

# Patient Payment Plans: Flag on patient account

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Once your patient is placed on a monthly payment plan, the system will automatically add a flag to their account to alert your staff that the payment plan exists.

It will be in the usual places where you expect to see patient flags including the live claims feed, the demographic section of their chart, and in the appointment window.

In the demographic section of the patient's chart:

✓ Sufficient patient demographics to bill insurance. Patient Payment Plan: On Patient Payment Plan

Important Demographics Insurances Authorizations Smoking Status Flags Balance onpatient Payments

In the appointment window:

Primary Insurance: Cigna [62308] Patient Payment Plan: On Patient Payment Plan

Billing: - If different to provider -

Office: Primary Office +

Profile: -----

Eligibility Profile: -----

Exam: Exam 1

Color: [Color Picker]

Status: -----

View Clinical Note

View All Appointments

In the Live Claims Feed:

Primary Insurer: (62308) Cigna Patient Payment Plan: On Patient Payment Plan

Line Item	NDC Code
[Dropdown]	Add NDC code [Dropdown]

