Balance tab under Patient Payments

07/24/2024 12:34 pm EDT

The Balance tab provides greater ability to narrow down your search results, and export capabilities.

You can navigate to this screen by clicking on Billing > Patient Payments > Balance tab.

You can search for patients with unallocated amounts and appointment balances between a range that you select. Once you have identified the patients, you can export the information into a report by clicking on **Export to File**. Once generated, the report will be available in your message center.

Patient Payments Payme	ents Line Items Logs	Statements Ba	alance
Show zero unallocated payment	Unallocated payment betwee	n from and	to
Show zero appointment balance 🗌	Appointment balance betwee	en from and	to
Show zero patient responsibility	Patient responsibility betwee	n from and	to
Provider: All -			
Patient Name	Chart ID	Patient Status	
	HAJE000001	A	
Jenny (Jen) Harris			

Please note, that the patient shown in the image above is a sample patient with test data.