

# Can I use the eRx feature from two different EHR systems (one being DrChrono)?

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Yes, you can under certain circumstances.

- If your address is different for each system, you can send new prescriptions and receive refill requests in each system.
- If your address is the same for each system, you can send new prescriptions from each system. However, refill requests can only come back to one of the systems.

Accounts with the same address will have refill requests transferred to maintain the continuity of refills. Accounts with different addresses will not have any interference with refill requests.

System	Refills requests transferred to one EHR because of same address	Refill requests not transferred to one EHR because addresses are different
DrChrono	123 Fake Street Anytown, ST 12345	123 Fake Street Anytown, ST 12345
Other EHR	123 Fake Street Anytown, ST 12345	456 False Ave Anytown, ST 54321