

INTERNAL: DrChrono Payments and PCI-DDS talking points

07/24/2024 5:45 pm EDT

Instructions for those using WorldPay

Why and what the benefits are:

- Confirmation that the client is receiving and storing credit card info safely per PCI-DDS regulations

How to log in and complete the survey: <https://saferpayments.yoursecurejourney.com/safemaker/login/portal>

- THEY WILL NEED THEIR MID (Merchant ID) to log in/register

Setting expectations for the annual re-review:

- They will receive emails from WP 60 days prior, 30 days, and final notice of the expired survey.

What happens if they don't complete the survey:

- NON-PCI fee currently priced at \$79.95/mo (\$960 savings annually on cc processing statement)

Instructions for those using Stripe

Why and what the benefits are:

- Confirmation that the client is receiving and storing credit card info safely per PCI-DDS regulations

How to log in and complete the survey:

- <https://pciapply.com/paysimple>
- Customers will receive an email with their MID (Merchant ID) and a temporary password
- Any questions can be directed to 844-202-8515

Setting expectations for their monthly invoice:

- After completing the survey, a \$5.95 PCI Program Fee will be included with their monthly credit card processing fees.

What happens if they don't complete the survey:

- NON-PCI fee currently priced at \$59.95/mo (\$719.40 annually on cc processing statement)



Merchant Name: [West End Medical PLLC](#)
Merchant ID (last six digits): [276397](#)

Attention:

All merchants accepting credit/debit card payments are required by the Card Brands (VISA, MasterCard, AMEX, and Discover) to be Payment Card Industry (PCI) compliant. Merchants must ensure they safeguard all customer account data by achieving and maintaining PCI compliance. We have a user-friendly application with high-level support to quickly meet the requirements.

Call [\(844\) 202-8515](tel:844-202-8515) or go to the PCI application at www.pcipply.com/paysimple. The username is the complete merchant ID, and the password is the last five digits of the merchant ID and capitalized state abbreviation. For example, if the merchant ID is 123456 and is located in Illinois, the login information will be 123456 as the username with a password of 23456IL.

PCI Program Benefits

The Aperia PCI program provides your business with an electronic solution to attest to your annual PCI status, providing you with the ability to perform vulnerability scans if necessary.

Upon completion, you'll have access to a validation certificate you can provide to customers proving that your business takes the security of their customers credit card information seriously.

PCI Program Costs

- A \$5.95 PCI Program Fee will be included with your monthly credit card processing fees.
- If you do not achieve compliance, a monthly non-compliance fee of \$59.95 will be assessed until you've met this requirement.

Thank you for contributing to a more secure payment card acceptance environment.

Best Regards,

PCI Compliance Department
[PaySimple](#)
Office: [\(844\) 202-8515](tel:844-202-8515)
