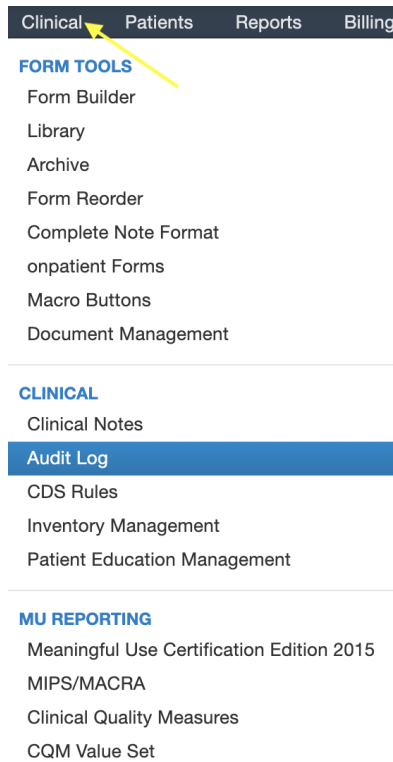# I can't find my patient's clinical note!
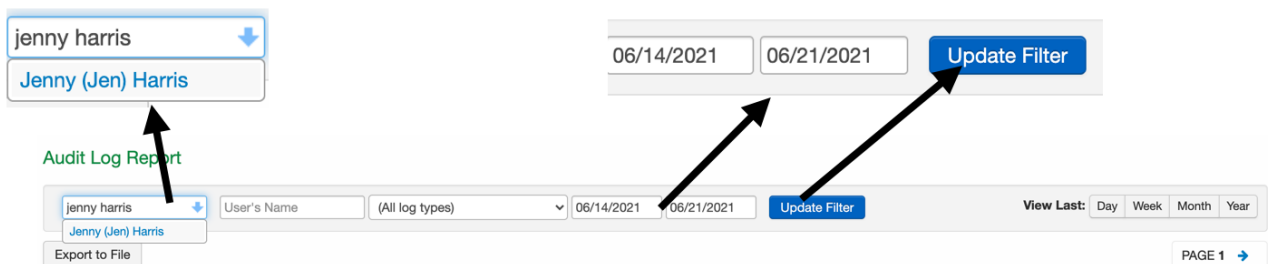
07/24/2024 5:25 pm EDT

If you are unable to find your patient's clinical note, the most likely scenario is that the associated appointment was deleted and therefore the clinical note attached to that appointment was also deleted.

To verify that this was the cause follow these steps:

1. Go to **Clinical** > **Audit Log**

2. Search for the **Patient's Name**. Make sure that the **Date Range** is correct and select **Update Filter**.

3. If the appointment was deleted there will be a log of the deleted appointment

Audit Log Report

Patient's Name ⬇	User's Name	(All log types) ▾	06/14/2021	06/21/2021	**Update Filter**	**View Last:** Day Week Month Year

Export to File						PAGE **1**
Date ⬇	**Time**	**Patient**	**User**	**Type**	**Action**	**Details**
06/21/2021	02:34:47 PM	Jenny (Jen) Harris [HAJE000001]	jamessmith	Appointment	Delete	Deleted Appointment [178671556] 06/21/21 10:23 Jenny (Jen) Harris: from web

Action	**Details**
Delete	Deleted Appointment [178671556] 06/21/21 10:23 Jenny (Jen) Harris: from web

If you need to recover the appointment (and clinical note), learn how to here.