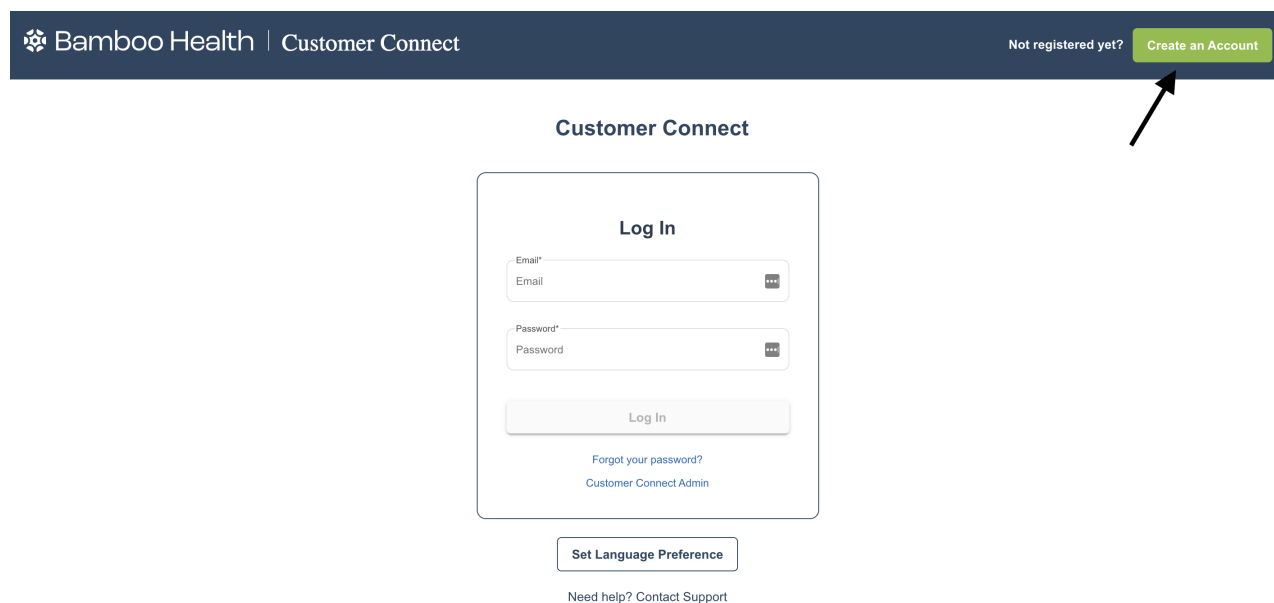
This article will describe the process for Funded States and Non-Funded States as well as view the PDMP report.

You can view which states are funded on Bamboo's site here.
Note: Due to state restrictions, Tennessee will continue to have its own integration request forms and will require all customers wishing to integrate in their state to sign up via the existing process.

Funded State Integration

1. Go to Bamboo Health's Customer Connect page here.

2. Click **Create an Account** in the top right-hand corner.

3. After creating an account, follow the prompts on each screen to complete the process.
- You can sign up for multiple states at the same time. On the Organization Screen, you will be prompted to provide their **Facility Locations** – this is a multi-select list where you can provide all of the states where you have locations and wish to integrate

- You can also purchase integration services (if needed) for non-funded states at the same time you are applying in funded states.
- Customer Connect dynamically displays the available funding and products by state

Once the state PDMP admin approves the credentials (est. 2-4 weeks), the credentials will be issued to DrChrono. **Note:** In order for your integration to be completed and view reports, you must first have registered for eRx and EPCS in your DrChrono account.

Non-Funded State Integration

1. Visit Bamboo Health's EHR integration page here.

2. States that do not offer funding will not be listed individually and you must complete the registration form on the right side of the screen.

Bamboo Health

PDMP Integration Request

Thank you for your interest in easier access to prescription drug monitoring program (PDMP) data through integration. We are here to help!

Bamboo Health (FKA Appriss Health) supports PDMP integration in the highlighted states:

Most states are now funding EHR integration for all qualified healthcare entities in that state. **To apply for state funding, confirm your state is listed below then simply scroll down to follow the instructions located below the list**. If you do not see your state listed, please submit the request form located on this page.

✔ Alabama	✔ Louisiana	✔ North Carolina
✔ Arkansas	✔ Massachusetts	✔ Ohio
✔ Arizona	✔ Maine	✔ Oklahoma
✔ Connecticut	✔ Michigan	✔ Oregon
✔ Delaware	✔ Minnesota	✔ Puerto Rico
✔ District of Columbia	✔ Montana	✔ South Dakota
✔ Georgia	✔ Nevada	✔ Tennessee***
✔ Idaho	✔ New Jersey	✔ Virginia
✔ Indiana	✔ New Mexico	✔ West Virginia
✔ Kansas		

1. Visit the Customer Connect portal at: **https://connect.bamboohealth.com/**

- Click Create an Account in the top right-hand corner.
- Login and follow the on-screen prompts to provide the needed information for your integration request.
- Sign all necessary agreements within the portal and complete your application.

2. Upon receipt of your completed application, Appriss Health will submit your request to the state for final approval.

3. Upon state approval, credentials will be sent to your organization's primary contact and/or your EHR/PMS vendor, per their onboarding process.

4. A confirmation email will be sent to your healthcare organization's primary point of contact.

Only authorized decision makers should complete a funding application.

***PLEASE NOTE:** If you are located **Tennessee**, you will need to visit the state-specific link below to apply for funding

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Do not fill out this form if the state where you are requesting integration is listed in the column to the left. Instead, see provided instructions.

Please submit the request form below, even if you state is not currently participating. By submitting your request, we will be able to notify you if there is a change in your state's status.

Licensee Company Name *

US State/District*

Select... ▾

Primary Point of Contact First Name*

Primary Point of Contact First Name*

Email*

Phone Number*

Facility Type*

Select... ▾

Number of Prescribers/Number of Pharmacy Locations*

Primary EHR Software*

Select... ▾

Additional Comments?*

Submit

Select DrChrono as your EHR Software Vendor.

Solution of Interest*

PMP Gateway (PMP/EHR Integration Service)

Number of Unique Prescribers for PMP Gateway*

Please enter a valid number.

Facility Type*

Practice

Primary EHR Software Vendor*

DrChrono

Additional Comments?

Submit

3. Once the registration form has been completed a link will appear at the top of the screen for you to register for an informational meeting held by Bamboo Health, these occur every Wednesday at 1 pm ET.

APPRISS°
HEALTH

Thank you for your interest in easier access to prescription drug monitoring program (PDMP) data through integration. We are here to help!

Please see below to determine if you should complete the general form or visit a state-specific integration request page.

Click state name to access the page.

✓ Alabama	✓ Louisiana	✓ Ohio
✓ Arizona	✓ Massachusetts	✓ Oklahoma
✓ Delaware	✓ Michigan	✓ Oregon
✓ District of Columbia	✓ Minnesota	✓ South Dakota
✓ Georgia	✓ Nevada	✓ Tennessee
✓ Idaho	✓ New Jersey	✓ Texas
✓ Indiana	✓ New Mexico	✓ Virginia
✓ Kansas	✓ North Carolina	✓ West Virginia

Thank you for completing the first step of your integration request.

NEXT STEP! TO MOVE FORWARD, YOU MUST CONTRACT FOR THIS SERVICE. PLEASE REGISTER FOR THE DEMO BELOW TO LEARN MORE.

Please register, and join us for a short product demo.

SCHEDULE A DEMO

Click the link, or find us at

https://attendee.gotowebinar.com/rt/5871270456072853773

Additional information and next steps are sent to your email.

You will receive an email similar to the one below.

This email is in response to your interest in the Gateway and NarxCare solutions offered by Appriss Health.

Please join us for our weekly demo that takes place on Wednesday at 1:00 pm EST. You can see how the solution(s) work and have the opportunity to ask any questions you may have.

If you would like to attend this demo, please click the link below and to choose a day that best fits your schedule.

Register for demo

For questions, please reach out to Christopher Burtch in our Business Development Office at cburtch@appriss.com.

We thank you for your interest and look forward to working with you.

4. Upon attending the informational meeting, you will be directed by the Bamboo Health resource on the next steps to contract for the service.

5. Once contracting has been completed, system account credentials for use will be created and a request to query the PDMP will be sent by Bamboo Health to the state PDMP admin for review and approval.

6. Once the state PDMP admin approves the credentials (est. 2-4 weeks), the credentials will be issued to DrChrono.

Viewing the PDMP Report

Note: All actions surrounding the PDMP report will also be tracked in the audit log.

You can view the PDMP reports in a patient's chart. In order to run a report on a patient, there are five required demographics that need to be recorded: **First Name**, **Last Name**, **Phone Number**, **Date of Birth**, and **Zip Code**.

1. The **First Name**, **Last Name**, and **Phone Number** can be entered in the chart under the **Important** tab.

The **Date of Birth** and **Zip Code** can be entered under the **Demographics** tab.

2. To view the report go to **Medication List** in the patient's chart.

Users will see a drop-down list for selecting PDMP Authorized Prescribers. This list will display the location, DEA number, and NPI number of each prescriber

In cases where a user has only one Prescriber DEA, DrChrono will automatically select it and initiate the PDMP report. However, if there are multiple locations , the user will be prompted to choose the intended Prescriber location. Once the selection is made, DrChrono will proceed to run the PDMP report for the specified prescriber's location.

3. After choosing the location click **View**.

4. The scores from the report can be viewed to help inform patient safety and care. Click on the **Explanation and Guidance** link below each score for more information on the reports.

PDMP via PMP Gateway ⓘ

Narcotics	Stimulants	Sedatives	Overdose	Message	Report
150	000	100	520		Hide

Note: Clinical Risk Indicators are not meant to implicate patients, but to provide clinicians with supplemental information to enhance the treatment and care of their patients.

⊖ Risk Indicators

NARX SCORES

Narcotic	Sedative	Stimulant
150	**100**	**000**

Explanation and Guidance

OVERDOSE RISK SCORE

520

(Range 000-999)

Explanation and Guidance

ADDITIONAL RISK INDICATORS (2)

⚠ >= 5 opioid or sedative providers in any year in the last 2 years

⚠ >= 4 opioid or sedative dispensing pharmacies in any 90 day period in the last 2 years

Explanation and Guidance

View Bamboo Health's (formerly Appriss Health) Case Study with Yale New Haven Health here.

Narcotics	Stimulants	Sedatives	Overdose	Message	Report