Apply money from unallocated to the appointment while in Patient Payments

07/24/2024 12:24 pm EDT

To move money from Unallocated Payment and associate it to an appointment, click on the circle over on the right of the payment amount, sometimes referred to as a radio button.

Pr	Print/Export + Add														
	#		Unallocated	Posted Date	Payment Date	Appointment	Line Item	Provider	Payment Method	Туре	Notes	Amount	Total		
•	0		\$25.00	Oct 20, 2020	Oct 20, 2020				Cash	Credit		\$25.00	,	۲	Receipt
													/	•	
Le	egend:	0	Unallocated	Fully Allocated									·		
	Am	our	nt Total												
	\$	25.0	00		Receipt										
			-												

Once you click on the radio button, a **Move Cash** window will open. This will allow you to select the appointment and the line item (CPT, HCPCS, or Custom Code), as well as the amount to transfer.

- For the example below, even though the patient has \$25 in their unallocated cash, we can choose only to move \$5 or \$10 of it and leave the remaining unallocated, or use it for a different appointment.
- To change the amount, just click on the box on the Amount line and adjust it to fit the situation.

Move Cash				×
Appointment	- Unallocated	d/No Appointme	~	
Line Item	-No Line Iter	n-	~	
Amount	\$ 25	out of \$25.00]	
Extra Notes				
Payment Type	Credit		~	
			Move	Cancel

Once all fields are filled in, click on Move and the system will move the payment as you have requested.