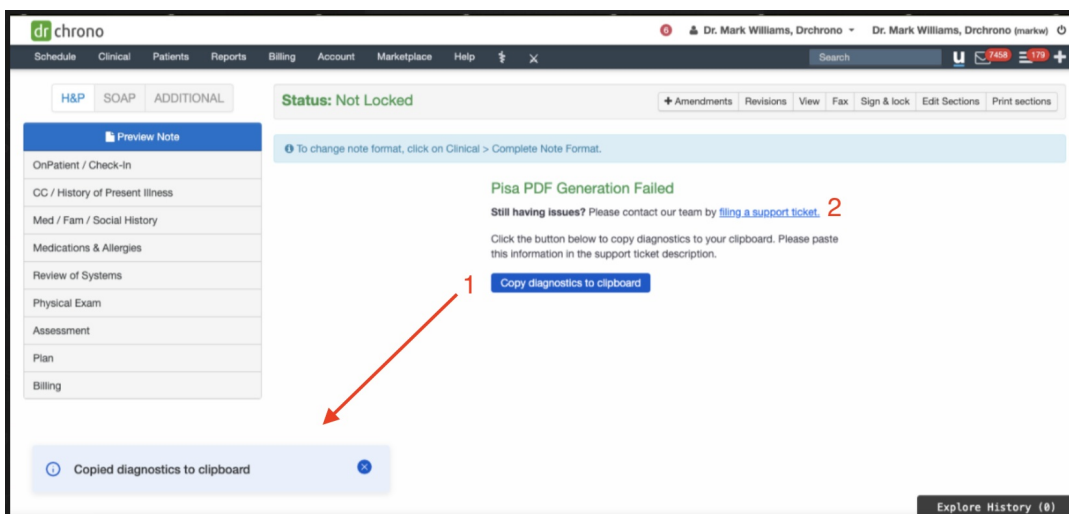# How to use the Copy Diagnostics to Clipboard function

07/24/2024 5:25 pm EDT
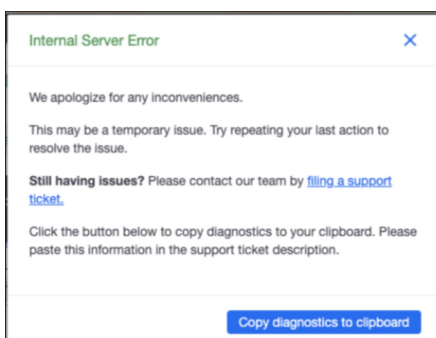
If a user encounters a clinical note error, they can utilize the "Copy Diagnostic to Clipboard " button when reporting new issue to support.

Steps

1. Click the blue " copy diagnostics to clipboard" button.

2. A pop out box will appear (bottom left corner) confirming "copied diagnostics to clipboard".

3. Click the link "filing a support ticket".

4. The page will be directed to the support ticket.

5. FIll out the support ticket as normal with any required information / details.

6. Paste copy of diagnostics (using the function of your mouse / mousepad).

Examples of clinical note errors

Schedule | Clinical | Patients | Reports | Billing | Account | Marketplace | Help

Search · U · 2300 · 2355

H&P | SOAP | ADDITIONAL

Status: Not Locked

+ Amendments | Revisions | View | Fax | Sign & lock | Edit Sections | Print sections

📄 Preview Note

OnPatient / Check-In

CC / History of Present Illness

Med / Fam / Social History

Medications & Allergies

Review of Systems

Physical Exam

Assessment

Plan

Billing

ⓘ To change note format, click on Clinical > Complete Note Format.

PDF Generation Timeout

Please try again.

Still having issues? Please contact our team by filing a support ticket.

Click the button below to copy diagnostics to your clipboard. Please paste this information in the support ticket description.

[Copy diagnostics to clipboard]

Note Has Missing Required Fields ✕

The following fields must be filled out before the note can be locked:

- **H&P Med / Fam / Social History**
  - Siblings PMH
  - Past Medical Illness
- **H&P CC / History of Present Illness**
  - How Severe is this problem?
  - How often does this problem occur?
  - Please check any illness you have:
  - Do you take Aspirin or Ibuprofen?
  - Check all illness that run in your family:

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H&P | SOAP | ADDITIONAL

Status: Not Locked

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Pisa PDF Generation Failed

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[Copy diagnostics to clipboard]

ⓘ Copied diagnostics to clipboard ✕

Explore History (0)