










How does DrChrono handle duplicate ERAs?

07/24/2024 4:35 pm EDT

There are times when a payer will send 2 of the same ERA/835 files to a provider's account. When these files are received into DrChrono, they will both be listed under Billing > Remittance Reports with a duplicate flag. Only one file will be posted to the account.

Check Date	Posted Date	Deposit Date	Check/Trace #	Insurance Co.	# of Claims	ERA Paid	Global Adj	Actual Paid	Adjusted	Patient Resp	Payment Method
04/04/2023	04/01/2023		[ERA] 379281280 	CA MEDICARE SOUTHERN	2	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	Non-Payment Data
04/04/2023	04/01/2023		[ERA] 800628899 	CA MEDICARE SOUTHERN	4	\$731.12	\$0.00	\$731.12	\$378.31	\$93.63	Automated Clearing House (ACH)
04/04/2023	04/01/2023		[ERA] 379281280 	MEDICARE SERVICE CENTER	2	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	Non-Payment Data
04/04/2023	04/01/2023		[ERA] 800628899 	MEDICARE SERVICE CENTER	4	\$731.12	\$0.00	\$731.12	\$378.31	\$93.63	Automated Clearing House (ACH)
04/04/2023	04/02/2023		[ERA] 3206863963 	ANTHEM	6	\$206.55	\$0.00	\$206.55	\$258.34	\$95.11	Automated Clearing House (ACH)
04/04/2023	04/02/2023		[ERA] 3206863964 	ANTHEM	25	\$1,074.32	\$0.00	\$1,074.32	\$0.00	\$0.00	Automated Clearing House (ACH)
04/04/2023	04/02/2023		[ERA] 3206863963 	BLUE CROSS OF CALIFORNIA (CA)	6	\$206.55	\$0.00	\$206.55	\$258.34	\$95.11	Automated Clearing House (ACH)
04/04/2023	04/02/2023		[ERA] 3206863965 	ANTHEM	5	\$20.36	\$0.00	\$20.36	\$209.96	\$434.68	Automated Clearing House (ACH)
04/04/2023	04/02/2023		[ERA] 3206863965 	ANTHEM BC LIFE & HEALTH INS CO	5	\$20.36	\$0.00	\$20.36	\$209.96	\$434.68	Automated Clearing House (ACH)

