

Expected Reimbursement on your fee schedule

07/24/2024 2:30 pm EDT

DrChrono's fee schedule allows you to enter your expected reimbursement, per payer, per CPT/HCPCS code.

The system will bill out the **base price** and when the ERA/EOB is posted, the system will automatically compare your actual reimbursement with what is listed in the expected reimbursement field for that payer ID. If the amount differs, the claim will be listed in your **Billing > Underpaid Items** option so appropriate action can be taken.

Under **Billing > Fee Schedule**, you add a base price like normal, but also add the expected allowed amount and payer ID. To add the expected allowed amounts for multiple payers, multiple entries will be required, each with their respective payer ID.

Fee Schedule Create ×

Code type

Code

Base price

Expected Reimbursement Typical allowed amount for payer. Not used if blank.

CPT/HCPCS Modifier

Office

NDC Code

NDC Quantity

NDC Units

Payer id Use 'Cash' for self pay and cash patients.

Plan Name

Custom description Custom description of code.

Picklist category

This section allows you to filter the report by *Date of service*, *CPT/HCPCS/Custom Code*, *Insurer* and *Compare by Paid/Allowed*. You can view the appointment by clicking on the Date of service and it will direct you to the **Billing Detail** Screen.

Billing Summary
Live Claims Feed
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Underpaid Items

Underpaid Items									
Service Date		07/22/2015	07/22/2016	Code (CPT/HCPCS/CUB)		Insurer	Compare By	Paid	Update
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Date of Service	Posted	Code	Payer ID	Payer Name	Billed	Allowed	Paid	Expected	
Jul 13, 2016	Jul 13, 2016	99213	75196	UMR (formerly Harrington Benefit Services - Westerville)	\$89.36	\$59.36	\$20.00	\$190.00	
Jul 12, 2016	Jul 12, 2016	99213	75196	UMR (formerly Harrington Benefit Services - Westerville)	\$250.00	\$150.00	\$50.00	\$190.00	
Jun 23, 2016	Jun 23, 2016	99213	62308	Cigna	\$88.15	\$58.15	\$30.00	\$190.00	
Jun 20, 2016	Jun 20, 2016	99213	75196	UMR (formerly Harrington Benefit Services - Westerville)	\$85.02	\$0.00	\$0.00	\$190.00	
Jun 14, 2016	Jun 14, 2016	99213	62308	Cigna	\$100.00	\$0.00	\$0.00	\$190.00	
Jun 14, 2016	Jun 14, 2016	99213	62308	Cigna	\$93.37	\$60.00	\$30.00	\$190.00	
Jun 14, 2016	Jun 14, 2016	99213	75196	UMR (formerly Harrington Benefit Services - Westerville)	\$96.54	\$0.00	\$0.00	\$190.00	
Jun 13, 2016	Jun 13, 2016	99213	62308	Cigna	\$91.21	\$51.91	\$51.91	\$190.00	
May 26, 2016	May 26, 2016	99213			\$250.00	\$0.00	\$0.00	\$190.00	
May 23, 2016	May 23, 2016	99213			\$250.00	\$0.00	\$0.00	\$190.00	
May 3, 2016	May 3, 2016	99213	60054	Aetna	\$250.00	\$150.00	\$50.00	\$190.00	
Apr 26, 2016	Apr 26, 2016	99213	75196	UMR (formerly Harrington Benefit Services - Westerville)	\$85.77	\$0.00	\$0.00	\$190.00	
Mar 11, 2016	Mar 11, 2016	99213	75196	UMR (formerly Harrington Benefit Services - Westerville)	\$92.88	\$59.30	\$56.62	\$190.00	
Mar 9, 2016	Mar 9, 2016	99213	75196	UMR (formerly Harrington Benefit Services - Westerville)	\$86.86	\$44.48	\$44.04	\$190.00	
Mar 7, 2016	Mar 7, 2016	99213	62308	Cigna	\$80.38	\$50.67	\$50.67	\$190.00	
Mar 4, 2016	Mar 4, 2016	99213	62308	Cigna	\$91.47	\$55.38	\$43.43	\$190.00	

It is important to note that the original payment will remain as part of the ERA/EOB received (Billing > Remittance Report) and a copy of the entry will be posted under Billing > Underpaid Items. It is done like this for efficiency - you will be able to tell at a glance if you are being underpaid for services without having to comb through all of your ERAs.