Processing Square Payments through DrChrono EHR

07/24/2024 7:40 pm EDT

Patient credit card payments can be processed through DrChrono's Square integration on the web platform. You can easily enter card information to take payments and save a card on file for later use.

Entering Payment Information

1. Open an appointment and go to the **Billing** tab and click the (

+

) icon.

| Schedule Appointment | | | | | | | | | |
|--|---------------|-----------------------|------------------|------------|--------------------|----------------|-------------------|--------------|---------|
| Appointment Billing | Eligibility | Vitals | Growthcharts | Flags | Log Comm. | Revisions | Custom Data | MU Helper | |
| | | | | (| Patient SuperBill | ▼ Clinical | Note Billing Deta | ails Other F | Forms ▼ |
| Billing Status | | | ~ | HCFA Box 1 | 0 - Is patient's c | ondition relat | ted to: | | |
| ICD Version | ICD-10 | | ~ | | Employment | No | ~ | | |
| Patient Payment | \$ 0 | Copay: \$20 | + | | Auto Accident | No | ~ | | |
| Pre Authorization Approval | | | | | Other Accident | No | ~ | | |
| Referral # | | | | | | | | | |
| Payment Profile | Cash | | ~ | C | Onset Date Type | Onset of Cu | rent Symptoms o | | |
| Billing Profile | | + | | | Onset Date | | | | |
| Billing Pick List | Choose Co | des from Pick List | | (| Other Date Type | - Other Date | Туре - | ~ | |
| Diagnosis Pick List | Choose Co | des from Pt Proble | ems | | Other Date | | | | |
| Credit Card Payment | Process Cre | edit Card | | | | | | | |
| | | | | | | | | | |
| Claim Billed: \$175.00 Adjust | ment: \$0.00 | Insurer Paid: \$0 | 0.00 Patient Pai | d: \$0.00 | | | | | |
| ICD-10 Codes | F | ind Diagnosis co | des 🔸 | CPT (| Codes | | Find CPT Proc | edure codes | + |
| # Code Description | | | | Code | Description | | Pric | ce (\$) | |
| 1 A06.5 Amebic lung abscess | 3 | | × | 1 99213 | OFFICE/OUTP | ATIENT VISIT | EST 17 | 5.00 | × |
| 2 A15.0 Tuberculosis of lung | | | X | | Modifie | ers: 🛛 👻 | • | · · | |
| 3 C39.0 Malignant neoplasm4 M54.5 Low back pain | ot upper resp | iratory tract, part i | unspecified × | | Quantity/Minut | es: 1.00 | | | |
| - mono con ouor pulli | | | • | | Diagnosis Pointe | ers: 1:0:0:0 | | | |

2. The payment window will open. Please be sure you have an Amount. Then click Payment Method.

| New Ca | sh | | × |
|--------|--------------|-----------------------|--------------|
| I | Payment Date | 08/21/2020 | |
| | Appointment | 8/21/2020 07:40AM (\$ | 175.00) 🗸 |
| | Line Item | -Auto Allocate- | ~ |
| | Provider | Brendan Wilberton | ~ |
| Pay | ment Method | Cash | ~ |
| | Туре | Credit | ~ |
| | Notes | | |
| | Amount | \$ 20 | |
| Code | Applied | Balance | Payment Type |
| 99213 | \$ 20 | \$175.00 | P Credit V |
| | | | Add Cancel |

3. Select **Square** as the payment method.

| New C | ash | | | | 3 |
|----------------|--------------|---|----------|-----|--------|
| | Payment Date | 08/21/2020 | | | |
| | Appointment | 8/21/2020 07:40AM (\$175.00) | ~ | | |
| | Line Item | -Auto Allocate- | ~ | | |
| | Provider | Brendan Wilberton - Select Type - | ~ | | |
| Payment Method | | ✓ Cash Check | 1 | | |
| | Туре | Debit Credit Card | - | | |
| | Notes | American Express Visa | 2 | | |
| | Amount | Mastercard Discover Square (Legacy) | | | |
| Code | Applied | Square | nent Typ | be | |
| 99213 | \$ 20 | Patient Payments onpatient Other | dit | ~ | |
| | | | _ | Add | Cancel |

4. Fill out the card information. If you would like to save the card, check the **Save Card Information** box. When you are ready to process the payment, click **Pay with Card**.

| New C | ash | | 2 |
|-------|-----------------|-----------------------|------------|
| Code | Applied | Balance Pag | yment Type |
| 99213 | \$ | \$174.00 P Cr | redit 🗸 |
| 🖸 Squ | Jare | | |
| | Location | Brendan's DrChrono | ~ |
| | Card Number | 0000 0000 0000 0000 | |
| | CVV | 123 | |
| | Expiration Date | 12/24 | |
| | Postal Code | 12345 | |
| | \rightarrow | Save card information | |
| Cus | stomer Notes () | | |
| | | Pay with card | 2 |
| | | | Cancel |

5. The payment will process and a receipt will generate in the **Billing** tab.

| | Schedule Appo | intment | | | | | | |
|---------------------|-----------------|-----------------|-------------------------------|-----------------------------|------|-------------|-------|--|
| | Appointment | Billing | E | igibility | | Vitals | Growt | |
| | | | | | | | | |
| | 🕜 B | illing Status | Ва | alance D | Due | | ~ | |
| | | ICD Version | IC | D-10 | | | ~ | |
| | Patie | ent Payment | \$ | 1.00 | | Copay: \$20 | + | |
| | | t | Re | ceipt - | | | | |
| | Pre Authorizati | ion Approval | 4 | 61.00 [0 | 8/20 |)/2020] | | |
| | | Referral # | | | | | | |
| | Pay | ment Profile | Ca | ash | | | ~ | |
| | В | Billing Profile | | | ~ | + | | |
| Billing Pick List | | | | Choose Codes from Pick List | | | | |
| Diagnosis Pick List | | | Choose Codes from Pt Problems | | | | | |

Processing a Payment with a Saved Card

Following the same steps above, once you have saved a card for a patient, you will be able to process payments with the card on file.

1. Select Card on File.

| New C | ash | | | | | > |
|-------|-----------------|-----------------------|---|--------|---|--------|
| 99213 | \$ 20 | \$174.00 | P | Credit | • | |
| 🖸 Squ | Jare | | | | | |
| | Location | Brendan's DrChrono | | ~ | | |
| | Card on File | VISA | | | | |
| | Card Number | VISA | 2 | | | |
| | CVV | CVV | | | | |
| | Expiration Date | MM/YY | | | | |
| | Postal Code | | | | | |
| | | Save card information | | | | |
| Cus | stomer Notes 🚯 | | | | | |
| | | Pay with card | | 2 | | |
| | | | | | | Cancel |

2. After selecting the card, click **Pay with Card**.

| New Ca | ash | | × |
|--------|--------------|--------------------|--------------|
| Туре | | Credit | ~ |
| Notes | | | |
| | Amount | \$ 20 | |
| Code | Applied | Balance | Payment Type |
| 99213 | \$ 20 | \$174.00 | P Credit V |
| 🖸 Squ | are | | |
| | Location | Brendan's DrChrono | ~ |
| | Card on File | VISA | |
| Cust | omer Notes 🚯 | | |
| | | Pay with card | 13 |
| | | | Cancel |