Processing Square Payments through DrChrono EHR

07/24/2024 7:40 pm EDT

Patient credit card payments can be processed through DrChrono's Square integration on the web platform. You can easily enter card information to take payments and save a card on file for later use.

Entering Payment Information

1. Open an appointment and go to the **Billing** tab and click the (

+

) icon.

Schedule Appointment									
Appointment Billing	Eligibility	Vitals	Growthcharts	Flags	Log Comm.	Revisions	Custom Data	MU Helper	
					Patient SuperBill	 Clinical 	Note Billing Det	tails Other F	Forms ▼
Billing Status			~	HCFA Box 1	0 - Is patient's c	ondition relation	ted to:		
ICD Version	ICD-10		~		Employment	No	~		
Patient Payment	\$ 0	Copay: \$20	+		Auto Accident	No	~		
Pre Authorization Approval					Other Accident	No	~		
Referral #									
Payment Profile	Cash		~	(Onset Date Type	Onset of Cu	rrent Symptoms	o 🗸	
Billing Profile	~	+			Onset Date				
Billing Pick List	Choose Code	es from Pick List			Other Date Type	- Other Date	Туре -	~	
Diagnosis Pick List	Choose Code	es from Pt Problen	ns		Other Date				
Credit Card Payment	Process Crec	lit Card							
Claim Billed: \$175.00 Adjust	ment: \$0.00	Insurer Paid: \$0.	00 Patient Paid	1: \$0.00					
ICD-10 Codes	Fin	nd Diagnosis cod	es 🔸	CPT	Codes		Find CPT Pro	cedure codes	+
# Code Description				Code	Description		Pri	ice (\$)	
1 A06.5 Amebic lung abscess	5		×	1 99213	OFFICE/OUTP	ATIENT VISIT	EST 1	75.00	×
2 A15.0 Tuberculosis of lung	- (×		Modifie	ers: 🛛 👻	•	~ ~	
4 M54.5 Low back pain	ot upper respir	atory tract, part ur	specified X		Quantity/Minut	es: 1.00			
- mono con back pain			~		Diagnosis Pointe	ers: 1:0:0:0			

2. The payment window will open. Please be sure you have an Amount. Then click Payment Method.

New Ca	sh		×
	Payment Date	08/21/2020	
	Appointment	8/21/2020 07:40AM (\$	175.00) 🗸
	Line Item	-Auto Allocate-	~
	Provider	Brendan Wilberton	~
Pay	yment Method	Cash	~
	Туре	Credit	~
	Notes		
	Amount	\$ 20 <	
Code	Applied	Balance	Payment Type
99213	\$ 20	\$175.00	P Credit V
			Add Cancel

3. Select **Square** as the payment method.

New C	ash			3
	Payment Date	08/21/2020		
	Appointment	8/21/2020 07:40AM (\$175.00)	~	
	Line Item	-Auto Allocate-	~	
	Provider	Brendan Wilberton - Select Type -	*	
Payment Method		✓ Cash Check	-	
	Туре	Debit Credit Card	-	
	Notes	American Express Visa		
	Amount	Mastercard Discover Square (Legacy)		
Code	Applied	Square	nent Type	
99213	\$ 20	Patient Payments onpatient Other	dit 🗸	
			Add	Cancel

4. Fill out the card information. If you would like to save the card, check the **Save Card Information** box. When you are ready to process the payment, click **Pay with Card**.

New C	ash		2
Code	Applied	Balance Pag	yment Type
99213	\$	\$174.00 P Cr	redit 🗸
🖸 Squ	Jare		
	Location	Brendan's DrChrono	~
	Card Number	0000 0000 0000 0000	
	CVV	123	
	Expiration Date	12/24	
	Postal Code	12345	
	\rightarrow	Save card information	
Cus	stomer Notes ()		
		Pay with card	2
			Cancel

5. The payment will process and a receipt will generate in the **Billing** tab.

	Schedule Appointment							
	Appointment	Billing	E	igibility		Vitals	Growt	
	0 B	illing Status	Ва	lance D)ue		~	
		ICD Version	IC	D-10			~	
Patient Payment			\$	1.00		Copay: \$20	+	
		t	Re	ceipt •				
	Pre Authorizati	ion Approval	\$	61.00 [0	8/20	0/2020]		
		Referral #						
	Рау	ment Profile	Ca	ash			~	
	В	Billing Profile			•	+		
	Billing Pick List			Choose Codes from Pick List				
Diagnosis Pick List			Choose Codes from Pt Problems					

Processing a Payment with a Saved Card

Following the same steps above, once you have saved a card for a patient, you will be able to process payments with the card on file.

1. Select Card on File.

New C	ash						×
99213	\$ 20	\$174.00	P	Credit	•		
🖸 Squ	lare						
	Location	Brendan's DrChrono		~			
	Card on File	VICA					
	Card Number	VISA	2				
	CVV	CVV					
	Expiration Date	MM/YY					
	Postal Code						
		Save card information					
Cus	stomer Notes ()						
		Pay with card		/i)			
						Cano	el

2. After selecting the card, click **Pay with Card**.

New Ca	ash		×
Туре		Credit	~
Notes			
	Amount	\$ 20	
Code	Applied	Balance	Payment Type
99213	\$ 20	\$174.00	P Credit V
🖸 Squ	are		
	Location	Brendan's DrChrono	~
	Card on File	VISA	
Cust	omer Notes 🚯		
		Pay with card	13
			Cancel